



## Legislation Details (With Text)

**File #:** 2005-0307      **Version:** 1

**Type:** Motion                      **Status:** Passed

**File created:** 7/11/2005              **In control:** Labor, Operations and Technology Committee

**On agenda:**                      **Final action:** 7/18/2005

**Enactment date:**                      **Enactment #:** 12161

**Title:** A MOTION directing the county auditor to add a performance measurement program to the auditor's 2006 work plan and requesting the county executive, assessor, sheriff, prosecuting attorney and presiding judges of the superior and district courts to participate in an advisory performance measurement work group.

**Sponsors:** Jane Hague

**Indexes:** Assessor, Auditor, District Court, performance measurement, Permits, Sheriff, Superior Court

**Code sections:**

**Attachments:** 1. Motion 12161.pdf, 2. 2005-0307 Staff Report Performance Measurement.doc

| Date      | Ver. | Action By                                  | Action                  | Result |
|-----------|------|--|-------------------------|--------|
| 7/18/2005 | 1    | Metropolitan King County Council           | Passed                  | Pass   |
| 7/12/2005 | 1    | Labor, Operations and Technology Committee | Recommended Do Pass     | Pass   |
| 7/11/2005 | 1    | Metropolitan King County Council           | Introduced and Referred |        |

Clerk 07/07/2005

A MOTION directing the county auditor to add a performance measurement program to the auditor's 2006 work plan and requesting the county executive, assessor, sheriff, prosecuting attorney and presiding judges of the superior and district courts to participate in an advisory performance measurement work group.

WHEREAS, King County is dedicated to be the best government possible, and

WHEREAS, King County residents demand the highest level of public services and expect that their tax dollars will be used wisely to provide those services, and

WHEREAS, the metropolitan King County council and King County executive are committed to the efficient and effective delivery of services that improve the lives of residents, and

WHEREAS, performance measurement can be an effective tool that may be used by county residents, elected leaders and policy makers to prioritize county goals and align public services to those goals, and

WHEREAS, performance measurement should be directly linked to resource allocation decisions, and

WHEREAS, county performance on how well it is meeting its goals should be publicly reported to residents, and

WHEREAS, performance measurement may also be used by managers for strategic planning, program evaluation and budgeting, and

WHEREAS, performance measurement has been in use by King County for more than a decade, and

WHEREAS, in October 2002, the metropolitan King County council adopted Motion 11561, which encouraged the executive to broaden and deepen the use of performance measurement throughout county government as a way of enhancing management of scarce resources and demonstrating accountability, and

WHEREAS, in November 2002, the metropolitan King County council adopted Ordinance 14517, which included a budget proviso that requested the executive to submit a work plan and schedule for implementation of a performance measurement program and provided funding for a full-time position to manage the executive's performance management program full-time, and

WHEREAS, in June 2003, the metropolitan King County council passed Motion 11739, which requested the executive to participate in a collaborative performance measurement work group managed by the county auditor, and

WHEREAS, the performance measurement work group consisted of staff from the office of management and budget, the department of natural resources and parks, the department of transportation, the department of executive services, the department of community and human services, the King County auditor's office and the metropolitan King County council, and

WHEREAS, in June 2004, Dye Management Group, Inc., found in its countywide finance, human resource, payroll and budget system quantifiable business case that there was limited performance measurement

in use in King County, and

WHEREAS, the performance measurement work group recommended that King County:

1. Focus on performance measurement capacity building and support;
2. Balance expectations for improvement with resource availability;
3. Develop a countywide framework for collaboration; and
4. Manage the detail, and

WHEREAS, in August 2004, the performance measurement work group consultant, SMG/Columbia Consulting, recommended in their King County Auditor's Performance Measurement Program Final Report that King County:

1. Reallocate resources to create a sustainable performance measurement process;
2. Integrate business planning and performance measurement into daily management processes; and
3. Build on the collaboration that was established by the performance measurement work group, and

WHEREAS, in a September 14, 2004, memorandum from the county auditor to the chair of the labor, operations and technology committee the auditor recommended that the metropolitan King County council:

1. Continue the performance measurement work group and expand its membership to include representatives of agencies headed by separately elected county officials;
2. Empower the performance measurement work group to develop a work plan to determine feasible next steps such as developing legislation revising King County Code provisions on performance measurement to promote a uniform, countywide performance measurement and reporting system; and
3. Establish countywide goals for pursuing a countywide strategic performance measurement and reporting system, and

WHEREAS, in September 2004, the metropolitan King County council passed Motion 12005, which directed the county auditor to add a program to her 2005 work plan to continue facilitating an advisory performance measurement work group and requested the county executive, assessor, sheriff, prosecuting

attorney and presiding judges of the superior and district courts to participate in an advisory performance measurement work group, and

WHEREAS, in January 2005, the metropolitan King County council passed Motion 12071, which adopted the 2005 work plan for the county auditor which included a performance measurement work group program, and

WHEREAS, the county auditor has facilitated two performance measurement work group meetings that have been well attended and productive, and

WHEREAS, the executive is developing a performance measurement system known as KingStat to assist executive department directors in managing their operations, to improve decision making at all levels and to ensure that departments stay focused on top priorities, and

WHEREAS, the executive has transmitted Proposed Motion 2005-0171 that would approve the revised executive recommendation for the Accountable Business Transformation Program, which includes a performance measurement system;

NOW, THEREFORE, BE IT MOVED by the Council of King County:

The county auditor is directed to include in her 2006 work plan a performance measurement program. The program shall continue the advisory performance measurement work group that is led by the county auditor. The work group shall consist of staff from the office of management and budget, executive departments, the King County auditor's office and the metropolitan King County council. The work group may also include staff from the assessor's office, the sheriff's office, the prosecuting attorney's office, the district court and the superior court. The work group shall develop a work plan to determine feasible next steps to establish a countywide system of strategic performance measurement and reporting that is directly linked to resource allocation decisions and is publicly reported. The work plan shall also include a review of how county performance measurement programs such as the KingStat and Accountable Business Transformation Program performance measurement systems report policy-level and other information to county elected officials and the

public, how they are coordinated with each other, and how reporting systems are directly linked to resource allocation decisions. The work plan shall also include developing legislation revising county code provisions on performance measurement to promote a uniform, countywide performance measurement and reporting system if the work is not completed by the work group in 2005.

The executive is requested to continue participating in an advisory performance measurement work group.

The King County assessor, the King County sheriff, the King County prosecuting attorney, the presiding judge of district court and the presiding judge of superior court are requested to participate in an advisory performance measurement work group.

The county auditor may pursue other means beyond the work group to advance countywide performance measurement and reporting.