# Master Labor Agreement (MLA) - Appendix 1 1 Agreement Between King County 2 3

**Animal Control Officers Guild** Animal Control - Department of Executive Services (Records & Licensing Services) [170]

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# AGREEMENT BETWEEN

### AND

ANIMAL CONTROL OFFICERS GUILD

### KING COUNTY

These articles constitute an agreement, terms of which have been negotiated in good faith, between King County (the County) and the Animal Control Officers Guild (the Guild) collectively known as (the Parties). This agreement shall be subject to approval by Ordinance by the County Council of King County, Washington.

### **ARTICLE 1: PURPOSE**

The intent and purpose of this Agreement is to promote the continued improvement of the relationship between King County and its employees by providing a uniform basis for implementing the right of public employees to join organizations of their own choosing, and to be represented by such organizations in matters concerning their employment relations with King County, and to set forth the wages, hours, and other working conditions of such employees in appropriate bargaining units provided the County has authority to act on such matters and further provided the matter has not been delegated to any civil service commission or personnel board similar in scope, structure and authority as defined in R.C.W. 41.56.

# ARTICLE 2: GUILD RECOGNITION AND MEMBERSHIP

**Section 1.** The County Council recognizes the signatory organization as representing their members whose department job classifications are listed in Addendum A.

Section 2. It shall be a condition of employment that all employees covered by this agreement who are members of the Guild in good standing on the effective date of this agreement shall remain members in good standing or pay an agency fee and those who are not members in good standing on the effective date of this agreement shall, on the thirtieth day following the effective date of this agreement, become and remain members in good standing in the Guild, or pay to the Guild an agency/representation fees in lieu of membership. Any employee who fails to pay in full the sums due to the Guild will be subject to discharge.

It shall also be a condition of employment that all employees covered by this agreement and hired or assigned into the bargaining unit on or after the effective date shall, by the thirtieth day following the beginning of such employment, become and remain members in good standing in the Guild. Provided; employees who hold genuine religious beliefs or tenets which object to membership in the Guild may pay dues to one of the following charitable organizations:

Fred Hutchinson Cancer Research Center;

Children's Orthopedic Hospital;

The American Heart Association of Washington;

or

Another non-religious charitable organization as proposed by the employee and approved by the Guild in accordance with the procedure set forth in the Washington Administrative Code.

Such employee shall also, at the Guild's request, be required to furnish proof to the Guild on a monthly basis that said sums have been paid to such charitable organization as described above. Any such employee who fails to pay the sums due to said charitable organization, or furnish proof of payment to the Guild, will be subject to discharge as otherwise provided for in this Section.

Any employee who does not contribute financial support to the Guild shall be required to pay all reasonable costs incurred by the Guild in the event it processes a grievance on such individual's behalf, including arbitration and court costs.

**Section 3.** <u>Dues Deduction:</u> Upon receipt of written authorization individually signed by a bargaining unit employee, the County shall deduct from the pay of such employee the amount of dues as certified by the Secretary-Treasurer of the Guild and transmit the same to the Secretary-Treasurer of the Guild.

The Guild will indemnify, defend, and hold the County harmless against any claims made and against any suit instituted against the County on account of any check-off of dues for the Guild. The

Guild agrees to refund to the County any amounts paid to it in error on account of the check-off provision upon presentation of proper evidence of error.

Section 4. Bulletin Boards and Electronic Devices - Pursuant to MLA Article 23.

**Section 5.** Designated members of the Guild's Grievance Committee shall, for the purposes of investigating and discussing grievances, have reasonable access to work areas and to the personnel records of Guild members. Such investigation and discussing of grievances shall occur during the employee's off hours or during breaks and rest periods, unless mutually agreed otherwise.

Section 6. Guild Leave - Pursuant to MLA Article 22.

**Section 7.** Once each calendar year upon request, the County will provide the Guild with a current listing of all employees within the bargaining unit. The list shall include the name of the employee, the employee's classification, seniority within the employee's current classification, job location, and salary.

