King County

Proposed No. 2020-0255.2

KING COUNTY

Signature Report

Motion 15668

Sponsors Lambert

A MOTION requesting the executive develop a plan to 1 implement the recommendations in the department of 2 community and human services and public health - Seattle 3 4 & King County report on the coordination of the delivery of benefits and services for low-income King County 5 residents and explore additional recommendations to 6 7 improve the coordination of benefits for individuals held in King County jail facilities. 8 WHEREAS, King County provides benefits and services to low-income residents 9 for physical and behavioral health in addition to support for basic needs related to food, 10 housing and transportation for children, youth and families, veterans, older adults and 11 individuals experiencing homelessness, and 12 WHEREAS, the 2019-2020 Biennial Budget Ordinance, Ordinance 18835, 13 Section 62, Proviso P2, regarding community and human services administration, and 14 15 Ordinance 18835, Section 98, Proviso P1, regarding public health administration, requested a report on the coordination of the delivery of benefits and services to residents 16 in poverty that includes community engagement, an assessment of the role of technology 17 18 in improving the coordination of benefits and recommendations based on community 19 engagement and technology assessments to improve the integration of the benefits and

services provided to residents in poverty, and
WHEREAS, Proposed Motions 2019-0414 and 2019-0415 were transmitted in
September 2019 in accordance with the provisos request for progress reports on the
coordination of the delivery of benefits and services to residents in poverty and Proposed
Motions 2020-0195 and 2020-0196 were transmitted in May 2020 and include the final
reports on the coordination of the delivery of benefits and services to residents in poverty.
and
WHEREAS, the final report included four key recommendations that the report
indicates are intended to form a comprehensive approach to better coordinate the delivery
of benefits and services and improve the customer's experience, and
WHEREAS, the report recommendations include tailoring service combinations
in ways that work best for specific population groups, integrating projects across the most
common programs that serve the same customers, prioritizing more coordination across
county departments that serve the same customers and supporting cross-sector
countywide and statewide efforts to coordinate systems;
NOW, THEREFORE, BE IT MOVED by the Council of King County:
A. The council requests that the executive develop a plan to implement the
recommendations in the report on the coordination of the delivery of benefits and
services for low-income King County residents dated May 29, 2020.
B. The plan should focus on services that improve the lives of families with
young children, people involved in the criminal justice system, people who are
experiencing homelessness and low-income veterans and older adults, and should include
detailed descriptions of:

43	1. How programs that help individuals and families navigate King County's
44	social services such as "Help Me Grow" and "Senior Hubs" will be sustainably integrated
45	into King County's public service programming;

- 2. How King County government will increase coordination between departments when these departments serve the same customers including, but not limited to, the department of community and human services, public health Seattle & King County, the department of public defense, the Metro transit department and the department of adult and juvenile detention. The description should include information about what interbranch and multidepartment work teams exist or could exist in order to cross-train staff, share information and increase service coordination across agencies to improve the coordination of benefits for residents including a focus on low-income residents in King County;
- 3. How King County government will support local cross-sector efforts to coordinate systems that exist within King County, such as the HealthierHere community information exchange system to strengthen clinical-community linkages;
- 4. How discharge planning will be improved for individuals who spend fourteen or more consecutive days, or twenty-one cumulative days annually, in King County jail facilities in order to better link them with relevant public services upon their release; and
- 5. The current status of King County technology solutions related to low-income service provision including the client outcomes reporting engine, health and housing data dashboard, the department of community and human services and public health Seattle & King County integrated data hub and the integration of electronic health records used by the behavioral health and recovery division, public health centers,

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C. By no later than January 31, 2022, the executive should file the plan and a motion acknowledging receipt of the plan, in the form of a paper original and an electronic copy with the clerk of the council, who shall retain the original and provide an electronic copy to all councilmembers, the council chief of staff, the policy staff director

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71 and the lead staff for the community, health and housing services committee, or its 72 successor. 73 Motion 15668 was introduced on 7/21/2020 and passed by the Metropolitan King County Council on 8/18/2020, by the following vote: Yes: 9 - Ms. Balducci, Mr. Dembowski, Mr. Dunn, Ms. Kohl-Welles, Ms. Lambert, Mr. McDermott, Mr. Upthegrove, Mr. von Reichbauer and Mr. Zahilay KING COUNTY COUNCIL KING COUNTY, WASHINGTON DocuSigned by: -F8830816F1C4427 Claudia Balducci, Chair ATTEST: DocuSigned by Melani Pedroza, Clerk of the Council Attachments: None