

Metro Service Changes

Planning for 2021

King County Mobility & Environment Committee
September 9, 2020

September 2020 Service Change

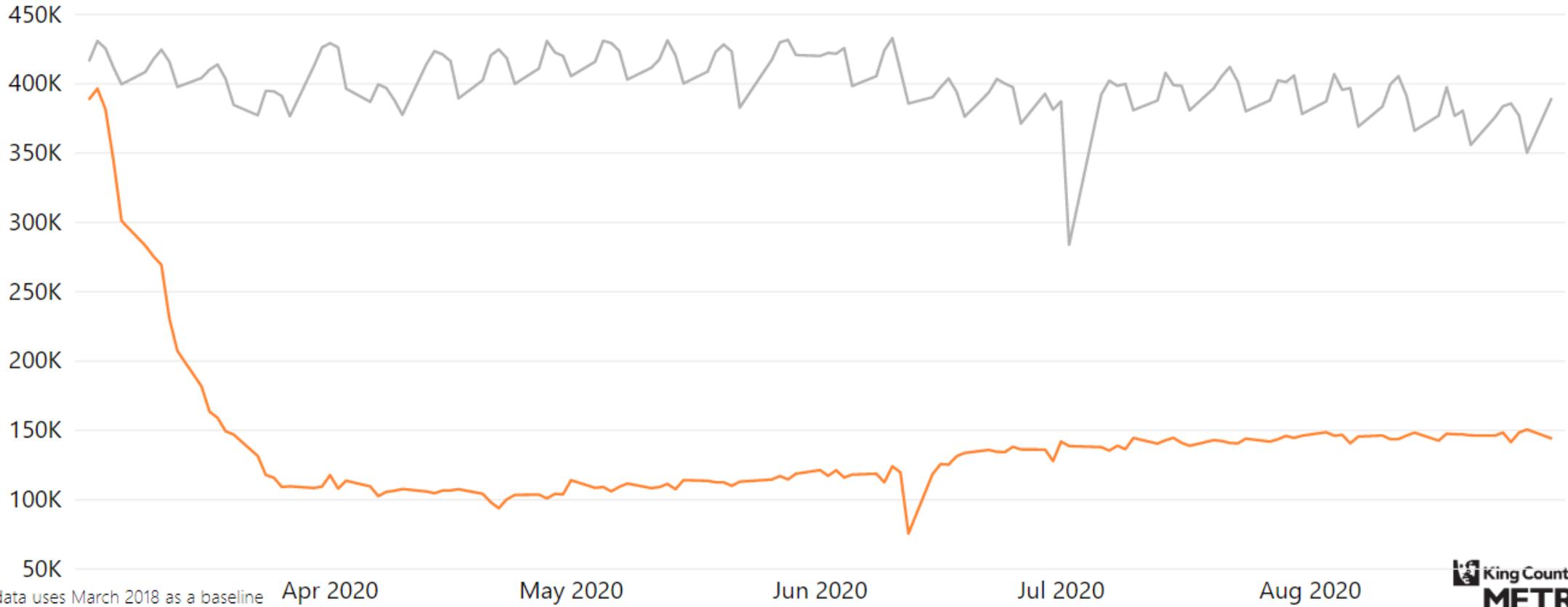
- ~85% of pre-Covid-19 service levels
- Renton-Kent-Auburn Area Mobility Plan implemented
- Service suspensions and reductions
 - Continued suspensions respond to Covid-19 and decreased ridership
 - Some permanent reductions due to loss of STBD funding



