

Metropolitan King County Council Committee of the Whole

Staff Report

Agenda item No:

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Date:

November 16, 2009

Ordinance No:

2009-0612

Prepared by:

Clifton Curry

SUBJECT

AN ORDINANCE approving and adopting the collective bargaining agreement negotiated by and between King County and Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 (Communications Specialists) representing employees in the king county sheriff's office and establishing the effective date of said agreement.

SUMMARY

This Proposed Ordinance will ratify the Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 (Communications Specialists) Collective Bargaining Agreement for the period of February 14, 2009, through December 31, 2011. This agreement covers Communication Specialists who are either Call Receivers or Dispatchers in the King County Sheriff's Office and who are interest arbitration eligible pursuant to King County Code.

The Bargaining Unit at a Glance

This agreement covers 86 Communication Specialists who are either Call Receivers or Dispatchers in the King County Sheriff's Office. Employees in this bargaining unit are responsible for answering emergency 911 calls and for dispatching sheriff's deputies to calls for service in both contract cities and unincorporated areas of King County. These Communications Specialists provide a 24-hour-seven day-a-week service to the citizens of King County, and are responsible for emergency calls, many of which involve accidents or crimes in progress. These employees are responsible for gathering accurate data, providing fast responses, and making correct decisions.

Communication Specialists are required to pass a rigorous yearlong training and probationary period. After approximately two years of service as a call receiver, Communications Specialists are then encouraged to successfully complete a rigorous eighteen week dispatcher training period. According to the executive, this settlement reflects the shared goal to retain highly skilled, extensively trained dispatchers and attract lateral hires.

Consistency with Labor Policies

The proposed bargaining agreement appears consistent with adopted labor policies.

Performance Evaluations

The agreement reinforces management's right to develop and implement a performance evaluation system that is consistent with Sheriff's Office policies and procedures.

Binding Arbitration

The unit is eligible for interest arbitration.

New Bargaining Agreement Provisions

New provisions. This agreement reflects the parties' agreement to expand and strengthen the management rights article. This collective bargaining agreement now contains provisions outlining management's right to develop and implement an early intervention system and performance reviews, which are consistent with King County Sheriff's Office policies and procedures. Additionally, the agreement adopts the county's right to create, develop and implement a system of civilian review through the Office of Law Enforcement Oversight consistent with King County Ordinances.

Other Changes. This agreement provides management with an increased level of control on how and when compensatory time may be requested and used by employees which may reduce overtime expenditures. The agreement also provides pay increases for Steps 1, 4 and 9. The steps within the pay range reflect market data as well as recruitment and retention issues associated with those incumbents.

Ongoing Contract Provisions

Notable standard provisions are listed below.

Cost of Living Adjustments (COLA) – The cost-of-living increases for 2009 and 2010 follow the typical county settlement agreed to with other labor organizations, including the terms of the furlough agreement. The cost-of-living increases are based on 90% of the increase in the All Cities CPI-W Index, September to September; provided, however, that the amount produced by application of the foregoing shall not be less than 2% nor greater than 6%.

Fiscal Note – The cost to implement the CBA for 2009 is \$231,947 and for 2010 the contract costs are estimated at \$103,324. The executive reports that financial resources are available to support the contract.

ATTACHMENTS

- 1. Proposed Ordinance 2009-0612
- 2. Fiscal Note
- 3. Transmittal Letter

INVITED

- 1. Jim Johnson, Acting Manager, Labor Relations, DES
- 2. Union Representative, King County and Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 (Communications Specialists)

Attachment 1



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KING COUNTY

1200 King County Courthouse 516 Third Avenue Seattle, WA 98104

Signature Report

November 6, 2009

Ordinance

Proposed No. 2009-0612.1 Sponsors Ferguson 1 AN ORDINANCE approving and adopting the collective 2 bargaining agreement negotiated by and between King 3 County and Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 4 5 (Communications Specialists) representing employees in the king county sheriff's office and establishing the 6 7 effective date of said agreement. 8 9 BE IT ORDAINED BY THE COUNCIL OF KING COUNTY: 10 SECTION 1. The collective bargaining agreement negotiated between King 11 County and Public, Professional & Office-Clerical Employees and Drivers, Teamsters 12 Local 763 (Communications Specialists) representing employees in the king county 13 sheriff's office and attached hereto is hereby approved and adopted by this reference 14 made a part hereof.

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·			KING COUNTY COUNCIL KING COUNTY, WASHINGTO)N
ATTEST:			Dow Constantine, Chair	
			,	
Anne Noris, (Clerk of the Council			
APPROVED	this day of	<u>-</u>	· 	
			Kurt Triplett, County E	xecutive
Attachments	Employees and Di	rivers Local Unio	nty and Public, Professional and on No. 763 Affiliated with the Intention (Center Employees)	Office Cleric ernational

Attachment A

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1	AGREEMENT BETWEEN	
2	KING COUNTY	
3	AND 2009 - (61
4	PUBLIC, PROFESSIONAL & OFFICE-CLERICAL EMPLOYEES AND DRIVERS	
5	UNION NO. 763	
6	Affiliated with the International Brotherhood of Teamsters	
7	COMMUNICATIONS CENTER EMPLOYEES	
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AGREEMENT BETWEEN KING COUNTY AND PUBLIC, PROFESSIONAL & OFFICE-CLERICAL EMPLOYEES AND DRIVERS **LOCAL UNION NO. 763** Affiliated with the International Brotherhood of Teamsters COMMUNICATIONS CENTER EMPLOYEES THIS AGREEMENT is by and between KING COUNTY, WASHINGTON, hereinafter referred to as the Employer, and PUBLIC, PROFESSIONAL & OFFICE-CLERICAL EMPLOYEES AND DRIVERS LOCAL UNION NO. 763, affiliated with the International Brotherhood of Teamsters, hereinafter referred to as the Union. These articles constitute an agreement, terms of which have been negotiated in good faith, between King County and Teamsters Local 763. This Agreement shall be subject to approval by Ordinance by the County Council of King County, Washington.

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ARTICLE 1: PURPOSE

The intent and purpose of this Agreement is to promote the continued improvement of the relationship between King County and its employees and to set forth the wages, hours and other working conditions of such employees provided the Employer has authority to act on such matters.

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ARTICLE 2: UNION RECOGNITION, MEMBERSHIP AND DUES DEDUCTION

Section 1. Jurisdiction: The County Council recognizes the Union as the exclusive bargaining representative for those employees of King County who perform work for the King County Sheriff's Office and whose job classifications are listed in the attached Addendum "A".

Section 2. Union Membership Security: It shall be a condition of employment that all regular full-time and regular part-time employees who are members of the Union on the effective date of this Agreement, shall remain members in good standing, or pay an agency fee to the Union for their representation to the extent permitted by law.

It shall be a condition of employment that regular full-time and regular part-time employees covered by this Agreement and hired on or after its effective date shall, on the thirtieth (30th) day following such employment, become and remain members in good standing in the Union, or pay an agency fee to the Union for their representation to the extent permitted by law. Provided, that an employee with a bona fide religious objection to union membership and/or association based on the bona fide tenets or teachings of a church or religious body of which such employee is a member shall not be required to tender those dues or initiation fees to the Union as a condition of employment. Such employee shall pay an amount of money equivalent to regular union dues and initiation fee to a non-religious charity mutually agreed upon between the public employee and the Union. The employee shall furnish written proof that payment to the agreed upon nonreligious charity has been made. If the employee and the Union cannot agree on the non-religious charity, the Public Employment Relations Commission shall designate the charitable organization. It shall be the obligation of the employee requesting or claiming the religious exemption to show proof to the Union that he/she is eligible for such exemption.

Section 3. Failure to abide by the provisions of this article shall be cause for dismissal; provided that the Employer has no duty to act until the Union submits a written request for discharge to the King County Labor Relations Manager with a copy to the Sheriff's Department. Within fifteen (15) days after receipt of such request, the Employer will notify the employee of its intent to dismiss him/her for failure to fulfill Union obligations as set forth in this article.

Section 4. Dues Deduction: Upon receipt of written authorization individually signed by a

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bargaining unit employee, the County shall have deducted from the pay of such employee the amount of dues as certified by the Secretary-Treasurer of the Union and shall transmit the same to the Union within 15 business day of said deduction for the employees. The Union will indemnify, defend, and hold the County harmless against any claims made and against any suit instituted against the County on account of any check-off of dues for the signatory organization. The signatory organization agrees to refund to the County any amounts paid to it in error on account of check-off provision upon presentation of proper evidence thereof.