### **ARTICLE 3: MANAGEMENT RIGHTS**

- **Section 1.** The Guild recognizes the prerogatives of King County to operate and manage its affairs in all respects in accordance with its responsibilities and powers of authority.
- **Section 2.** King County management has the right to schedule overtime work as required and consistent with requirements of public employment.
- **Section 3.** It is understood by the parties that every incidental duty connected with operations enumerated in the Classification Specification is not always specifically described.
- **Section 4.** The County reserves the right to discipline and discharge for just cause. King County reserves the right to lay off personnel for lack of work or funds; or for the occurrences of conditions beyond the control of the County; or when such continuation of work would be wasteful and unproductive. King County shall have the right to determine reasonable schedules of work and to establish the methods and processes by which such work is performed.
- **Section 5.** No policies or procedures covered in this agreement shall be construed as delegating to others or as reducing or abridging the following County responsibilities:
- 1. The responsibility of the County for determining classifications, the status and tenure of employees, establishing rules, initiating promotions and disciplinary actions and certifying

payrolls.
2. The responsibility of Department heads governed by Charter provisions,
Ordinances, and Administrative Procedures and Rules for Career Service employees, which include,
but are not limited to the following:
A. To suspend, demote, discharge, or take other disciplinary action against
employees for just cause;
B. To relieve employees from duties because of lack of work, lack of funds, or
for disciplinary reasons;
C. To determine methods, means, and employees necessary for departmental
operations and to evaluate employees on their performance;
D. To control the Departmental budget; and
E. To take whatever actions are necessary in emergencies in order to assure
the proper functioning of the department.
Section 6. Nothing in this agreement shall be construed to delete from, add to, or otherwise
restrict any provision of the King County Charter. Any provision or part of this agreement shall be
void if found to be in conflict with the King County Charter. Unless specifically negotiated
otherwise or contradicted by a specific provision of this Collective Bargaining Agreement, the 2005
King County Personnel Guidelines shall cover all employees and classifications in the bargaining
unit.
Section 7. The County shall have the right to shelter animals in the north end area of King
County (incorporated and unincorporated) at P.A.W.S. and Seattle Humane Society in the interest of
operational efficiency and to most effectively serve the residents of King County.
Section 8. Standardized Pay Practices: The parties agree that applicable provisions of the
collective bargaining agreement may be re-opened at any time during the life of this agreement by the
County for the purpose of negotiating these standardized pay practices, to the extent required by law.
ARTICLE 4: HOLIDAYS
Pursuant to MLA Article 10 and the following.
Section 1. Holiday Scheduling:

A. Shelter Work on a Holiday: All work performed on a holiday shall be offered as needed on a voluntary basis from among those employees who are scheduled to work in the Shelter on that day. If no volunteers, then work shall be offered by seniority to Animal Care Technicians who work in the Shelter but are not scheduled to work that day. If there are not a sufficient number of volunteers, as described above, the sergeants may volunteer to work as ACO's before the work shall be assigned by inverse seniority from those scheduled to work in the Shelter during that day.

- **B.** Field Work on a Holiday: All work performed on a holiday shall be offered as needed on a voluntary basis from among those ACOs who are scheduled to work in the Field on that day. If no volunteers, then work shall be offered by seniority to officers who work in the Field but are not scheduled to work that day. If there are not a sufficient number of volunteers, as described above, then sergeants may volunteer to work as ACOs before the work shall be assigned by inverse seniority from those scheduled to work during that day, who regularly work in the field.
- C. <u>Sergeant Work on a Holiday:</u> All work performed on a holiday shall be offered as needed on a voluntary basis from among those employees who are scheduled to work that day. If no volunteers, then work shall be offered by seniority to sergeants who are not scheduled to work that day. If there are not a sufficient number of volunteers, the work shall be assigned by inverse seniority from those sergeants scheduled to work that day.

Shelter assignments shall be made prior to making Field assignments. Employees in special assignments shall be considered for the above scheduling unless they are scheduled to work in their special assignment that day. There shall be no guarantee of hours worked on a holiday.

### **ARTICLE 5: VACATIONS**

Pursuant to MLA Articles 9, 35 and the following.