Current Ridership Trends

Daily Boardings

● Baseline Boardings ● Current Boardings



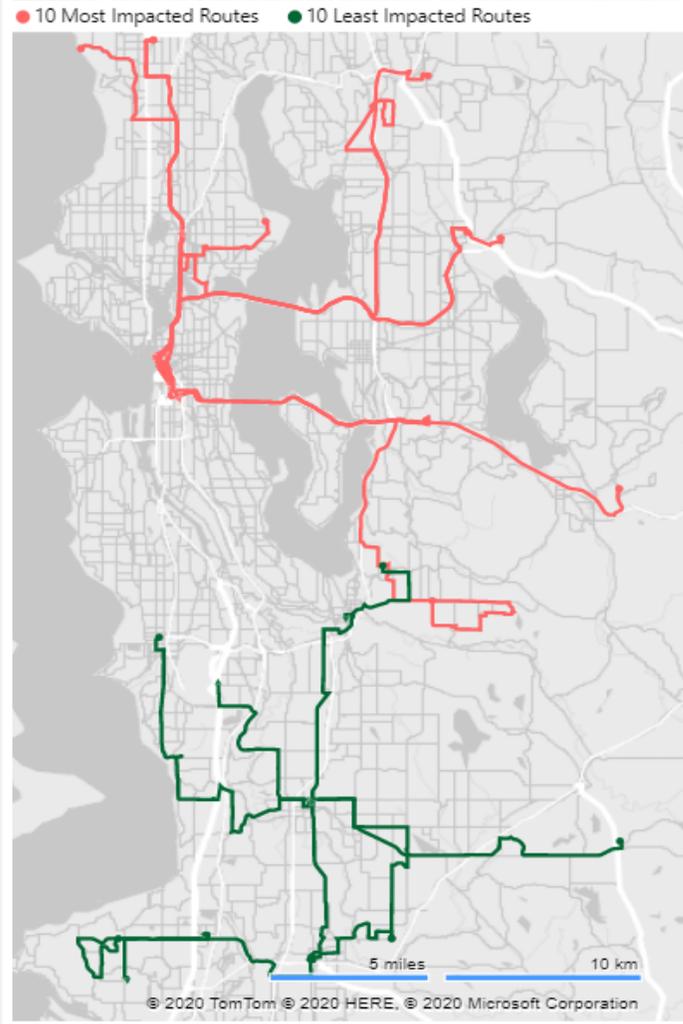
* March Water Taxi data uses March 2018 as a baseline