- Section 5. <u>Union Membership Form</u>: Within five (5) business days from assignment into the bargaining unit the County shall require all new employees to sign a membership application form (in triplicate) and shall forward the form to the Union.
- Section 6. <u>Bargaining Unit Roster</u>: The County will transmit to the Union a current listing of all employees in the bargaining unit within thirty (30) days of request for same but not to exceed twice per calendar year. Such list shall include the name of the employee, classification, department and salary.
- Section 7. <u>Non-Discrimination</u>: No member of the Union shall be discharged or discriminated against for upholding Union rules or principles or doing committee work in the interest of the Union; provided however, it does not interfere with the performance of their job duties.
- Section 8. <u>Visitation Rights</u>: Authorized representatives of the Union may, after notifying the Employer, visit the work location of employees covered by this Agreement at any reasonable time.
- Section 9. <u>Shop Stewards</u>: The Employer agrees to recognize employees designated by the Union as Shop Stewards. When contract administration business is conducted during working hours, the Steward is responsible for clearing time away from work with his/her manager or supervisor. The Union and the Employer recognize in light of the work being performed under this agreement, Employer work comes first.
- Section 10. <u>Bulletin Boards and Union Communications</u>: The Union shall be allowed use of bulletin board space to post Union notices. Only recognized Union officers, Stewards, and Union staff will be entitled to post Union materials, and only materials originating from the Union office and bearing the Union logo, or signed by a staff member or officer of the Union, may be posted on the

Union bulletin board space. Union staff members shall be allowed to post electronic mail notices though their stewards on the Employer's system if the notices meet the same requirement provided they comply with King County policies governing electronic mail and internet use. The parties understand and agree that there is no guarantee of privacy of electronic mail messages. In light of the critical services to the public being provided by employees under this agreement. In no circumstances shall use of the Employer's equipment interfere with normal operations.

Union Stewards may make limited use of the Employer's telephones, FAX machines, copiers, and similar equipment for purposes of contract administration. In addition, Stewards and Union staff may use the Employer's electronic mail system for communications related to contract administration, provided they comply with King County policies governing electronic mail and internet use. In light of the critical services to the public being provided by employees under this agreement, in no circumstances shall use of the Employer's equipment interfere with operations.

ARTICLE 3: RIGHTS OF MANAGEMENT

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It is recognized that the Employer retains the right to manage the affairs of the County and to direct the work force. Such functions of the Employer include, but are not limited to:

- a. determine the mission, budget, organization, number of employees, and internal security practices of the Department;
- b. recruit, examine, evaluate, promote, train, transfer employees of its choosing, and determine the time and methods of such action, and discipline, suspend, demote, or dismiss employees for just cause. When a transfer is used as a disciplinary sanction, it shall be subject to the grievance procedure and just cause provisions of Article 12;
- c. assign bargaining unit work to any employee in any classification in the bargaining unit consistent with Article 11, Section 7 and direct the work force:
 - d. develop and modify class specifications:
 - e. determine the method, materials, and tools to accomplish the work;
 - f. designate duty stations and assign employees to those duty stations;
 - g. reduce the work force;
 - h. establish reasonable work rules:
 - i. assign the hours of work;
- j. take whatever actions may be necessary to carry out the Department's mission in case of emergency;
- k. Bi-weekly pay: the right to define and implement a new bi-weekly payroll system is vested exclusively in King County. Implementation of such system may include a conversion of wages and leave benefits into hourly amounts and the parties recognize King County's exclusive right to make the changes necessary to implement such payroll system.

In prescribing policies and procedures relating to personnel and practices, and to the conditions of employment, the Employer will comply with state law to negotiate or meet and confer, as appropriate. However, the parties agree that the Employer retains the right to implement any changes to policies or practices that are not mandatory subjects of bargaining.

All of the functions, rights, powers, and authority of the Employer not specifically abridged,

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deleted, or modified by this Agreement are recognized by the Union as being retained by the Employer.

- 1. Civil Service and Career Service: King County retains the right to bargain changes or effects to the extent required by law to King County Civil Service Rules and Career Service/Personnel Guidelines, and may propose such changes at any time. Such proposals may be discussed in labor/management meetings or any forum acceptable to the parties.
- m. Early Intervention Systems (EIS): Consistent with the authority retained in Article 3
 Section b supra, King County has the right to develop and implement an EIS system consistent with
 King County Sheriff's Office policies and procedures.
- n. Performance Review: Consistent with the authority retained in Article 3 Section b supra, King County has the right to develop and implement a performance evaluation system consistent with King County Sheriff's Office policies and procedures.
- o. Civilian Review: King County has the right to create, develop and implement a system of civilian review and an Office of Law Enforcement Oversight (KCOLEO) consistent with King County Ordinances.

The County shall continue at a minimum to observe the following paid holidays:

HOLIDAY	COMMONLY CALLED:	
New Year's Day	1st day of January	
Martin Luther King, Jr.'s Birthday	Third Monday in January	
Presidents' Day	Third Monday of February	
Memorial Day	Last Monday in May	
Independence Day	4th day of July	
Labor Day	1st Monday of September	
Veteran's Day	11th day of November	
Thanksgiving Day	Fourth Thursday in November	
Friday following Thanksgiving Day		
Christmas Day	25th day of December	

Section 1. Date of Observance: All holidays shall be observed in accordance with RCW 1.16.050, as amended. Provided further, that employees who work in a twenty-four hour seven day per week operation such as the Communications Center shall observe the following four (4) holidays on the specific dates listed below. For these specific named holidays, overtime will be paid only to those employees who work on the dates listed below:

	Date of Observance and	
Holiday	Overtime Payment	
New Year's Day	First of January	
Independence Day	Fourth of July	
Veteran's Day	Eleventh of November	
Christmas Day	Twenty-Fifth of December	

Section 2. Overtime Payment: All employees shall take holidays on the day of observance

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unless their work schedule requires otherwise for continuity of services, in which event, they shall be paid at one and one half (1-1/2) times the regular rate for any shift that begins on a holiday, in addition to the regular holiday pay.

Section 3. <u>Floating Holiday</u>: Each employee shall receive two (2) additional personal holidays to be administered through the vacation plan. One day shall be granted on the first of October and one day on the first of November of each year. These days can be used in the same manner as any vacation day earned.

Section 4. <u>Holiday Pay Eligibility</u>: An employee must be in a pay status the day prior to and the day following a holiday to be eligible for holiday pay.

Section 5. <u>Pro-Rata Benefits</u>: Regular part-time employees will receive holiday benefits based upon the ratio of hours actually worked (less overtime) to a standard work year.

Section 1. Accrual - 40 Hour Employees: Regular full-time employees working 40 hours per week shall receive vacation benefits as indicated in the following table:

Full Years of Service	Maximum Annual Leave	
	in Days	
Upon hire through end of year 5 the employee receives	12 days	
Upon beginning of Year 6 the employee receives	15 days	
Upon beginning of Year 9 the employee receives	16 days	
Upon beginning of Year 11 the employee receives	20 days	
Upon beginning of Year 17 the employee receives	21 days	
Upon beginning of Year 18 the employee receives	22 days	
Upon beginning of Year 19 the employee receives	23 days	
Upon beginning of Year 20 the employee receives	24 days	
Upon beginning of Year 21 the employee receives	25 days	
Upon beginning of Year 22 the employee receives	26 days	
Upon beginning of Year 23 the employee receives	27 days	
Upon beginning of Year 24 the employee receives	28 days	
Upon beginning of Year 25 the employee receives	29 days	
Upon beginning of Year 26 and beyond the employee receives	30 days	

Maximum vacation accrual will be 480 hours.

Section 2. Accrual Based on Hours Worked: Vacation benefits for regular, part-time employees will be established based upon the ratio of hours actually worked (less overtime) to a standard work year. For example, if a regular, part-time employee normally works four (4) hours per day in a unit that normally works eight (8) hours per day, then the part-time employee would be granted four-eighths of the vacation benefit allowed a full-time staff member with an equivalent

number of years service. Employees may not use accrued vacation leave during their first six (6) months of employment, except as substitution for sick leave pursuant to Article 6.

Section 3. <u>No County Employment While on Vacation</u>: No person shall be permitted to work for compensation for the County in any capacity during the time when vacation benefits are being drawn.

Section 4. <u>Vacation Increments</u>: Vacation may be used in one-half hour increments with the approval of immediate supervisor. Such approval shall not be unreasonably withheld.

Section 5. <u>Maximum Payment Upon Termination</u>: Upon termination for any reason, the employee, after six (6) months of initial employment, will be paid for unused vacation credits up to a maximum allowable accumulated vacation. Vacation payoff shall be calculated by utilizing the employee's base wages as set forth in Addendum A. The hourly rate shall be determined by dividing the annual rate of pay by the number of work hours in that year.

Section 6. <u>Payment Upon Death of Employee</u>: In cases of separation by death, payment of unused vacation benefits shall be made to the employee's estate, or, in applicable cases, as provided by RCW, Title 11.

Section 7. Excess Vacation: All employees may continue to accrue additional vacation beyond the maximum specified herein if, as a result of cyclical workloads or work assignments, accrued vacation will be lost. Non-probationary employees who leave King County employment for any reason will be paid for their unused vacation up to the maximum specified herein. Employees shall forfeit the excess accrual prior to December 31st of each year.

Section 8. <u>Vacation Preference</u>: Vacation shall be granted on a seniority basis within each shift, squad, or unit and shall be taken at the request of the employee with the approval of the Division Commander. Employees who are transferred involuntarily, and who have already had their vacation request approved as specified above, will be allowed to retain that vacation period regardless of their seniority within the new shift, squad, or unit to which they are transferred.

Section 9. Shift Assignments - Communications Center:

Shift/days off assignments shall be selected annually on the basis of seniority. This is not intended to limit the Employer's right to change shift schedules and/or shift staffing. Shift/days off

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assignments shall be selected on the basis of seniority in classification.

Section 10. If it becomes necessary to make an operational transfer or fill a new/old staffing slot before a normal quarterly shift change, volunteers will first be solicited by seniority. If there are no volunteers, the least senior non-probationary employee from the assigned shift, who has corresponding call receiver and/or dispatcher abilities, will be reassigned. The County and the Union acknowledge operational, emergent, or training staffing issues may take priority.