Section 1. The County shall be responsible for scheduling the vacations of employees in such a manner as to achieve the most efficient functioning of the division for the County service. All vacation scheduling shall be done by seniority within each job description. The vacation bid list shall be introduced by December 1st, after the shift bid, the upcoming year to be submitted by December 15th. Any vacation requested outside of this bidding period shall be approved or denied within fourteen (14) days of the request. These vacation requests, outside of the bidding period, will be

1 awarded first come, first serve. Vacation requests of one (1) day or less shall be submitted no later 2 than three (3) days in advance. Vacation requests of more than one (1) day shall be submitted no 3 later than two (2) weeks in advance. Exigent circumstances necessitating an employee's use of leave 4 shall be considered on a case by case basis. Operational necessities (such as trainings and 5 adoptathons) may necessitate blackout periods for vacation and/or restricted number of personnel 6 allowed off during any specified period. Blackout dates shall be identified at least two (2) months in 7 advance. Blackout dates shall not affect any previously approved vacation requests. No person shall 8 be permitted to work for compensation for the County in any capacity during the time of paid vacation from the County service.

### ARTICLE 6: SICK LEAVE

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Pursuant to MLA Article 34 and the following.

Section 1. Minimum Sick Leave Usage: Sick leave may be used in one-half hour increments at the discretion of the appointing authority.

Section 2. King County Family and Medical Leave - Pursuant to MLA Article 11.

Section 3. Bereavement - Pursuant to MLA Article 8.

### **ARTICLE 7: WAGE RATES**

Pursuant to Total Compensation Agreement, MLA Article 29 and the following.

Section 1. All new employees (including Term-Limited Temporaries) hired at Step 1 shall advance a Step on the Squared Salary Table Range listed in Addendum A after the successful completion of the six (6) month probation period (or after six (6) months of satisfactory performance for Term-Limited Temporaries). Advancement to subsequent steps will occur at twelve (12) month intervals. Laid off employees who are recalled (including intermittent FTE's) shall have time worked at a particular step prior to layoff credited towards the 12 month requirement for their next step advancement.

**Section 2.** Members that are assigned to perform inspection duties shall receive a five (5%) percent premium above their base wage rate for all hours worked performing those duties. It is acknowledged that Animal Control Sergeants have received this premium and it is incorporated in the wage grid.

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**Section 3.** Pursuant to MLA Article 37.

**Section 4.** Staff whose work shifts begin between the hours of 6:00 p.m. and 6:00 a.m. will receive a differential of 50 cents per hour.

**Section 5.** Career Service bargaining unit members that have the equivalent of twenty-five (25) years or more of full-time service with the County in a Career Service position will receive a Longevity Pay Premium of one-half percent (.5%). Years worked shall be calculated based on full-time service with the County (part-time service shall be pro-rated).

### ARTICLE 8: HOURS OF WORK / OVERTIME

While King County shall have the right to determine reasonable schedules of work and to establish the methods and processes by which such work is performed, the Parties have agreed to a one year pilot of the schedule developed in Labor Management Committee. Article 8 language will apply to this new schedule for the next calendar year. At the third quarterly Labor Management Committee meeting of each year (usually in July) the schedule will be discussed and evaluated for continuation or alteration prior to any end of year rebid.

**Section 1.** The working hours shall normally be between the hours of 6:00 a.m. and 12:00 midnight each day. The normal work schedule shall consist of five (5) eight (8) hour days or four (4) ten (10) hour days per week (exclusive of lunch period), for which the regular hourly rate shall be paid. Employees are expected to be in uniform and ready to work at the start of their shift.

The parties agree that alternative work schedules can be established when mutually agreed. All hours worked in excess of the employee's regularly scheduled shift, or 40 hours in a week, shall be paid at one and one-half times the employee's regular rate of pay.

The County is authorized to establish a night shift to provide coverage for the hours between 10:00 p.m. and 6:00 a.m. All eligible employees will rotate through this assignment.

**Section 2. On-Call Procedure** - Pursuant to MLA Article 33 and the following.

Section 2.1 Officers responding to emergency calls after 2:00 a.m., or whose response to emergency calls extends past 2:00 a.m., are allowed to report to work on the following work shift no later than 10:00 a.m. If the officer works to the conclusion of his regular shift for that day, he or she will experience no loss of pay, vacation or compensatory time. In order to effectuate this

provision, officer must obtain approval from Manager of Animal Services and Programs in advance. The Manager shall consider the circumstances of the Call-Out and shall not withhold such approval unreasonably.