Moving forward together

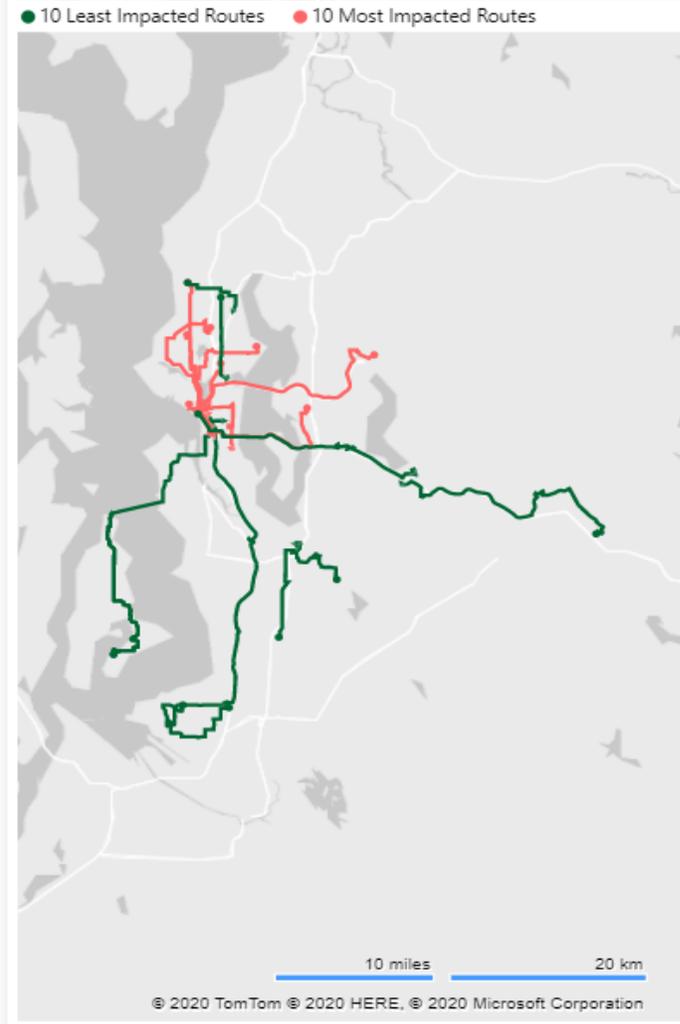
Current Ridership Trends

10 Most / Least Impacted Routes by Percent Change



Route	Rank	Routes Most/Least Impacted (by % Change)	Change
180	1	10 Least Impacted	-30.3%
164	2	10 Least Impacted	-30.5%
166	3	10 Least Impacted	-31.2%
168	4	10 Least Impacted	-31.9%
187	5	10 Least Impacted	-33.1%
153	6	10 Least Impacted	-36.7%
676	7	10 Least Impacted	-37.7%
105	8	10 Least Impacted	-38.3%
181	9	10 Least Impacted	-38.5%
671	10	10 Least Impacted	-39.1%
74	95	10 Most Impacted	-87.3%
545	96	10 Most Impacted	-88.5%
111	97	10 Most Impacted	-88.6%
311	98	10 Most Impacted	-88.6%
542	99	10 Most Impacted	-89.1%
257	100	10 Most Impacted	-90.0%
304	101	10 Most Impacted	-90.5%
301	102	10 Most Impacted	-91.9%
218	103	10 Most Impacted	-94.0%

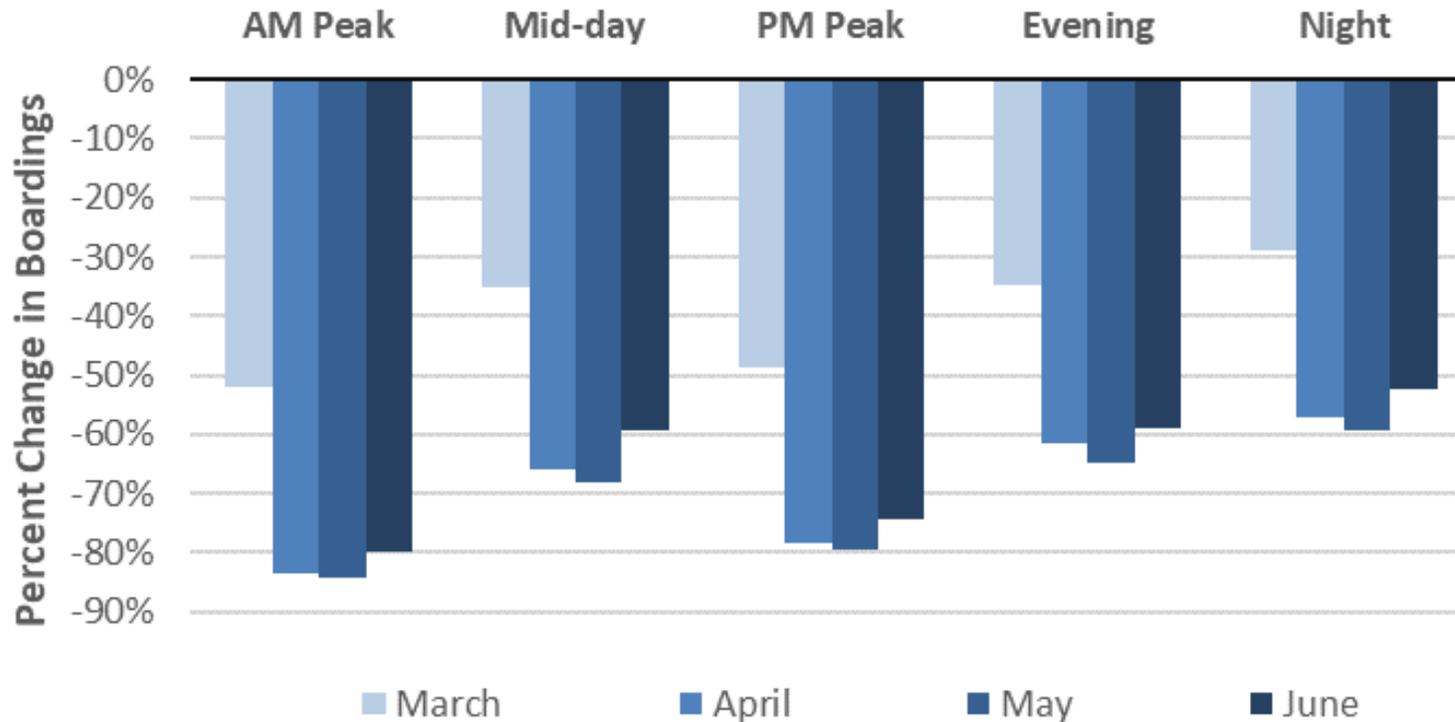
10 Most / Least Impacted Routes by Absolute Change