Section 11. Shift Trades: Following are the guidelines for shift trades:

The County and the Union agree to test the implementation of a new shift trade request and usage protocol for twelve (12) months. In the event either the County or Union wish to terminate the shift trades, the Employer and the Union will meet and confer. In the event the program is cancelled, the Employer agrees to reinstate the former program and meet with the Union in the Labor Management Conference Committee to discuss an alternative to terminate the trade policy. Any decision to terminate the Trade Program shall be supported by objective or quantifiable data. The Labor Management Conference Committee shall make every attempt to maintain the Program or an alternative prior to terminating the Program.

- Trades are only allowed between comparable pay and duty classifications (i.e. call receiver for call receiver or dispatcher for dispatcher).
- Trade requests should be submitted at least 4 days before the proposed trade; later submissions run the risk of being declined due to conflicts with mandatory overtime assignments, etc.
- A voluntary overtime waiver form will be completed and placed in the employee's personnel file.
- The days traded must be scheduled at the time of request and within the current pay period, or the following pay period at the latest.
 - Only one of an employee's two weekly furlough days can be used to repay a trade.
- When repaying a trade, employees can work no longer than a 12-hour shift, and can work no more than six (6) days straight. In no event will it take more than four (4) pay periods to repay the shifts. At no time can an employee have more than forty-eight (48) hours of trade time arranged.

- Trades cannot be used for more than six (6) consecutive days off, or if used in conjunction with furlough or holiday, a total of six (6) days may be traded (i.e., six before, six after, or three before and three after or any other combination consisting of six (6) consecutive days).
- Requests are to be in writing, in duplicate for filing purposes and must have the written approval (signature) of the affected shift supervisor(s).
- A shift trade book will be maintained with granted requests filed under both employee names for quick supervisory reference.
- Probationary employees may trade only after being certified as primary call receivers.
- It is the responsibility of the employee agreeing on the shift trade to ensure all approval signatures are obtained.

The parties agree that this section may be subject of further discussion if requested by the County or Union. Furthermore, employees that do not fulfill their portion of a shift trade will have the appropriate leave balance decremented and will be subject to the established policies and procedures governing leave and attendance.

Section 12. Vacation Transfer: Employees in the bargaining unit shall be allowed to donate vacation leave in accordance with the provisions set forth in King County Code 3.12.223, as amended, and Personnel Guidelines Rule 14.4.

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Section 1. Accrual: Full-time regular employees, and part-time regular employees who receive vacation and sick leave shall accrue sick leave benefits at the rate of 0.04616 hours for each hour in pay status exclusive of overtime up to a maximum of eight (8) hours per month; except that sick leave shall not begin to accrue until the first of the month following the month in which the employee commenced employment. The employee is not entitled to sick leave if not previously earned.

Section 2. Loss of Accrual: During the first year of service, employees eligible to accrue vacation leave may, at the appointing authority's discretion, use any accrued days of vacation leave as an extension of sick leave. If an employee does not work a full year, any vacation leave used for sick leave must be reimbursed to the county upon termination.

Section 3. Increments: Sick leave may be used in one-half hour increments with approval of immediate supervisor. Such approval shall not be unreasonably withheld.

Section 4. No Sick Leave Limit: There shall be no limit to the hours of sick leave benefits accrued by an employee.

Section 5. Verification of Illness: Department management is responsible for the proper administration of the sick leave benefit. Verification of illness from a licensed health care provider may be required for any requested sick leave absence.

Any employee on a sick leave letter, after six (6) months, may request a review of their status. If there has been improvement in attendance, such sick leave letter shall be removed.

Section 6. Separation from Employment: Separation from County employment except by reason of retirement or layoff due to lack of work or funds or efficiency reasons, shall cancel all sick leave currently accrued to the employee. Should the employee resign in good standing or be laid off and return to the County within two years, accrued sick leave shall be restored.

Section 7. Pregnancy Disability: Accrued sick leave may be used for absence due to temporary disability caused by pregnancy.

Section 8. Other Than County Employment: Sick leave because of an employee's physical incapacity shall not be approved where the injury is directly traceable to employment other than with

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the County.

Section 9. Sick Leave Cashout: Employees eligible to accrue sick leave and who have successfully completed at least five (5) years of county service and who retire as a result of length of service, or who leave County employment in good standing after twenty-five (25) years or more, or who terminate by reason of death shall be paid, or their estates paid or as provided for by RCW Title 11, as applicable, an amount equal to thirty-five (35) percent of their unused, accumulated sick leave multiplied by the employee's rate of pay in effect upon the date of leaving county employment less mandatory withholdings.

Section 10. Maximum Compensation: Employees injured on the job may not simultaneously collect sick leave and workers' compensation payments in a total amount greater than the net regular pay of the employee. Provided that employees who qualify for workers' compensation may receive payments equal to net regular pay.

Section 11. <u>Uses of Sick Leave</u>: Employees are eligible for payment on account of illness for the following reasons:

- 1. Employee illness;
- 2. Noncompensable injury of an employee (e.g., those injuries generally not eligible for worker's compensation payments);
 - 3. Employee disability due to pregnancy or childbirth;
 - 4. Employee exposure to contagious diseases and resulting quarantine;
 - 5. Employee keeping medical, dental, or optical appointments.
- 6. In accordance with Family Medical Leave Act, King County Family Medical Leave and other relevant federal, county, and state law, including but not limited to the Washington Family Care Act.
- 7. sick leave shall be authorized for an employee to be at the hospital on the day of the birth of his/her child and to care for a new born.
- 8. Up to three (3) days of sick leave may be used per year, with advanced approval from the Sheriff's Office, to volunteer at the employee's children's school, consistent with King County Personnel Guidelines.

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Section 12. Family Care and Bereavement Leave:

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a. Regular, full-time employees shall be entitled to three (3) working days (24 hours) of bereavement leave a year due to death of members of their immediate family. Employees may receive an additional two (2) days (16 hours) of bereavement leave when round trip travel of 200 or more miles is required, provided the employee notifies his/her immediate supervisor. In the event that King County adopts an Ordinance which provides bereavement benefits which are more favorable than those contained in this contract, the County will offer such new provision to this bargaining unit.

- b. "Immediate family" for purposes of bereavement leave, is defined as follows: the employee's children, parents, siblings, grandchildren, grandparents, spouse or domestic partner and the children, parents, siblings, grandchildren and grandparents of the employee's spouse or domestic partner.
- c. Regular, full-time employees who have exhausted their bereavement leave, shall be entitled to use sick leave in the amount of three (3) days (24 hours) for each additional instance when death occurs to a member of the employee's immediate family.
- d. Members of this bargaining unit are eligible for King County Family Leave (KCFML), as set forth in Ordinance No. 13377, and codified in King County Code 3.12.220.
- e. The definition of immediate family for purposes of (KCFML) is set forth i KC 3.12.220. This includes the employee's spouse or domestic partner, the child or parent of the employee or the employee's spouse or domestic partner, and an individual who stands or stood in loco parentis to the employee or employee's spouse or domestic partner. In cases of family care where no paid sick leave benefit is authorized or exists an employee may be granted leave without pay consistent with the above referenced code section, Federal FMLA, or Washington State Family Care Act, as appropriate.

In the application of any of the foregoing provisions, holidays or regular days off falling within the prescribed period of absence shall not be charged against accrued sick leave.

Section 13. Sick Leave Incentive: In January of each calendar year, employee sick leave usage will be reviewed. Regular, full-time employees who have used sixteen (16) or less hours of

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Section 1. On January 1, 2008, wages in effect on December 31, 2007 were increased by 90% of the increase in the Consumer Price Index (CPI-W), U.S. All Cities Index, September 2006 -September 2007 base year; provided however that the amount produced by application of the foregoing was not less than 2% nor greater than 6%.

Section 2. Cost of Living Adjustments:

- a. Effective February 14, 2009, wage rates in effect on December 31, 2008 for all classifications in the bargaining unit, shall be increased by a percentage factor equal to 90% of the increase in the Consumer Price Index (CPI-W), U.S. All Cities Index, September 2007 - September 2008 base year; provided, however, that the amount produced by application of the foregoing shall not be less than 2% nor greater than 6%.
- b. Effective January 1, 2010, wage rates in effect on December 31, 2009 for all classifications in the bargaining unit shall be increased by a percentage factor equal to 90% of the increase in the Consumer Price Index (CPI-W), U.S. All Cities Index, September 2008 - September 2009 base year; provided, however, that the amount produced by application of the foregoing shall not be less than 2% nor greater than 6%.
- c. Effective January 1, 2011, wage rates in effect on December 31, 2010 for all classifications in the bargaining unit shall be increased by an amount negotiated by the parties. Said negotiations shall begin no later than sixty (60) days prior to December 31, 2010.
- d. Upon final ratification and signature of this agreement employees hired on or prior to January 1, 2009 will receive a one-time only lump sum payment based on the employee's salary range and step. Actual lump sum payment amounts are listed in Addendum A - Wage Rates.
- e. Upon final ratification and signature of this agreement, Call Receivers who have attained the fifth (5th) step of the wage addendum have been "grandfathered". Grandfathered Call Receivers will receive a one-time lump sum payment that is equivalent to 1.25% of their 2009 base wages. The fifth step of this wage addendum progression will no-longer be active, effective upon final ratification and signature of this agreement.
 - Section 3. Longevity Premiums: Communications Specialists shall receive longevity

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premiums as outlined in Addendum D.