**Section 3.** Overtime: Under the FLSA the workweek determines when an hourly employee meets the overtime threshold and is used to determine an employee's regular rate of pay. Under the Fair Labor Standards Act (FLSA) a workweek is defined as 7 consecutive 24 hour periods which equates to 168 consecutive hours (FLSA workweek). For all contractual and payroll purposes, the standard workweek shall be defined as Friday 00:00 midnight to the following Friday 00:00 midnight.

Overtime shall be paid for all hours actually worked in excess of forty (40) in a week or for those hours worked in excess of the regularly scheduled shift of ten hours in one shift for those on a four/ten schedule and for those hours worked in excess of the regularly scheduled shift of 8 hours in one shift for those on a five/eight schedule. (Those 40 hours would not include time spent on vacation, sick leave, holiday or other leaves of absence.)

Overtime shall be classified into two categories - voluntary and mandatory. Voluntary overtime is defined as work beyond an employee's regularly assigned work schedule which can be reasonably anticipated in advance, based on knowledge of employee absences, business need, etc. Voluntary overtime will be offered on the basis of classification seniority within the categories of field and shelter work. Mandatory overtime is defined as work beyond an employee's regularly assigned work schedule which is required to meet the business needs of the program and which could not be anticipated. An employee shall be required to work beyond their regular schedule, however, the County will attempt to assign mandatory overtime on the basis of reverse classification seniority within the applicable job category.

**Section 4.** Schedule Change: The County shall notify employees of a schedule change at least fourteen (14) calendar days prior to the effective date of the change, provided that the County may temporarily assign an employee on an immediate basis to fill vacancies created by unscheduled employee absences.

Section 5. Court Time: An employee required on a work-related matter to appear in court

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on a regularly scheduled day off shall be compensated for a minimum of four (4) hours at the straight time base hourly rate (except as provided elsewhere). An employee required to appear in Court prior to or following a regular shift shall be compensated as set forth in Section 4 of this Article. The County, in scheduling daily shifts, shall arrange shift hours to cover court time whenever possible. Should this result in a change in an employee's scheduled hours, he/she shall be notified of such change no later than the end of the employee's working day prior to the court date.

Section 6. Compensatory Time: If requested by the employee, compensatory time off may be earned in lieu of overtime pay only upon authorization by the Division Director or designee and shall be earned at the appropriate rate of pay.

The use of accrued compensatory time off will be administered pursuant to the King County Personnel Guidelines.

#### Section 7.

### 7.1 Job Bidding to Fill Shift Assignments:

Employee shift assignments will be filled on the basis of seniority, subject to the following:

A. ACOs and Sergeants bidding a Field schedule shall be considered assigned exclusively to the Field. ACOs bidding a schedule with combined Field and Shelter assignments ("Hybrids") shall be considered assigned to the Field on days designated as Field and assigned to the Shelter on days designated as Shelter, subject to B below. All ACO's bidding a Field schedule may be required and shall be available to work in the shelter as needed.

- B. ACOs assigned to the Field who are directed to fill hours in the Shelter in less than full day increments shall be utilized in a manner that is most efficient to Animal Care and Control. If ACOs assigned to the Field are used to fill hours in the Shelter in full day increments, this shall be based on inverse seniority.
- C. In the event that enhanced services contracts are agreed to between King County and any of its partner cities for additional coverage, employees bidding into Hybrid positions that are combined Field/Shelter will be first utilized to provide the enhanced services. Any corresponding additional positions shall be placed by management on a Shelter schedule that maximizes desired coverage.

reasonable suspicion or other evidence that an employee has committed an offense that could result in

c) Camera footage, access and proximity information will not be reviewed unless and

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discipline.

until other corroborating evidence is found involving an employee who may have committed a violation of some rule or policy that could result in disciplinary action. In other words, there will be no 'fishing expeditions' to look for violations.

