



Legislation Text

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Clerk 07/01/2014

A MOTION approving an annual technology benefits report on the benefits achieved from technology projects.

WHEREAS, K.C.C. 2.16.025 requires that an annual report about benefits achieved from technology projects and motion be transmitted by April 30, annually, and

WHEREAS, the annual report is a compilation of existing project documents, not a new analysis, and

WHEREAS, the annual report contains a section describing any general lessons learned about benefits and how that information might be used in projecting benefits for future projects, and

WHEREAS, the report includes benefits from selected completed projects and expected benefits from projects not yet completed, and

WHEREAS, the attached report is the first annual technology benefit achievement report, and

WHEREAS, the council recognizes the efforts of departments to complete the report and commends the office of performance, strategy and budget for achieving a compliance rate from active technology projects of almost one hundred percent, and

WHEREAS, the process to complete the benefit achievement report represents a shift in thinking about technology projects from measuring whether the technology works to measuring improvements in operations, benefits to the public or cost savings, and

WHEREAS, the quality of the project documentation varied within the report, and

WHEREAS, with additional training, experience, and commitment to measuring benefits, the quality of the documentation is expected to improve in future reports;

NOW, THEREFORE, BE IT MOVED by the Council of King County:

The IT Benefits Report for Year Ending 2013, which is Attachment A to this motion and complies with K.C.C. 2.16.025, is hereby approved. However, approval of future reports is dependent upon improvement in the quality of project documentation in identifying and measuring improvements in operations, benefits to the public or cost savings from technology investments.