Section 4. Shift Differentials: The value of the shift differential has been rolled over into the base wage of all employees in this bargaining unit and is included in the wages outlined in Addendum A.

Section 5. Communication Center Training Duty: Employees in the Communications Center who are assigned in writing the responsibility of training and written evaluation of new employees shall be compensated in the following manner:

Phase Two - For each day a trainer is assigned an employee to train, the trainer will receive one (1) day's training credit. After a total of twenty (20) days, (i.e., four weeks), training credit has been accrued, the trainer will receive twenty (20) hours additional compensation at the straight time rate. The trainer may designate how the compensation will be divided either vacation or straight pay in full hourly increments. The trainer must designate his desire on the training pay request form (or its replacement). Periods of time less than a month shall be pro-rated accordingly.

Phase Three - Phase three training shall be compensated at eight (8) hours credit per month. The trainer may designate how the compensation will be divided either vacation or straight pay in full hourly increments. The trainer must designate his desire on the training pay request form (or its replacement). Periods of time less than a month shall be pro-rated accordingly.

Section 6. Reinstated Employees:

- a. Reinstatement Within One Year: Employees who are reinstated pursuant to Civil Service Rules within one calendar year of the date they left County service shall, upon reinstatement, be compensated at Step 1 of their respective pay range. Upon successful completion of six (6) months actual service after reinstatement, they shall be compensated at the equivalent of the same salary step that they were on when they left service plus any step advancement due for the addition of the current service.
- b. Reinstatement Within Two Years: Employees who are reinstated pursuant to Civil Service Rules within two (2) calendar years but after one (1) calendar year shall, upon reinstatement, be compensated at Step 1 of their respective pay range. Upon successful completion of twelve (12) months actual service after reinstatement, (or six (6) months for job classifications which obtain a

step after six (6) months of service) they shall be compensated at the equivalent of the same salary step that they were on when they left service plus any step advancement due for the addition of the current service.

c. In order to receive credit for prior service under this Section, employees must receive an overall rating of "Meets Standards" or better on all performance evaluations during the six (6) month or one (1) year period respectively.

Section 7. <u>Eligibility for Dispatcher Pay:</u> Employees begin receiving dispatcher pay once they become fully trained and certified as dispatchers. It is in the best interest of both employees and the employer to have as many Communication Specialists fully trained as dispatchers as possible. Employees trained as dispatchers are able to perform a broader range of duties. If for some reason a dispatcher is assigned to perform call receiver duties for a temporary period of time, the fully trained dispatcher will continue to be paid dispatcher pay rates. The County and the Union agree in the event dispatcher staffing becomes an issue as a result of call receivers failing to seek to become dispatchers, the employer and the Union will meet and confer in an effort to develop a resolution.

ARTICLE 8: OVERTIME

Section 1. <u>Overtime</u>: Overtime shall be payable after working 40 hours in a week. Overtime shall be paid at one and one half (1-1/2) times the employee's regular rate calculated using their hours worked. "Hours worked" excludes all sick leave.

- Section 2. <u>Callouts</u>: A minimum of four (4) hours at the overtime rate shall be allowed for each call out. Where such overtime exceeds the minimum number of hours, the actual hours worked shall be allowed at overtime rates. In addition, call out pay shall apply to employees subpoenaed to court while on furlough or vacation.
- a. <u>Court Overtime Callouts</u>: A minimum of two (2) hours at the overtime rate shall be allowed for each callout. Where such overtime exceeds two (2) hours, the actual hours worked shall be allowed at the overtime rate. The provisions of this section apply only to callouts for the purposes of testifying in court. If the session starts less than two (2) hours before or after the shift, it will be considered a shift extension for court. Employees will be compensated for the amount of time spent before or after their shift.
- b. <u>Training</u>: In the event that the department requires an employee to attend a mandatory training session, and such training is not directly before or after a shift or during a shift, then a two hour minimum callout will be paid.
- Section 3. <u>Overtime Authorization</u>: All overtime shall be authorized by the Department Director or his/her designee in writing. Saturday and Sunday work is not overtime when it is a regularly scheduled work day for the individual crew.
- Section 4. <u>Minimum Standards Set By Law</u>: If any provision of this article conflicts with minimum standards established by RCW 49.46 then that provision shall be automatically amended to provide the minimum standards.
- Section 5. <u>Work Week:</u> For the purpose of calculating overtime compensation, an employee's work week shall be defined as beginning with the first day of work after a furlough day and continuing for a total of seven (7) consecutive days. Also, the work day shall be defined as beginning with the first hour of work and continuing for a total of twenty-four (24) consecutive hours.
 - Section 6. Compensatory Time: Employees may submit written requests for compensatory

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one time.

time in lieu of over time payments for working over time as defined by this Article. The employer will approve or deny such requests in writing. Employees who accrue compensatory time shall be allowed to carry up to forty-eight (48) straight time hours of compensatory time at any given time. The County and the Union agree to test the implementation of this compensatory time request and usage protocol for twelve (12) months. In the event either the County or Union wish to terminate the compensatory time agreement, the employer and the Union will meet and confer. In the event this new program is cancelled, the Employer agrees to reinstate the former program and meet with the Union to discuss an alternative to the terminated compensatory time request and usage protocol.

The parties agree to the following conditions on the use of compensatory time:

- a. Compensatory time must be accrued before its request is submitted.
- b. Compensatory time requests will be reviewed and processed on a first submitted first processed basis. If two (2) or more requests are received simultaneously, then the processing will be based upon bargaining unit seniority within the appropriate shift.
- c. It creates an undue hardship on King County and King County Sheriff's Office for accrued compensatory time to be scheduled or taken at any other time than during the one (1) compensatory time slot per shift reserved for compensatory time.
- d. Minimum staffing levels, staffing shortages, regulations concerning response time, federal funding requirements, and public safety responsibilities combine to unduly disrupt the Department's operation if compensatory time is not scheduled in this manner.
- e. Requests for compensatory time cannot be submitted more than two (2) months in advance of the requested compensatory time off date.
- f. It is unduly disruptive to the operations of the King County Sheriff's Office to have more than three (3) employees off per shift inclusive of vacation and compensatory time.
- g. It is also unduly disruptive to the operations of the King County Sheriff's Office to give less than seventy-two (72) hours written notice of their intent to use up to two (2) days of compensatory time off.
 - h. A maximum of forty-eight (48) hours of compensatory time can be requested at any

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i. On the first payroll period of July of each year, the Department may cash out any compensatory time still on the books for which an employee has not provided the written notice required above.

j. The parties agree that it is unduly disruptive for employees to request the use of compensatory time off on any recognized holiday as set forth in Article 4, Section 1 or on Saint Patrick's Day, Cinco de Mayo, Halloween, Christmas Eve or New Year's Eve when the granting of such time off would require the County to force another employee to come in to cover the shift.

Section 7. Voluntary Training: Employees who request training on a voluntary basis will not be paid for study time associated with said training, nor will overtime compensation be paid for workdays that extend beyond the normal contractual workday if said workday is part of the normal training schedule, provided, however, employees who are required to attend by the Department will be paid overtime pursuant to the overtime provisions of this agreement.

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ARTICLE 9: HOURS OF WORK

Section 1. The normal working hours of the classifications affected by this Agreement shall be the equivalent of forty (40) hours per week on an annualized basis.

Section 2. Work Schedules: The establishment of reasonable work schedules and starting times is vested solely within the purview of department management and may be changed from time to time provided a two (2) week prior notice of change is given, except in those circumstances over which the Department cannot exercise control. PROVIDED: the required two (2) calendar week (or ten (10) working days) notification period shall not commence until the employee has received verbal or written notification of the proposed change. In the exercise of this prerogative, department management will establish schedules to meet the dictates of the workload, however, nothing contained herein will permit split shifts.

Section 3. <u>Minimum Standards</u>: If any provision in this article shall conflict with the minimum standards of RCW 49.46, then that provision shall be automatically amended to conform.

Section 4. <u>Employee Requests</u>: With management approval, work schedules may be altered upon written request of the employee.

Section 5. <u>Job Sharing</u>: If two employees in the same job classification and work site wish to job share one full time position, they shall submit such a request in writing to their immediate supervisor. The immediate supervisor shall submit such request to the Division Chief, via the Division Manager. The request shall be transmitted to the Sheriff/Director. The Sheriff/Director shall have ninety (90) days from the date he/she receives the request to review the request and either approve or deny the request for job sharing. Employees who job share one full-time position shall receive benefits pursuant to County policy. In the event that one of the job-sharing employees terminates his/her employment (voluntarily or involuntarily), the County shall have the following options:

- a. No change to the situation, allowing a half-time position to continue.
- b. Fill the vacant half-time position with temporary help.
- c. Expand the half-time position to a full-time position, with sixty (60) calendar days notice to the affected employee.

ARTICLE 10: MEDICAL, DENTAL & LIFE INSURANCE

King County presently participates in group medical, dental and life insurance programs. The County agrees to maintain a plan during the term of this Agreement, provided that the Union and County agree that the County may implement changes to employee insurance benefits to which the Joint Labor-Management Insurance Committee has agreed.

Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 - Communications Specialists - King County Sheriff's Office
February 14, 2009 through December 31, 2011

ARTICLE 11: MISCELLANEOUS

Section 1. <u>Leave of Absence for Union Employment</u>: An employee elected or appointed to office in a local of the signatory organization which requires a part or all of his/her time shall be given leave of absence up to one (1) year without pay upon application.

Section 2. <u>Mileage Reimbursement</u>: All employees who have been authorized to use their own transportation on County business shall be reimbursed at the rate established by the County Council by ordinance.

Section 3. <u>Civil Service Hearings</u>: Employees who are directly involved with proceedings before the Civil Service Commission may be allowed to attend without loss of pay provided prior permission is granted by the Department Director or his/her designee.

Section 4. <u>Loss of Personal Effects</u>: Employees who suffer a loss or damage, in the line of duty, to personal property and/or clothing worn on the body, will have same repaired or replaced at department expense, not to exceed \$150.00.

Section 5. Work Out of Class: Whenever an employee is assigned, in writing, by the division manager or his/her designee, to perform the duties of a higher classification for a period of three working days or more, that employee shall be paid at the first step of the higher class or a minimum of five percent (5%), whichever is greater, over the salary received prior to the assignment, for all time spent while so assigned. The department may assign an employee to perform the duties of a lower classification for a temporary period of time. In such cases the employee shall retain the same salary of his/her normal classification.

Section 6. <u>Lead Worker Pay:</u> Employees assigned, in writing, by the division manager or his/her designee to perform lead-worker duties, shall be compensated at a rate which is five percent (5%) greater than their regular rate for all time so assigned. Assignment of "lead worker" status or pay will not confer on an employee any privilege or right, including the right of appeal, right of position, right of transfer, demotion, promotion, or reinstatement. Lead worker assignments and pay may be revoked at any time at the sole discretion of the appointing authority or his/her designee. At such time as the "lead worker" designation is removed, the employee's compensation reverts to the rate received prior to the designation. Provided, however, that when revocation of lead worker pay is

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used as a disciplinary sanction, such revocation shall be subject to the grievance procedure and just cause provisions of Article 12.

Section 7. <u>Salary on Promotions</u>: Any employee who is promoted to a higher classification shall receive the beginning step for the higher classification or the next higher salary step as would constitute a minimum of a five percent (5%) increase over the salary received prior to the promotion.

Section 8. <u>Mandatory Higher Education</u>: Employees who are required to obtain additional formal education beyond that initially required for employment shall be allowed time off from work with pay to attend classes/seminars with scheduling approval of same at the sole discretion of management.

Section 9. Jury Duty: An employee required by law to serve on jury duty shall continue to receive his/her salary and shall be relieved of regular duties and assigned to day shift for the period of time necessary for such assignment. If they have four hours or more left on their shift at the completion of the jury duty assignment for the day, they shall report to their work location and complete the day shift. Once the employee is released for the day, or more than one day, then he/she is required to contact the supervisor who will determine if he/she is required to report for duty, provided however such release time is prior to 1:00 p.m. If an employee is released after 1:00 p.m. he/she shall not be required to report for work on that particular day. The fees, exclusive of mileage, paid by the Court for jury duty shall be forwarded to the Comptroller. The employer may request verification of jury duty service. When an employee is notified to serve on jury duty, he/she will inform his/her immediate supervisor as soon as possible, but not later than two (2) weeks in advance, regarding the dates of absence from regular duties. The supervisor will ensure that the employee is relieved of regular duties a minimum of twelve (12) hours prior to the time of reporting for jury duty. When the employee is dismissed from jury duty (completion of jury duty assignment) the employee is required to contact his/her supervisor immediately. The supervisor will instruct the employee when to report to work, PROVIDED: there must be a minimum of twelve (12) hours between the time the employee is dismissed from jury duty and the time he/she must report for regular duties.

Section 10. <u>Labor-Management Conference Committee</u>: The employer shall establish a joint Labor-Management Conference Committee which shall be comprised of equal participants from

both the Employer and the Union. Each party shall have sole right to select its participants. The function of the Committee shall be to meet periodically to discuss issues of general interest and/or concern as opposed to individual complaints, for the purpose of establishing a harmonious working relationship between the employees, the Employer and the Union. Either the Employer or the Union may request a meeting of the Committee; however, neither party is obligated to meet more than twice a year. The party requesting the meeting shall do so in writing listing the issues they wish to discuss. This Committee will also be used for evaluation of the shift trades (Article 5, Section 11).

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ARTICLE 12: GRIEVANCE PROCEDURE

King County recognizes the importance and desirability of settling grievances promptly and fairly in the interest of continued good employee relations and morale and to this end the following procedure is outlined. To accomplish this, every effort will be made to settle grievances at the lowest possible level of supervision. Employees will be unimpeded and free from restraint, interference, coercion, discrimination or reprisal in seeking adjudication of their grievances.

Section 1. <u>Definition</u>: Grievance - An issue raised in writing by a party to this Agreement relating to the interpretation of his/her rights, benefits, or conditions of employment as contained in this Agreement, except that verbal or written reprimands are not subject to Step 5 of the grievance procedure outlined in this Agreement.

Procedure

Step 1 - <u>Immediate Supervisor</u>: A grievance shall be presented by the aggrieved employee, and/or his/her Union representative if the employee wishes, on a Union grievance form within fourteen (14) calendar days of the occurrence of such grievance, to the employee's immediate supervisor. The grievance must:

- a. fully describe the alleged violation and how the employee was adversely affected;
- b. set forth the section(s) of the Agreement which have been allegedly violated; and
- c. specify the remedy or solution being sought by the employee filing the grievance.

The supervisor shall gain all relevant facts and shall attempt to adjust the matter and notify the employee within fourteen (14) calendar days. If a grievance is not pursued to the next level within fourteen (14) calendar days, it shall be presumed resolved.

Step 2 - Section Manager: If, after thorough discussion with the immediate supervisor, the grievance has not been satisfactorily resolved, the employee and his/her Union representative shall present the grievance to the appropriate manager for investigation, discussion and written reply. The appropriate manager shall be defined as Section Commander. The manager shall make his/her written decision available to the aggrieved employee and the Union within fourteen (14) calendar days. If the grievance is not pursued to the next higher level within fourteen (14) calendar days from the date the Union and the employee receives the Section Commanders written reply, the Grievance

shall be presumed resolved.

Step 3 - <u>Department Director</u>: If, after thorough evaluation, the decision of the manager has not resolved the grievance to the satisfaction of the employee, the grievance may be presented to the department director. All letters, memoranda and other written materials previously submitted to lower levels of supervision shall be made available for the review and consideration of the department director. He/she may interview the employee and/or his/her representative and receive any additional related evidence which he/she may deem pertinent to the grievance. He/she shall make his/her written decision available within fourteen (14) calendar days. If the grievance is not pursued to the next higher level within fourteen (14) calendar days from the date the Union and the employee receives the Section Commanders written reply, it shall be presumed resolved.

Step 4 - <u>Director of Human Resources</u>: If, after thorough evaluation, the decision of the department director has not resolved the grievance to the satisfaction of the employee, the grievance may be presented to a committee comprised of one representative from the Union, one representative from the Department, and the Department of Executive Services Human Resources Director or his/her designee, who shall also act as Chair. The Union representative and/or the Department representative may be subject to challenge for cause.

This committee shall convene a hearing for the purpose of resolving the grievance. Both parties to the grievance shall be entitled to call witnesses on their behalf, and all such hearings shall be closed for the purpose of maintaining confidentiality, unless otherwise mutually agreed to. The Committee Chair shall render a decision within twenty-one (21) calendar days of the hearing. If the Chair fails to render a decision within twenty-one (21) calendar days the Union may proceed to Step 5 of this grievance procedure (except for written reprimands, which may not be appealed to Step 5.)

The proceedings shall be informal. The parties shall not be represented by outside attorneys.

"Outside" attorneys are those who do not work for King County or for the Union. Rules of evidence do not apply. The purpose shall be to determine the validity of the grievance and render a decision appropriate to that determination. Employer grievances shall be initiated at Step 4 of the grievance procedure.

By mutual agreement, the parties may call in a mediator in place of the grievance panel and

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the Director of the Human Resources Division of the Department of Executive Services, to attempt to resolve the dispute. The parties shall jointly select the mediator, who will hear both sides of the dispute and attempt to bring the parties to an agreement. The mediator may not bind the parties to any agreement, as mediation is a voluntary process. Parties are encouraged to participate in good faith mediation and nothing the mediator says shall be admissible in arbitration.

Step 5 - Arbitration: Either the County or the Union may request arbitration within thirty (30) calendar days of the issuance of the Step 4 decision and the party requesting arbitration must at that time specify the exact question which it wishes arbitrated. If the Step 4 decision is not timely appealed, the grievance will be presumed resolved. The parties shall then select a third disinterested party to serve as an arbitrator. In the event that the parties are unable to agree upon an arbitrator, then the arbitrator shall be selected from a panel of seven (7) arbitrators furnished by the American Arbitration Association or the Federal Mediation and Conciliation Service, or by another agency if the parties mutually agree. The arbitrator will be selected from the list by both the County representative and the Union, each alternately striking a name from the list until one name remains. The arbitrator, under voluntary labor arbitration rules of the Association, shall be asked to render a decision promptly and the decision of the arbitrator shall be final and binding on both parties.