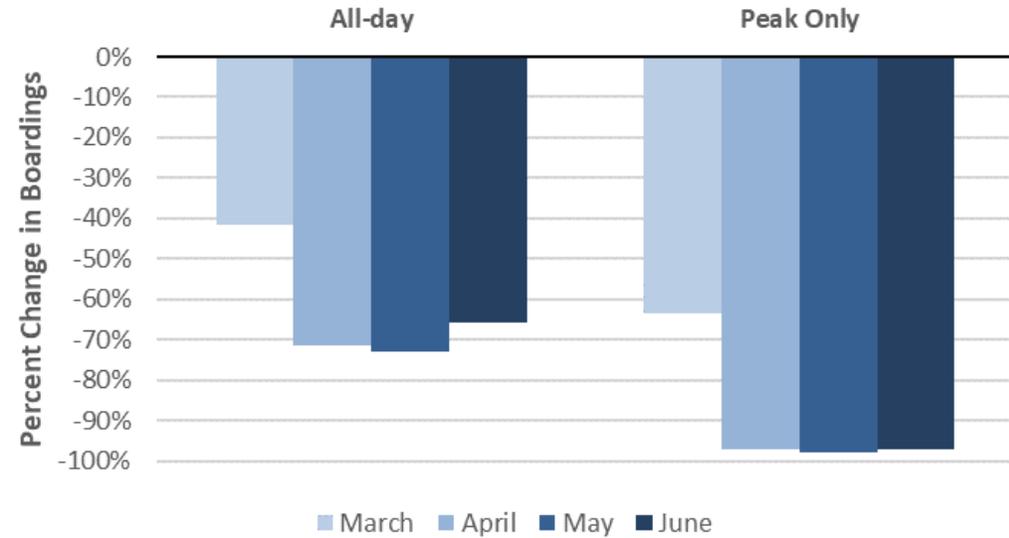
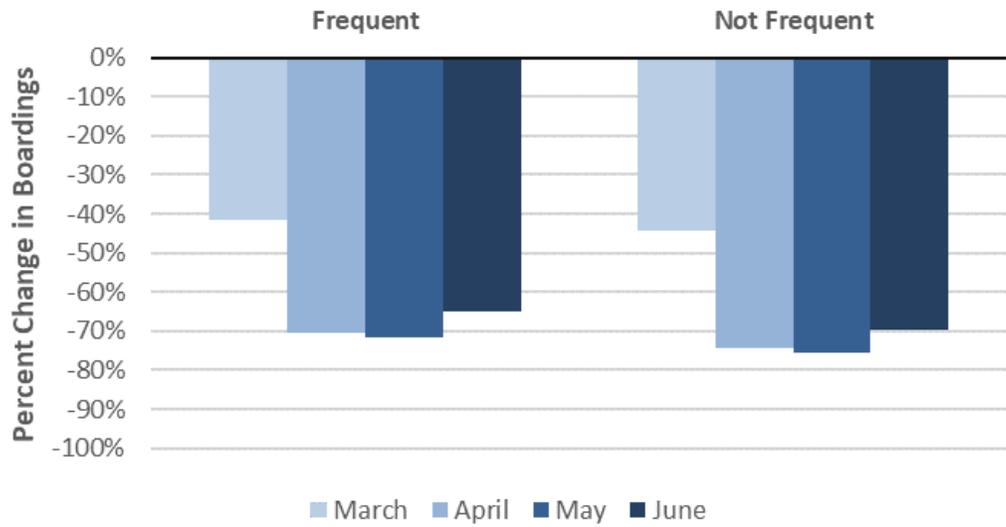
Route	Rank	Routes Most/Least Impacted (by Absolute Change)	Change
208	1	10 Least Impacted	-53.36
330	2	10 Least Impacted	-93.40
187	3	10 Least Impacted	-135.21
217	4	10 Least Impacted	-155.49
182	5	10 Least Impacted	-193.96
119	6	10 Least Impacted	-209.27
193	7	10 Least Impacted	-223.60
73	8	10 Least Impacted	-235.02
148	9	10 Least Impacted	-269.63
153	10	10 Least Impacted	-301.97
5	95	10 Most Impacted	-5,420.45
550	96	10 Most Impacted	-5,819.85
70	97	10 Most Impacted	-6,044.42
8	98	10 Most Impacted	-6,321.44
62	99	10 Most Impacted	-6,681.75
545	100	10 Most Impacted	-7,843.12
673	101	10 Most Impacted	-8,132.70
675	102	10 Most Impacted	-8,457.39
40	103	10 Most Impacted	-8,784.02