- d) If camera footage, access and/or proximity information is intended to be used in an investigation, as defined in a, b and c, above, then the employee and the Guild shall have the right to view the camera footage, access, and or proximity information before an investigatory interview is held.
- **Section 7.** Utilization of GPS Data GPS is available via the County provided laptops and or the Animal Control Vehicle. This feature is to enhance worker safety and to provide improved, accurate reporting of field activities to aid dispatchers in providing support to Animal Control officers in the field, efficiently manage calls, and provide better customer service.
- **A.** Tracking will be used for worker safety, to efficiently and effectively deploy resources, to analyze field responses, and to report on the results of field operations.
- **B.** Only a System Administrator or an individual with Administration rights may enable or disable the GPS device.
- C. Tracking data will not, generally, be the sole basis for disciplinary action. The data will not be used unless a specific event or concern is identified.
- **D.** There will be no ongoing monitoring unless the employee is specifically aware that he or she has not been complying with a particular directive:
- 1. The employee will be provided written notice that they are being tracked to monitor compliance of supervisory direction
- 2. If the employee further fails to comply, progressive discipline may commence.
- **E.** Generally, initial performance concerns identified through tracking data shall be handled through coaching and/or counseling, except for egregious cases.
- **F.** An employee who is subject to an investigation related tracking data will be provided with the tracking data before being interviewed as part of the investigation.
  - Section 8. Employee Voluntary Fostering: During emergent or episodic circumstances

management will authorize the payment of the contractual On Call Rate (Article 8, Section 2) of \$20.00 (twenty dollars) per twenty-four (24) hour period to employees who assist in the care of 2 animals with additional needs (medical and/or behavioral). This staff assignment may be initiated by 3 4 shelter sergeants, lead sergeant, and RASKC veterinarians, and must be reported to the Foster Coordinator and the Manager of the RASKC by email at the time of the assignment. Such fostered 5 animals shall be transferred to a regular volunteer foster as soon as practical. Employees are not 6 7 considered contractually on call during this fostering but are being paid the on call pay as a means to compensate for the voluntary coverage of the usual Foster Volunteers. 8

### ARTICLE 11: SETTLEMENTS OF DISPUTES

Pursuant to MLA Article 26 and the following.

Section 1. Unfair Labor Practice Timeline: The parties agree that 30 days prior to filing a ULP complaint with PERC, the complaining party will notify the other party, in writing, meet, and make a good faith attempt to resolve the concerns unless the deadline for filing with PERC would otherwise pass or the complaining party is seeking a temporary restraining order as relief of the alleged Unfair Labor Practice.

### **ARTICLE 12: DISCIPLINE**

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Pursuant to MLA Article 27.

#### **ARTICLE 13: SENIORITY**

Section 1. Employees shall be given a seniority date based on their date of hire into a fulltime Career Service position subject to the definition below. Seniority application for part-time employees shall be discussed and agreed upon in labor/management. Probationary employees shall have no seniority rights.

Classification Seniority: Seniority within classification shall commence on the first date of full-time employment as a career service employee in the classification. Employees converting from a full-time short term temporary or full-time term-limited temporary position to career service position with no break in service shall have their original hire date as a full-time temporary be their seniority date. Intermittent FTE's shall have their seniority calculated based on time employed in the corresponding classification (their time laid off shall not count, but their seniority shall resume upon

recall). Classification seniority will be used for job bidding, vacation bidding and reduction in force.

Seniority shall be limited within each classification described in Section 5, below. Any Animal Care Technician (current or future) with previous seniority as an Animal Control Officer shall have the seniority combined, subject to the provisions of Section 2 below.

- Section 2. Seniority rights shall be forfeited for any of the following reasons:
  - A. Termination for just cause.
- **B.** Resignation/retirement, unless reinstated within two (2) years of the date of their resignation/retirement date. This includes employees either leaving County employment or who maintain County employment but who have taken a position outside of the bargaining unit (whether in Animal Services or with another agency). Employees being reinstated within the two (2) year window shall have their seniority restored to what they had at the time they left.
- **Section 3.** Beginning on the 31st day, any unpaid leaves of absence in excess of 30 consecutive days shall not continue to accrue seniority (i.e. employee who was on unpaid leave for 45 days would lose 15 days of seniority).
- **Section 4.** If an employee bumps to a lesser classification due to reduction in force; or demotion due to discipline or voluntary reasons, the employee will retain his/her previously accrued seniority in that lesser classification.
- Section 5. The bargaining unit consists of all County employees holding the positions of Animal Care Technician, Animal Control Officer, Animal Control Sergeant, Animal Control Sergeant Lead, Foster Program Coordinator, and Veterinary Technician.