The arbitrator shall have no power to change, alter, detract from or add to the provisions of this Agreement, but shall have the power only to apply and interpret the provisions of this Agreement in reaching a decision.

The arbitrator's fee and expenses and any court reporter's fee and expenses shall be borne equally by both parties. Each party shall bear the cost of any witnesses appearing on that party's behalf.

No matter may be arbitrated which the County by law has no authority over, has no authority to change, or has been delegated to any civil service commission or personnel board as defined in Chapter 108, Extraordinary Session, 1967, Laws of the State of Washington.

There shall be no strikes, cessation of work or lockout during such conferences or arbitration. Time restrictions may be waived in writing by consent of both parties.

Section 2. Multiple Procedures: If employees/union have access to multiple procedures for

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adjudicating grievances, then selection by the employees/union of one procedure will preclude access to other procedures; selection is to be made no later than at the conclusion of Step 2 of this grievance procedure. If any other complaints/claims relating to the issue in question are pursued after Step 2, then the grievance is automatically withdrawn.

Section 3. Just Cause/Progressive Discipline: No employee may be discharged, suspended without pay, or disciplined in any way except for just cause. In addition, the County will employ the concept of progressive discipline in appropriate cases. The County's policy is that discipline is corrective, rather than punitive in nature. It is understood that there may be egregious cases that may result in discharge, disciplinary transfer, or other disciplinary action, that do not require corrective action.

Written reprimands may not be used for purposes of progressive discipline once three (3) years have passed from the date the reprimand was issued, and the employer has documented no similar problems with the employee during this three (3) year time period. In those instances where disciplinary action is based on reasonable evidence of the commission of a crime, or the proposed discipline involves suspension or termination of the employee the grievance procedure will begin at Step 3, unless Step 3 is waived by mutual agreement of parties, in which case the procedure will begin at the next appropriate step.

Section 4. Probationary Period: All newly hired and promoted employees must serve a probationary period as defined in RCW 41.14 and Civil Service Rules. As the above specify that the probationary period is an extension of the hiring process, the provisions of this Article will not apply to employees if they are discharged during their initial probationary period, or are demoted during the promotional probationary period for performance related issues. Grievances brought by probationary employees involving issues other than discharge or demotion may be processed in accordance with this Article.

Section 5. *Union Concurrence:* Inasmuch as this is an agreement between the County and the Union, only the Union, and not individual employees may make use of the provisions of this Article. The final authority to settle a grievance is vested with the Union and the County.

The Employer or the Union shall not unlawfully discriminate against any individual with respect to compensation, terms, conditions, or privileges of employment because of race, color,

The parties agree that personnel actions may be taken to accommodate disabilities, as may be required under the Americans with Disabilities Act (ADA).

religion, national origin, sexual orientation, age, sex, or any sensory, mental or physical handicap.

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ARTICLE 14: SAVINGS CLAUSE

Should any part hereof or any provision herein contained be rendered or declared invalid by reason of any existing or subsequently enacted legislation or by any decree of a court of competent jurisdiction, such invalidation of such part or portion of this Agreement shall not invalidate the remaining portions hereof; provided, however, upon such invalidation, the parties agree to meet and negotiate such parts or provision affected. The remaining parts or provisions shall remain in full force and effect.

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ARTICLE 15: WORK STOPPAGES AND EMPLOYER PROTECTION

Section 1. No Work Stoppages: The employer and the signatory organization agree that the public interest requires efficient and uninterrupted performance of all County services, and to this end pledge their best efforts to avoid or eliminate any conduct contrary to this objective. Specifically, the signatory organization shall not cause or condone any work stoppage, including any strike, slowdown, or refusal to perform any customarily assigned duties, sick leave absence which is not bona fide, or other interference with County functions by employees under this agreement and should same occur, the signatory organization agrees to take appropriate steps to end such interference. Any concerted action by any employees in any bargaining unit shall be deemed a work stoppage if any of the above activities have occurred.

Section 2. Union Responsibilities: Upon notification in writing by the County to the signatory organization that any of its members are engaged in a work stoppage, the signatory organization shall immediately, in writing, order such members to immediately cease engaging in such work stoppage and provide the County with a copy of such order. In addition, if requested by the County, a responsible official of the signatory organization shall publicly order such signatory organization employees to cease engaging in such a work stoppage.

Section 3. Disciplinary Action: Any employee who commits any act prohibited in this article shall be considered absent without leave. Such employees are also subject to the following action or penalties:

- 1. Discharge.
- 2. Suspension or other disciplinary action as may be applicable to such employee.

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ARTICLE 16: WAIVER CLAUSE

The parties acknowledge that each has had the unlimited right within the law and the opportunity to make demands and proposals with respect to any matter deemed a proper subject for collective bargaining. The results of the exercise of that right and opportunity are set forth in this agreement. Therefore, the County and the signatory organization, for the duration of this agreement, each agree to waive the right to oblige the other party to bargain with respect to any subject or matter not specifically referred to or covered by this Agreement.

The parties agree that in the event they enter into Memoranda of Understanding during the life of this agreement, such agreements are binding when signed by authorized representatives of the parties. No ratification process is required.

Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 - Communications Specialists - King County Sheriff's Office February 14, 2009 through December 31, 2011

ARTICLE 17: REDUCTION-IN-FORCE

Section 1. <u>Layoff Procedure</u>: Employees laid off as a result of a reduction in force shall be laid off according to seniority within the department and classification, with the employee with the least time being the first to go. In the event there are two or more employees eligible for layoff within the Department with the same classification and seniority, the Department head will determine the order of layoff based on employee performance, PROVIDED: no regular or probationary employee shall be laid off while there are temporary extra-help employees serving in the class or position for which the regular or probationary employee is eligible and available.

Section 2. <u>Reversion to Previously Held Positions</u>: In lieu of layoff, a regular or probationary employee may, on the basis of department seniority, bump the least senior employee in any lower level position within the bargaining unit formerly held by the employee designated for layoff.

Section 3. <u>Re-employment List</u>: The names of laid off employees will be placed in inverse order of layoff on a Re-employment List for the classification previously occupied. The Reemployment List will remain in effect for a maximum of two (2) years or until all laid off employees are rehired, whichever occurs first.

1	ARTICLE 18: DURATION
2	This Agreement shall be effective from February 14, 2009 through December 31, 2011.
3	Written notice of desire to modify this agreement shall be served by either party upon the other at
4	least sixty (60) days prior to the date of expiration.
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7	APPROVED this day of, 2009.
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10	1. A Toloph
11 12	By: XW HOLL
13	King County Executive
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15	PUBLIC, PROFESSIONAL & OFFICE-CLERICAL EMPLOYEES AND DRIVERS LOCAL UNION NO. 763,
16	affiliated with the International Brotherhood of Teamsters
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18	David A. Com Sand To
19	David A. Grage, Secretary-Treasurer
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cba Code: 450

Union Code(s): 763K3

ADDENDUM A - WAGE ADDENDUM TEAMSTERS, LOCAL 763 COMMUNICATIONS SPECIALISTS

PAY RATES COVERING JANUARY 1, 2009 THROUGH FEBRUARY 13, 2009

Job Class Code	Peoplesoft Job Class Code	MSA Job Class Code	Classification
5140200	514501	7451	Communication Specialists - Call Receiver

	Step 1	Step 2	Step 3	Step 4	Step 5
Hourly	\$18.3083	\$19.2236	\$20.1848	\$21.1940	\$22.2541
Monthly*	\$3,173.44	\$3,332.09	\$3,498.70	\$3,673.63	\$3,857.38

^{*}Monthly amounts are estimates only and are based on a 2080 hour work year.

Job Class Code	Peoplesoft Job Class Code	MSA Job Class Code	Classification
5140100	514401	7455	Communication Specialists - Dispatcher

	Step 5	Step 6	Step 7	Step 8	Step 9
Hourly	\$22.2541	\$23.3662	\$24.5348	\$25.7615	\$27.0495
Monthly*	\$3,857.38	\$4,050.14	\$4,252.70	\$4,465.33	\$4,688.58

^{*}Monthly amounts are estimates only and are based on a 2080 hour work year.

Step increases shall occur annually on an employee's adjusted service date based on date of hire as a KCSO communication specialist. Call receivers will be placed on Step 5 (first step dispatcher) when fully certified as a dispatcher, after successful completion of dispatcher training. The date of this placement will become the date for annual step increases thereafter.

Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 - Communications Specialists - King County Sheriff's Office

County Sheriff's Office February 14, 2009 through December 31, 2011

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Page 40

LUMP SUM AMOUNT				
Step 1	\$231.58			
Step 2	\$243.16			
Step 3	\$255.32			
Step 4	\$268.08			
Step 5	\$281.49			
Step 6	\$295.56			
Step 7	\$310.34			
Step 8	\$325.86			
Step 9	\$342.15			

-46-

cba Code: 450

Union Code(s): 763K3

ADDENDUM A - WAGE ADDENDUM TEAMSTERS, LOCAL 763 COMMUNICATIONS SPECIALISTS

PAY RATES COVERING FEBRUARY 14, 2009 THROUGH DECEMBER 31, 2009

Job Class Code	Peoplesoft Job Class Code	MSA Job Class Code	Classification
5140200	514501	7451	Communication Specialists - Call Receiver

	Step 1	Step 2	Step 3	Step 4	Step 5
Hourly	\$19.4417	\$20.1617	\$21.1698	\$22.5062	\$23.3401
Monthly*	\$3,369.89	\$3,494.69	\$3,669.43	\$3,901.07	\$4,045.62

^{*}Monthly amounts are estimates only and are based on a 2080 hour work year.