Ridership Change by Period of Day

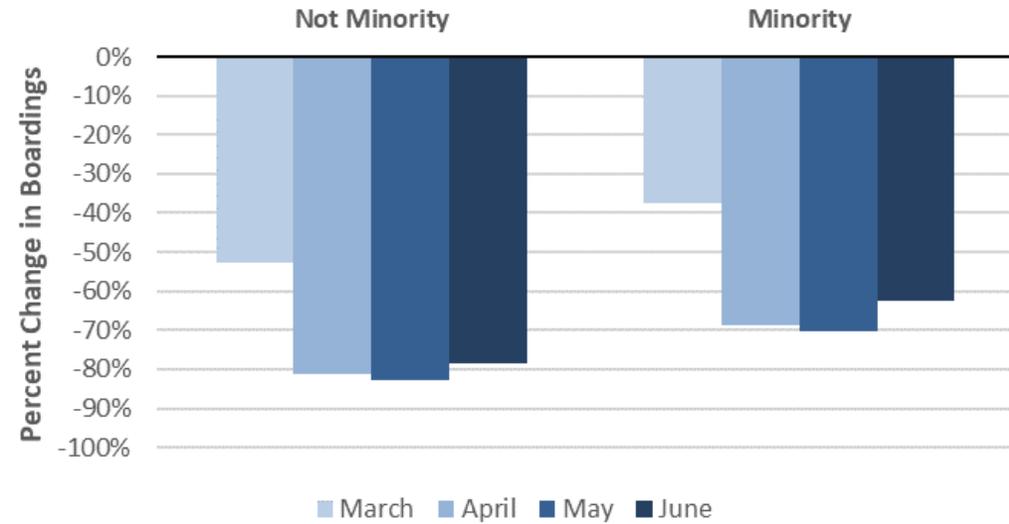
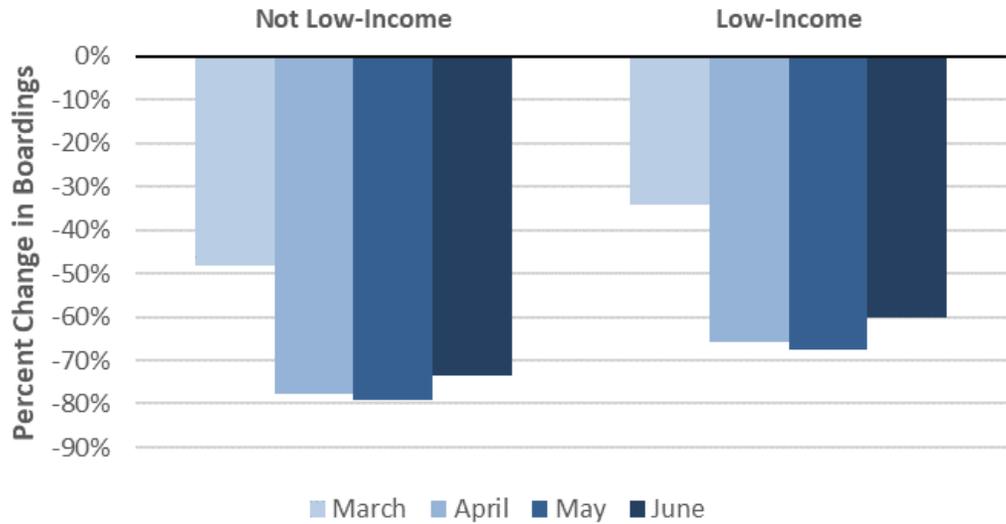
Change in Boardings by Period - 2019 to 2020



