



WHEREAS, the 2019-2020 Biennial Budget Ordinance, Ordinance 18835, Section 62, Proviso P2, regarding community and human services administration, and Ordinance 18835, Section 98, Proviso P1, regarding public health administration, requested a report on the coordination of the delivery of benefits and services to residents in poverty that includes community engagement, an assessment of the role of technology in improving the coordination of benefits and recommendations based on community engagement and technology assessments to improve the integration of the benefits and services provided to residents in poverty, and

WHEREAS, Proposed Motions 2019-0414 and 2019-0415 were transmitted in September 2019 in accordance with the provisos request for progress reports on the coordination of the delivery of benefits and services to residents in poverty and Proposed Motions 2020-0195 and 2020-0196 were transmitted in May 2020 and include the final reports on the coordination of the delivery of benefits and services to residents in poverty, and

WHEREAS, the final report included four key recommendations that the report indicates are intended to form a comprehensive approach to better coordinate the delivery of benefits and services and improve the customer's experience, and

WHEREAS, the report recommendations include tailoring service combinations in ways that work best for specific population groups, integrating projects across the most common programs that serve the same customers, prioritizing more coordination across county departments that serve the same customers and supporting cross-sector countywide and statewide efforts to coordinate systems;

NOW, THEREFORE, BE IT MOVED by the Council of King County:

A. The council requests that the executive develop a plan to implement the recommendations in the report on the coordination of the delivery of benefits and services for low-income King County residents dated May 29, 2020.

B. The plan should focus on services that improve the lives of families with young children, people

involved in the criminal justice system, people who are experiencing homelessness and low-income veterans and older adults, and should include detailed descriptions of:

1. How programs that help individuals and families navigate King County's social services such as "Help Me Grow" and "Senior Hubs" will be sustainably integrated into King County's public service programming;
2. How King County government will increase coordination between departments when these departments serve the same customers including, but not limited to, the department of community and human services, public health - Seattle & King County, the department of public defense, the Metro transit department and the department of adult and juvenile detention. The description should include information about what interbranch and multidepartment work teams exist or could exist in order to cross-train staff, share information and increase service coordination across agencies to improve the coordination of benefits for residents including a focus on low-income residents in King County;
3. How King County government will support local cross-sector efforts to coordinate systems that exist within King County, such as the HealthierHere community information exchange system to strengthen clinical-community linkages;
4. How discharge planning will be improved for individuals who spend fourteen or more consecutive days, or twenty-one cumulative days annually, in King County jail facilities in order to better link them with relevant public services upon their release; and
5. The current status of King County technology solutions related to low-income service provision including the client outcomes reporting engine, health and housing data dashboard, the department of community and human services and public health - Seattle & King County integrated data hub and the integration of electronic health records used by the behavioral health and recovery division, public health centers, and jail health services.

C. By no later than January 31, 2022, the executive should file the plan and a motion acknowledging

receipt of the plan, in the form of a paper original and an electronic copy with the clerk of the council, who shall retain the original and provide an electronic copy to all councilmembers, the council chief of staff, the policy staff director

and the lead staff for the community, health and housing services committee, or its successor.