Job Class Code	Peoplesoft Job Class Code	MSA Job Class Code	Classification
5140100	514401	7455	Communication Specialists - Dispatcher

	Step 5	Step 6	Step 7	Step 8	Step 9
Hourly	Hourly \$23.6319 \$24		\$25.7321	\$27.0187	\$28.7241
Monthly*	\$4,096.20	\$4,247.79	\$4,460.23	\$4,683.24	\$4,978.84

^{*}Monthly amounts are estimates only and are based on a 2080 hour work year.

Step increases shall occur annually on an employee's adjusted service date based on date of hire as a KCSO communication specialist. Call receivers will be placed on Step 5 (first step dispatcher) when fully certified as a dispatcher, after successful completion of dispatcher training. The date of this placement will become the date for annual step increases thereafter.

Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 - Communications Specialists - King County Sheriff's Office

County Sheriff's Office February 14, 2009 through December 31, 2011

All step increases are based upon satisfactory performance during previous service.
 Satisfactory performance shall mean overall rating of "Meets Standards" or "Exceeds

Standards" on the employee performance evaluation utilized by the respective department.

3. If the performance of the employee is rated "Unsatisfactory" or "Improvement Needed" on any factor or overall rating, specific facts on which the rating is based must be provided; such facts shall include time, place and frequency of unacceptable performance.

4. The employee, if denied a step increase, shall be placed on either monthly or quarterly evaluations and at such time that the employee's performance becomes "Satisfactory" as defined supra, the employee shall receive the previously denied step increase the first of the month following attaining a "Satisfactory" evaluation. The date on which an employee would be entitled to a future step increase will not be affected by the above action. Performance evaluations and Department actions related thereto are not subject to the grievance procedure under this contract.

Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 - Communications Specialists - King County Sheriff's Office

February 14, 2009 through December 31, 2011

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ADDENDUM C - DEFINITIONS For the purpose of this Agreement, the following definitions will apply:

- 1. Department: King County Sheriff's Office.
- 2. Party: Either King County or Teamsters Local Union No. 763, Communication Center.
- 3. "Part-time regular position" means a regular position in which the part-time regular employee is employed for at least nine hundred ten hours but less than a full-time basis in a calendar year in a work unit in which a thirty-five hour work week is standard or for at least one thousand forty hours but less than a full-time basis in a calendar year in a work unit in which a forty-hour work week is standard. Where the standard work week falls between thirty-five and forty hours, the director, in consultation with the department, is responsible for determining what hour threshold will apply.
- 4. "Temporary employee" means an employee employed in a temporary position and in addition, includes an employee serving a probationary period or is under provisional appointment. Temporary employees shall not be members of the career service.
- 5. "Term-limited temporary employee" means a temporary employee who is employed in a term-limited temporary position. Term-limited temporary employees are not members of the career service. Term-limited temporary employees may not be employed in term-limited temporary positions longer than three years beyond the date of hire, except that for grant-funded projects capital improvement projects, and information systems technology projects the maximum period may be extended up to five years upon approval of the director.

Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 - Communications Specialists - King County Sheriff's Office February 14, 2009 through December 31, 2011

ADDENDUM D - LONGEVITY

Teamsters, Local 763

Communications Specialist

Longevity Pay

Communications Specialists (Call Receivers) covered by this Agreement shall receive longevity payment in accordance with the following schedule:

	After 10 years of service as a	After 15
İ	KCSO Communications	KCSO
	Specialist	
	.30/ hr	

After 15 years of service as a	After 20 years of service as a
KCSO Communications	KCSO Communications
Specialist	Specialist
.45/hr	.60/hr

Communications Specialists (Dispatchers) covered by this Agreement shall receive

longevity payment in accordance with the following schedule:

	After 7 years of service as a KCSO Communications	After 12 years of service as a KCSO Communications	After 17 years of service as a KCSO Communications
	Specialist	Specialist	Specialist
1	.35/ hr	.50 /hr	.65/hr

Years of service is measured by an employee's adjusted service date based on date of hire as a KCSO Communications Specialist.

Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 - Communications Specialists - King County Sheriff's Office

February 14, 2009 through December 31, 2011

- 1	
1	MEMORANDUM OF UNDERSTANDING
2	Between
3	KING COUNTY
4	and
5	PUBLIC, PROFESSIONAL & OFFICE-CLERICAL EMPLOYEES AND DRIVERS LOCAL
6	UNION NO. 763
7	Affiliated with the International Brotherhood of Teamsters
8	Alternative Work Schedule
9	Concerning Communication Center Employees Bargaining Unit
10	
11	IT IS UNDERSTOOD AND AGREED:
12	The parties acknowledge that many Communication Specialists would like to work a four (4) days
13	per week, ten (10) hour day schedule. The parties agree that current staffing levels will not allow for such
14	a staffing pattern. When the parties agree that staffing levels will allow for a successful four/ten (4/10)
15	schedule, the parties will implement such schedule on an agreed upon date.
16	When the Union believes sufficient staffing levels allow for such a schedule change, the Union will
17	request that the King County Sheriff's Office (KCSO) implement such schedule change. The KCSO will
18	evaluate such request and if it confirms that staffing levels will allow such a schedule change, it will
19	implement such change in a timely manner. In the event the KCSO does not agree that staffing levels
20	permit such a change, the KCSO will give to the Union, in writing, the number of additional staff members
21	that are required before this change can be made, and the date this level is expected to be achieved. The
22	KCSO will then implement such change when staffing levels reach this mark.
23	The parties agree that such change will be for an experimental six (6) month period, with King
24	County retaining the right to revert to the traditional five/eight (5/8) schedule, (or another schedule with the
25	proper notice required by the collective bargaining agreement,) with thirty (30) calendar days notice.
26	The parties also agree to draft a Memorandum of Understanding prior to the implementation of the four/ten
27	(4/10) schedule, consistent with other four/ten (4/10) Memoranda of Understanding, concerning King
28	County Sheriff's Office employees that summarizes the criteria that will be used to evaluate the four/ten
<u> </u>	Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 - Communications Specialists - King County Sheriff's Office February 14, 2009 through December 31, 2011 450C0209 Page 45

1	(4/10) schedule, as well as the parties' agreement with respect to other issues such as employee benefits
2	(overtime, holidays, vacation, etc).
3	This agreement is effective from February 14, 2009 through December 31, 2011 and constitutes the
4	full and final agreement on the issue of four/ten (4/10) schedules in the Communication Center at King
5	County Sheriffs Office.
6	
7	11/2
8	APPROVED this day ofNovember, 2009.
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12	By: Lint Hollt
13	King County Executive
14	
15	
16	PUBLIC, PROFESSIONAL & OFFICE-CLERICAL EMPLOYEES AND DRIVERS LOCAL UNION NO. 763,
17	affiliated with the International Brotherhood of Teamsters
18	Wall the
19	Dovid A Grage Secretary Treasurer
20	David A. Grage, Secretary-Treasurer 11-2-09
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	Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 - Communications Specialists - King County Sheriff's Office February 14, 2009 through December 31, 2011 -51 450C0209 Page 46

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	LingCounty ATTROANT NOTUBE 1			
Ordinance/Motion No.	Collective Bargaining Agreement	-		
Title:	Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 (Communications Specialists - King County Sheriff's Office)			
Effective Date:	1/1/2009 - 12/31/2011			
Affected Agency and/or/Agencies:	King County Sheriff's Office			
Note Prepared by:	John McCoy, Labor Relations Analyst, HRD	Phone: 205-5398		
Department Sign Off:	DeWayne Pitts, Finance Manager, Sheriff's Office	Phone: 296-0521		
Note Reviewed by: Supplemental NO YES	Required? Jacqui Austin Budget Analyst	Phone: 263-9771		

EXPENDITURES FROM:							
e e promo al in	ita kana Cuit	Djqprimane.		2019		711.0	
CX	10	Sheriff	\$	231,947	\$	103,324	NA
110021	3			347.97.9	NO.	143.526	

	EXPENDITURE BY CATEGORIES:								
legional trips	e Dranië Kennis	Magne enteil		и́пвтике (\$1		2000		AINI	
Salaries		KCSO	\$	3,322,403	\$	183,140	\$	83,009	NA
OT			\$	399,297	\$	22,123	\$	8,428	NA
PERS & FICA		·	\$	483,821	\$	26,684	\$	11,887	NA
[] [] [] [] [] [] [] [] [] [] [] [] [] [] [1.2415 (52.1)		3.51 91.5	2	148.324	