Ridership Change by Service Type



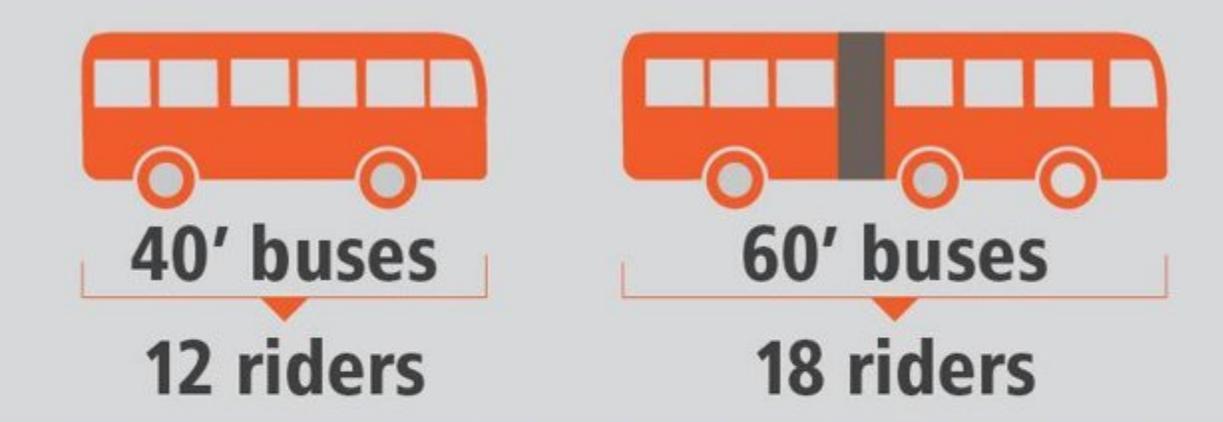
Ridership Change by Social Equity Status



Planning for the future

Considering future service with uncertainty:

- Ongoing needs for social distancing
- Future demand and peak commute
- Uneven changes across demographics and geographies
- Close ties to employer and school decisions



The infographic shows two orange bus icons. The first is a standard 40-foot bus with 12 windows, labeled '40' buses' and '12 riders'. The second is a 60-foot bus with 18 windows, labeled '60' buses' and '18 riders'. A dark grey vertical bar is positioned between the two buses, and a white arrow points from the text below to the space between them.

40' buses
12 riders

60' buses
18 riders

Supporting Social Distancing on Metro
Metro is limiting passenger capacity to protect passenger and employee health.