# ARTICLE 14: REDUCTION IN FORCE AND REHIRE

Employees laid off as a result of a reduction in force shall be laid off according to seniority within classification, with the employee with the least time being the first to be laid off. In the event there are two or more employees eligible for layoff within the division with the same classification and seniority, the County will determine the order of layoff based on employee performance.

Employees subject to layoff who have seniority in another bargaining unit classification shall have the right to bump the least senior employee in that classification, as long as their classification seniority in the position bumping into is greater than the least senior employee in that classification.

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Recall rights to the classification from which an employee has been laid off shall expire two (2) years from the date of layoff.

Employees laid off according to this Article will be eligible for rehire into positions of the same classification according to seniority. This is, the employee laid off last will be the first rehired.

### ARTICLE 15: CLOTHING AND EQUIPMENT

Section 1. Animal Control Officers and Animal Control Sergeants shall be provided appropriate footwear, uniforms (including the field jumpsuit), raincoats, winter coats and other protective clothing as determined by the department to be necessary for the performance of their job responsibilities. Initial set of necessary clothing allotment shall consist of four (4) pairs of pants, four (4) shirts and one (1) pair of appropriate footwear. For each year after employees shall be provided annually as necessary at no cost to the employee. Should employees elect to purchase their own pants and appropriate footwear (which may include various types of work necessary shoes) the County will reimburse employees up to \$500.00 per year for appropriate footwear and/or for pants, subject to replacement as outlined below. Proper upkeep of clothing is the responsibility of the employee. Reimbursement shall be limited to replacement of items on the allocation list, but shall be limited by dollar amount and not quantity. Unused reimbursement amounts will not carry forward to subsequent years. Reflective tape or other suitable material will be provided in order to ensure maximum visibility of officers.

Animal Care Technicians and Licensed Veterinary Technicians shall be provided with necessary uniform attire as determined by the Department. Should an employee elect to purchase their own uniforms, the County will reimburse employees up to \$350.00 for uniform/shoe replacement, subject to replacement as outlined below. Proper upkeep of clothing is the responsibility of the employee. Reimbursement shall be limited to replacement of designated uniform items. Unused reimbursement amounts will not carry forward to subsequent years.

Clothing items necessary to perform job responsibilities shall be determined by the County. Such determination shall take into account budget considerations, seasonal needs, responsibilities of job category, public appearance, and similar factors. Twice yearly, the County shall facilitate an inventory and assessment of clothing and equipment needs for the upcoming 6-month period. The

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ARTICLE 18: WORK STOPPAGES

Pursuant to MLA Article 30.

ARTICLE 17: SAVINGS CLAUSE

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Section 1. The County and the Guild agree that the public interest requires efficient and uninterrupted performance of all County services and to this end pledge their best efforts to avoid or eliminate any conduct contrary to this objective. Specifically, the Guild shall not cause or condone any work stoppage, including any strike, slowdown, or refusal to perform any customarily assigned duties, sick leave absence which is not bona fide, or other interference with County functions by

County will make a good faith effort to have the assessment completed and clothing purchases determined within one calendar month. To the extent possible, the County will attempt to facilitate purchase of standard items centrally through an identified vendor. Purchases which can be expedited through the employee reimbursement process may be completed. In such case, purchase and reimbursement shall be approved in advance by the Manager of Animal Services and Programs and processing of reimbursement shall be expedited to the extent possible.

Section 2. The County will provide each officer with equipment which is to be maintained by each officer and returned to the County upon termination of employment. Failure of such shall result in a loss in pay equal to the value of replacing the equipment. This equipment shall include an optional bullet-proof vest of mutually agreeable level of protection and quality. Employees opting to receive a vest shall be required to wear the vest whenever in the field and are responsible for its proper care. Said vests will be replaced according to manufacturer recommendations.

