May 31, 2016

The Honorable Joe McDermott

Chair, King County Council

Room 1200

C O U R T H O U S E

Dear Councilmember McDermott:

This letter transmits a motion to approve the first-ever Strategic Technology Roadmap for Transit (STRT),included as Attachment A. This motion responds to Proviso 4 in Section 129 of Ordinance 17941, which adopted the 2015/2016 King County Biennial Budget. Included in the budget is capital project 1124887 to develop a strategic technology roadmap for King County Metro Transit (Metro).

The purpose of the STRT is to articulate:

* Critical factors affecting the planning, deployment and maintenance of technology at Metro,
* An attainable vision for Metro's technology program, with associated goals, objectives and strategies, which is congruent with King County and Metro’s strategic plans and supports Metro’s primary mission of delivering transit service,
* A process for assessing and prioritizing Metro's desired technology initiatives that considers the current technology environment; related major initiatives, plans and projects; and trends and best practices in the technology industry, and
* A programmatic roadmap of priority initiatives, timelines and planning-level costs for the next five years that demonstrates alignment with County and Metro goals.

The implementation of the STRT will facilitate the successful realization of Metro’s Strategic Technology Vision Statement:

*Metro's technology program supports transit's goals and meets business needs by providing secure, reliable, flexible and cost-effective technology solutions that measurably demonstrate continuous improvement; are intuitive for end-users; deliver accurate and accessible data for a wide range of users and uses; and are integrated with regional transit initiatives.*

The STRT addresses the following objectives from King County’s Strategic Plan:

* **Service Excellence** – Objective 2.b: Adopt new technologies and processes that allow county agencies to work more effectively and efficiently.
* **Financial Stewardship** – Objective 1.d: Pursue technologies that improve service while reducing the cost of delivery; Objective 2.b: Develop and implement a long-term financial plan that reflects service levels desired by the public; and Objective 3.a: Clearly define the services King County will provide, to whom, and at what level, focusing on quality, timeliness, and cost.

The STRT also addresses the following determinants of Equity and Social Justice:

* **Transportation** that provides everyone with safe, efficient, affordable, convenient and reliable mobility options including public transit, walking, carpooling and biking.
* **Equity in county practices** that eliminates all forms of discrimination in county activities in order to provide fair treatment for all employees, contractors, clients, community partners, residents and others who interact with King County.

In developing the STRT, Metro staff worked with King County’s Information and Technology Department and held several review sessions with council staff.

It is estimated that development of the STRT has cost approximately $122,000 to date.

Thank you for your consideration of this motion to approve the Strategic Technology Roadmap for Transit.

If you have any questions, please contact Jill Krecklow, Finance Manager – Enterprise Operations, at 206-477-5899, or via email at jill.krecklow@kingcounty.gov.

Sincerely,

Dow Constantine

King County Executive

Enclosures

cc: King County Councilmembers

ATTN: Carolyn Busch, Chief of Staff

Anne Noris, Clerk of the Council

Carrie S. Cihak, Chief of Policy Development, King County Executive Office

Dwight Dively, Director, Office of Performance, Strategy and Budget

Harold S. Taniguchi, Director, Department of Transportation (DOT)

Rob Gannon, Interim General Manager, Metro Transit Division, DOT

Jill Krecklow, Finance Manager – Enterprise Operations, Metro Transit Division, DOT

Dan Overgaard, Service Development and Operations Manager, Metro Transit Division, DOT

Bill Kehoe, Director, King County Information Technology (KCIT)

Mike Berman, IT Service Delivery Manager, KCIT