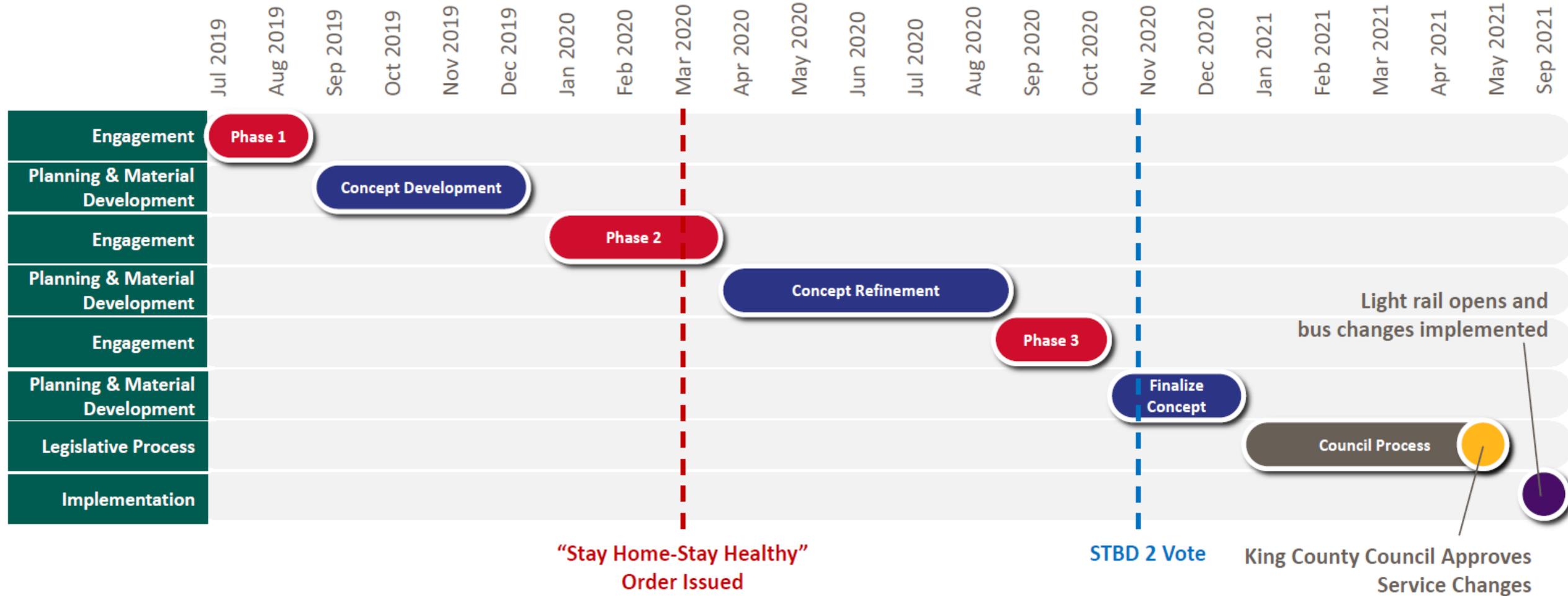
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Moving forward together

2021 Bus Network Changes

- North Link Connections (September 2021)
 - Integrate bus with rail at three new Link stations
 - Developed over multiple years with community
 - Final phase of engagement this fall
- STBD Reductions
 - STBD-affected routes operate largely within Seattle
 - Metro and SDOT currently discussing approach to 2021 changes if STBD is renewed



North Link Connections Mobility Project Timeline



Recovery from COVID-19

Work to understand and meet emerging and changing needs

- Service conditions, budget, and demand are impacted, which is resulting in countywide reductions and reinvestment
- Engaging with communities to shape service recovery
- Equity and serving where needs are greatest while also maintaining focus on sustainability

What Metro is doing

- Daily disinfecting
- Requiring masks
- Safety partitions

What riders should do

- Wear a mask
- Maintain physical distance
- Pay with ORCA card

Ready when you are.
A healthier Metro is here.

kingcounty.gov/HealthierMetro

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Service change engagement this Fall

- Complete multi-year engagement effort on changes related to North Link light rail extension
- Engage with community on changes related to STBD-funded service reductions
- Adjust and reframe planning and engagement approach for how Metro restores suspended service to align with recovery planning and budget guidance from the Executive and Council