### ARTICLE 16: WAIVER CLAUSE

The parties acknowledge that each has had the unlimited right within the law and the opportunity to make demands and proposals with respect to any matter deemed a proper subject for collective bargaining. The results of the exercise of that right and opportunity are set forth in this Agreement. All letters of understanding executed prior to the signature date of this agreement which have not been incorporated into this Agreement are null and void. Therefore, the County and the Guild, for the duration of this Agreement, each agrees to waive the right to oblige the other party to bargain with respect to any subject or matter not specifically referred to or covered in this Agreement.

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employees under this Agreement and should same occur, the Guild agrees to take appropriate steps to end such interference. Any concerted action by any employees in the bargaining unit shall be deemed a work stoppage if any of the above activities have occurred contrary to the provisions of this Agreement. Being absent without authorized leave shall be considered as an automatic resignation. Such a resignation may be rescinded by the County if the employee presents satisfactory reasons for the absence within three (3) calendar days of the date the automatic resignation became effective.

**Section 2.** Upon notification in writing by the County to the Guild that any of its members are engaged in a work stoppage, the Guild shall immediately, in writing, order such members to immediately cease engaging in such work stoppage and provide the County with a copy of such order. In addition, if requested by the County, a responsible official of the Guild shall publicly order such employees to cease engaging in such a work stoppage.

**Section 3.** Any employee who commits any act prohibited in this Section will be subject in accord with the County's personnel guidelines to the following action or penalties.

- A. Discharge
- B. Suspension or other disciplinary action as may be applicable to such employee.

# ARTICLE 19: EQUAL EMPLOYMENT OPPORTUNITY

The Employer or the Guild shall not unlawfully discriminate against any individual with respect to compensation, terms, conditions, or privileges of employment because of race, color, sexual orientation, marital status, religion, national origin, age, disability or sex, except as otherwise provided by law.

# **ARTICLE 20: PERSONAL APPEARANCE**

**Section 1.** <u>Appearance:</u> Employees covered by this agreement are required to present an acceptable appearance and attitude to the general public as an essential extension of their job function.

**Section 2.** <u>Uniforms:</u> shall be kept in such a manner as to reflect a neat and clean appearance at all times.

# ARTICLE 21: USE OF VOLUNTEERS

Section 1. It is the intent of the parties to allow the use of volunteers to provide support for

the functions of Regional Animal Services of King County. Volunteers may only be used to support, not supplant, bargaining unit work. Further, in order to provide harmonious relations between bargaining unit members and volunteers, the Department will provide each volunteer training prior to any assignments so that they understand their limited role. Volunteers will also be provided some type of identification or uniform that clearly distinguishes them from regular employees. Volunteers shall be supervised at all times by the Volunteer Program Manager in conjunction with RASKC management staff and Shelter Sergeant(s). The Volunteer Program Manager, in cooperation with RASKC staff, will normally coordinate volunteer activities as authorized in this Article, Volunteers may perform the following tasks:

# 1. Photographing Dogs and Cats Available for Adoption/Redemption:

Designated and trained volunteers may digitally record animals available for adoption. Photos of animals, including those available for adoption, will be used to promote the services of RASKC, and will be used on the RASKC web site, the Petfinder web site, and in other venues intended to facilitate pet adoption, licensing or community education.

- 2. <u>Meet and Greet Customers and the Public:</u> Volunteers may assist visitors to the shelters and direct them to the appropriate staff person for assistance. Volunteers may hand out brochures, application forms, client feedback surveys, show them the lost and found pet listings and direct customers to the appropriate line.
- 3. <u>Bathe and Groom Dogs and Cats:</u> Trained volunteers may bathe and groom dogs and cats. The Shelter Sergeant or Management shall determine which animals to bathe or groom.
- 4. <u>Foster and Placement Partner Volunteers:</u> Volunteers, working under the direction of the Foster Coordinator or Management, may assist in the foster/placement of animals under the program as it currently exists as of the date of execution of this agreement, including transporting animals to foster/placement partners. Provided, the program shall comply with all ordinances, laws and regulations pertaining to placement programs.
- 5. Offsite Adoptions and Locations: Volunteers may be utilized to assist in the Offsite Adoption Program. Trained volunteers shall be permitted to transport animals to and from offsite events and locations with oversight from the Animal Services Coordinator, Manager of

RASKC services, or other RASKC employee, including performing cat and small mammal adoptions. A RASKC employee does not need to be present, as long as volunteers are trained and in compliance with all applicable rules, policies and ordinances.