	ASSUMPTIONS:
Assumptions used in estimating expenditur	e include:
1. Contract Period (s):	3 year contract from 1/1/2009 to 12/31/2011.
2. Wage Adjustments & Effective Dates:	
COLA:	COLA of 4.88% for 2009, and 90% of all-cities CPI-W, Sept.—Sept. for 2010 (2.0% est). Re-opener on cola for 2011.
Other:	Effective 2/13/2010, the first and fourth step of the Call Receiver range will be increased by 1.25%, and the first and last step of the Dispatcher range will be increased by 1.25%.
	Effective upon contract ratification, the longevity schedule for the Dispatcher classification will be increased to .35, .50, and .65 cents per hour at 7, 12, and 17 years of seniority respectively.
Retro/Lump Sum Payment:	Effective 1/1/2010, eliminate top step (Step 5) of Call Receiver range, grandfathering current Step 5 employees, along with a 1.25% one time lump sum payment. COLA retroactive to 2/13/2009. One time payment for 6 week period from Jan 1 to Feb 13, 2009 in lieu of COLA.
3. Other Wage-Related Factors:	
Step Increase Movement:	Contract provisions unchanged.
PERS/FICA:	Payroll taxes estimated to be 13%.
Overtime:	Projected using previous years' data.
4. Other Cost Factors:	



Checklist and Summary of Changes for the attached Collective Bargaining Agreement

Maine of Aereenter	
Dublic Professional	& Office-Clerical Employees and Drivers, Teamsters cations Specialists - King County Sheriff's Office)
Labor Negotiator	
James J. Johnson	

Prosecuting Attorney's Review	YES
Document Tiracking System Routing Form; Motion of Ordinance :	YES
	YES
- xegutive Better	YES
EscalNore	YES
Six Point Summary. King County Council Adopted Labor Policies Contract Summary	YES
	YES
Ordinance was a superior and the superio	YES
Original Signed/Agreement(s) Does transmittal include MOU/MOA?	NO

SIX Point Summary of changes to the affached agreements.

- The agreement provides standard cost-of-living increases for 2009 and 2010 based on 90% of the increase in the All Cities CPI-W Index and a wage reopener for 2011.
- The agreement provides pay increases for Steps 1, 4 and 9. The steps within the pay range reflect market data as well as recruitment and retention issues associated with those incumbents.
- This agreement provides management with the ability to develop and implement an Early Intervention System that is consistent with the Sheriff's Office policies and procedures.
- The agreement reinforces management's right to develop and implement a
 performance evaluation system that is consistent with Sheriff's Office policies and
 procedures.
- This agreement provides the county with the right to create, develop and implement a system of civilian review and an Office of Law Enforcement Oversight that will be consistent with King County's ordinances.
- This agreement provides management with an increased level of control on how and when compensatory time may be requested and used by employees which may reduce overtime expenditures.

KING COUNTY COUNCIL ADOPTED LABOR POLICIES CONTRACT SUMMARY

CONTRACT:

Public, Professional & Office-Clerical Employees and

Drivers, Teamsters Local 763 (Communications

Specialists - King County Sheriff's Office)

TERM OF CONTRACT:

February 14, 2009, through December 31, 2011

DESCRIPTION OF WORK
PERFORMED BY BARGAINING
UNIT MEMBERS:

Members of this bargaining unit are responsible for fielding 911 calls and dispatching King County Sheriff's Office

911 calls and dispatching King County Sheriff's Office Deputies to both contract cities and unincorporated areas of

King County.

NEGOTIATOR:

James J. Johnson

	COUNCIL POLICY	COMMENTS
A	REDUCTION-IN-FORCE:	Layoffs are in accordance with seniority within the department and classification. Employees in higher classifications have the ability to bump the least senior employee in a lower level classification previously held by the employee. This is standard King County language.
A	INTEREST-BASED BARGAINING:	The parties engaged in an interest-based bargaining process.
A	VACATION ACCRUAL & SICK LEAVE CASHOUT:	The agreement provides standard King County benefits.
>	DIVERSITY IN THE COUNTY'S WORKFORCE:	The agreement does not impact the diversity of the county's workforce.
>	CONTRACTING OUT OF WORK:	The agreement does not include a contracting out provision; contracting out is governed by county policy and state law.
>	LABOR / MANAGEMENT COMMITTEES:	The parties will establish a labor management committee.
A	DISCIPLINE & GRIEVANCES:	This agreement provides for management's ability to discipline for just cause and it allows for arbitration of alleged contract violations.
A	MEDIATION:	The agreement allows the parties to enter into grievance mediation if it is mutually agreed upon.

KING COUNTY COUNCIL ADOPTED LABOR POLICIES CONTRACT SUMMARY

CONTRACT:

Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 (Communications Specialists - King County Sheriff's Office)

	,
COUNCIL POLICY	COMMENTS
> CONTRACT CONSOLIDATION:	This bargaining unit represents all Communication Specialists.
> BENEFITS TRUST PLAN:	This agreement does not impact benefits trust issues.
> HEALTH BENEFITS COST SHARING:	Employees receive health benefits through the Joint Labor Management Insurance Committee agreement.
> RELEASE TIME:	The agreement does not include a release time provision; release time is governed by county policy and state law.
TIMELINESS OF LABOR CONTRACT NEGOTIATIONS:	Negotiations were timely.
TIMELINESS OF IMPLEMENTATION:	The agreement will be implemented in a timely manner.
➤ USE OF TEMPORARY AND PART-TIME EMPLOYEES:	The contract is silent on the use of temporary and part-time employees.
> Use of Leave for Personal and Family Medical Purposes:	The agreement incorporates, by reference, the provisions of the State Family Care Act. Family and Medical leave provisions are in accordance with county ordinance.

KING COUNTY COUNCIL ADOPTED LABOR POLICIES CONTRACT SUMMARY

CONTRACT:

Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 (Communications Specialists - King County Sheriff's Office)

BIWEEKLY PAY:	This agreement allows the county to move to a biweekly pay system.
> INTEREST ARBITRATION ELIGIBLE:	Yes.
No STRIKE PROVISION:	The agreement includes a comprehensive provision that protects the county against work stoppages including strikes
ADDITIONAL LEAVE PROVISIONS:	The agreement provides leaves only in accordance with county code or state law.
Hours of Work:	Employees in this bargaining unit man a 24/7 operation. They work 40 hours per week, 8 hours per day with varying shifts. The parties agreed that if staffing levels allow for a 4/10 schedule that the parties could bargain a changed schedule.
PERFORMANCE EVALUATIONS:	This agreement allows the county to develop and implement a performance evaluation system that is consistent with King County Sheriff's Office policies and procedures.



Kurt Triplett
King County Executive
401 Fifth Avenue, Suite 800
Seattle, WA 98104-1818
206-263-9600 Fax 206-296-0194
TTY Relay: 711
www.kingcounty.gov

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2009 NOV -5 AM 9: 41

KING COUNTY COUNCIL

November 4, 2009

2009-612

The Honorable Dow Constantine Chair, King County Council Room 1200 COURTHOUSE

Dear Councilmember Constantine:

The enclosed ordinance, if approved, will ratify the Public, Professional & Office-Clerical Employees and Drivers, Teamsters Local 763 (Communications Specialists) Collective Bargaining Agreement for the period of February 14, 2009, through December 31, 2011. This agreement covers approximately 86 Communication Specialists who are either Call Receivers or Dispatchers in the King County Sheriff's Office and who are interest arbitration eligible pursuant to King County Code.

Employees in this bargaining unit are responsible for answering emergency 911 calls and for dispatching King County Sheriff's Office deputies to both contract cities and unincorporated areas of King County. These Communications Specialists provide a 24-hour service to the citizens of King County as the primary link between people who desperately need help and people who provide it. Communication Specialists deal with a high volume of calls, many of which involve accidents or crimes in progress. They are responsible for gathering accurate data, providing fast responses and making correct decisions.

Communication Specialists are required to pass a rigorous yearlong training and probationary period. After approximately two years of service as a call receiver, Communications Specialists are then encouraged to successfully complete a rigorous eighteen week dispatcher training period. The settlement reached reflects the shared goal of the parties to retain highly skilled, extensively trained dispatchers and attract lateral hires.

The cost-of-living increases for 2009 and 2010 follow the standard county settlement agreed to with other labor organizations. Those increases are based on 90% of the increase in the All Cities CPI-W Index, September to September; provided, however, that the amount produced by application of the foregoing shall not be less than 2% nor greater than 6%. Both parties have agreed to a wage reopener for 2011.

The Honorable Dow Constantine November 4, 2009 Page 2

This agreement also reflects the parties' agreement to expand and strengthen the management rights article. This collective bargaining agreement now contains provisions outlining management's right to develop and implement an early intervention system and performance reviews, which are consistent with King County Sheriff's Office policies and procedures. Additionally, we successfully bargained the county's right to create, develop and implement a system of civilian review and Office of Law Enforcement Oversight that is consistent with King County Ordinances.

The settlement reached is a product of good faith collective bargaining between King County and the Union. The agreement compares favorably with other settlements and is within our capacity to finance. This agreement has been reviewed by the Office of the Prosecuting Attorney, Civil Division.

If you have questions, please contact James J. Johnson, Interim Labor Relations Manager, at 206-296-8556, at your convenience.

Sincerety

Kurt Triplett

King County Executive

Enclosures

cc:

King County Councilmembers

ATTN: Tom Bristow, Interim Chief of Staff
Anne Noris, Clerk of the Council
Frank Abe, Communications Director

Beth Goldberg, Deputy Director, Office of Management and Budget Bob Cowan, Acting County Administrative Officer, Department of Executive Services (DES)

Anita Whitfield, Director, Human Resources Division (HRD), DES Michael Frawley, Deputy Director, HRD, DES James J. Johnson, Interim Labor Relations Manager, HRD, DES