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Title: A MOTION encouraging the broader development and use of performance measures throughout King County as a management tool and to enhance accountability to the public.

Sponsors: Dow Constantine

Indexes: Natural Resources, Department of, Parks and Recreation, Reorganization, Transportation

Code sections:

Attachments: 1. Motion 11561.pdf, 2. 2002-0454 Staff Report

Date	Ver.	Action By	Action	Result
10/14/2002	1	Metropolitan King County Council	Passed	Pass
10/8/2002	1	Labor, Operations and Technology Committee	Recommended Do Pass Consent	Pass
9/16/2002	1	Metropolitan King County Council	Introduced and Referred	

A MOTION encouraging the broader development and use of performance measures throughout King County as a management tool and to enhance accountability to the public.

WHEREAS, King County is dedicated to be the best government possible, and

WHEREAS, King County citizens demand the highest level of public services and expect that their tax dollars will be wisely used to provide those services, and

WHEREAS, county government is experiencing a fiscal crisis, and

WHEREAS, the King County executive is committed to the efficient and effective delivery of King County services that improve the lives of citizens, and

WHEREAS, the King County council wishes to partner with and support the executive in this task, and

WHEREAS, performance measurement provides citizens, county elected officials, county managers and staff with ways to measure the performance of its government, to determine how well King County is meeting

its objectives, to improve the quality and reduce the cost of government activities, and

WHEREAS, the county council previously adopted two ordinances and the executive has undertaken initiatives to establish departmental goals and appropriate outcome measures, and

WHEREAS, the council commends the executive and his directors for progress in developing performance measures for the departments of natural resources and parks and transportation, and

WHEREAS, the council commends the county assessor for progress in developing performance measures in the department of assessments, and

WHEREAS, it is recognized that it will take a long-term commitment to spread the development and use of performance measures throughout county government;

NOW, THEREFORE, BE IT MOVED by the Council of King County:

A. The executive is requested to submit to the county council during the annual budget process the business plans for each department that shall include mission, goals, objectives, outcome measures and core business outcome and efficiency measures, performance targets and historical data on achieving each performance target.

B. If a county department has not fully defined its mission, goals, objectives or performance measures, the department shall submit to the county council during the annual budget process an action plan and timeline detailing how this information will be developed.

C. The executive is encouraged to broaden and deepen the use of performance measures throughout county government as a way of enhancing management of scarce resources and demonstrating accountability.

D. It is the intent of the council to review submitted performance measures to determine how well county departments are meeting their goals and objectives and whether services are being provided that strike an appropriate balance of quality, level of service and cost.

none