- 6. Animal Care and Socializing: Trained volunteers may feed, water and clean kennels and cages of animals available for adoption and other areas authorized by a Shelter Sergeant and/or management staff. Volunteers may train and socialize animals, including performing such tasks as walking dogs, playing with cats, and other activities designed to provide stimulation and activity for purposes of promoting good animal health and positive behavior.
- 7. <u>Veterinary Department Volunteers:</u> Volunteers approved by the Clinic Manager or the Manager of RASKC shall be able to assist in Veterinary Department duties.
- 8. <u>Pet Detectives:</u> Trained volunteers may assist as Pet Detectives, by providing information to customers looking for lost pets, compare shelter stray population with lost reports and online postings, conduct tours for people looking for lost pets, post flyers and hold signs in neighborhoods where stray animals were impounded.
- 9. <u>Chameleon Access:</u> Trained volunteers may have access to Chameleon for the purposes of uploading photos and Petfinder/Petharbor memos and other activities approved by the Shelter Sergeant.
- 10. <u>Shelter Tour Guides:</u> Trained volunteers may conduct shelter tours for youth and community groups and prospective donors.
- 11. <u>Adoption Follow-Up:</u> Trained volunteers may participate in adoption follow-up phone calls or emails to adopters, for the purposes of ensuring a smooth transition into the new home and to identify issues to be referred to the Shelter Sergeant, Veterinary Department or other employee as appropriate.
- 12. <u>Feral/Barn Cat Program:</u> Trained volunteers may assist in activities associated with the Feral/Barn Cat Program, including screening and educating prospective barn homes, transporting cats to barn homes or other locations for placement.
- 13. <u>Meet Your Match:</u> Trained volunteers may participate in the Meet Your Match. Canine-ality and Feline-ality or similarly regimented adoption programs when implemented at

RASKC. These volunteers provide matchmaking assistance to prospective adopters, under the supervision of Shelter staff.

14. <u>Housekeeping Duties:</u> Volunteers may perform full laundry services as needed, wash dishes, sweep and mop floors and participate in other cleaning duties as requested by a Shelter Sergeant or management staff.

**Section 2.** Volunteers shall be permitted to do only those duties specifically stated herein. It is the County's responsibility to insure that only the listed duties are performed. In the event that a volunteer does perform duties beyond those listed herein, regardless of the number of times or the duration, such performance shall not constitute a past practice of an expansion of the permissible duties of a volunteer.

**Section 3.** <u>Dispute resolution:</u> The parties agree to meet on a quarterly basis to review the use of the volunteers and to resolve any issues regarding the appropriate use of the volunteers. If the parties are unable to resolve the issues a grievance may be filed.

1	ARTICLE 22: EFFECTIVE DATE AND DURATION
2	Pursuant to MLA Article 32.
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4	APPROVED this
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8	By: Comm
9	King County Executive
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14	SIGNATORY ORGANIZATION:
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17	Tim Anderson, President Animal Control Officers Guild
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Animal Control Officers Guild - Animal Control - Department of Executive Services (Records and Licensing Services)

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cba Code: 170

ADDENDUM A
ANIMAL CONTROL OFFICERS GUILD
AND
KING COUNTY

Union Code: P1

Classification Title Range\* Job Class **PeopleSoft** Code Job Code Animal Care Technician **Animal Control Officer** Animal Control Sergeant Animal Control Sergeant - Lead Foster Program Coordinator Animal Services Coordinator 

\* All salary ranges above are the King County Salary Schedule, "squared table."

Veterinary Technician Rates (Frozen)

 Step 1
 Step 2
 Step 3
 Step 4
 Step 5
 Step 6
 Step 7
 Step 8
 Step 9
 Step 10

 \$21.7350
 \$22.7891
 \$23.3361
 \$23.8961
 \$24.4696
 \$25.0569
 \$25.6582
 \$26.2740
 \$26.9046
 \$27.5503

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