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Sponsors:	
Attachments:	

1 ..Title

2	AN ORDINANCE relating to the duties of the risk
3	manager; and amending Ordinance 11984, Section 3, as
4	amended, and K.C.C. 2.21.030.
5	Body
6	PREAMBLE
7	A performance audit of the office of risk management conducted in June
8	of 2013 concluded that King County could be exposed to costly and
9	unsustainable future liabilities unless it implements an integrated
10	countywide approach to managing risks.
11	King County is self-insured; it budgets an amount to fund potential future
12	losses based on actuarial calculations.
13	The county also maintains catastrophic insurance to cover individual
14	claims with losses above a certain threshold. This threshold is the self-
15	insured retention. King County is exposed to increased claim costs as a
16	result of the county's increased self-insured retention. Now at seven
17	million five hundred thousand dollars, the self-insured retention has more
18	than doubled since 2010 due to significant claims payments in 2010 and
19	2011.
20	A more-integrated approach to managing risks that is more effective in
21	identifying emergent risks and aggressively addressing persistent risks is

22	needed to reduce the county's exposure to high cost claims. This requires
23	a countywide policy of departmental risk analysis with strategies to
24	mitigate future risks and associated costs. This approach to risk
25	management is typically referred to as enterprise risk management.
26	The office of risk management, in consultation with the county executive
27	has developed a work plan for an integrated risk management framework
28	for the county, allowing the county to realize the benefits of enterprise risk
29	management in reducing future claims.
30	BE IT ORDAINED BY THE COUNCIL OF KING COUNTY:
31	SECTION 1. Ordinance 11984, Section 3, as amended, and K.C.C. 2.21.030 are
32	each hereby amended to read as follows:
33	A. The risk management division is established in K.C.C. chapter 2.16. The
34	manager of the risk management division shall be the risk manager, who shall report
35	directly to the director of the department of executive services.
36	B.1. The risk manager shall be responsible for administration of the risk
37	management program.
38	2. The risk manager shall coordinate with the civil division on contractual
39	matters giving rise to potential liability on the part of the county. The risk manager shall
40	seek the advice of the civil division as to appropriate language regarding insurance,
41	indemnification, releases and hold harmless clauses. Thereafter, the risk manager shall
42	advise department directors and division managers concerning these matters as part of a
43	coordinated process before finalization of county contracts.

- 3. The risk manager shall be the chairperson of the committee and shall advise the committee concerning insurance, risk management policies, broker selection and other appropriate matters.
- 4. With the approval of the committee, the risk manager shall select appropriate insurance brokers by use of a competitive procurement process for the marketing of insurance and related services.
- 5. The risk manager shall be responsible for the purchasing and administration of all insurance policies, funded self-insurance programs and related services as are consistent with good risk management policy and the needs of the county. In purchasing insurance policies, the risk manager shall obtain the approval of the committee.
- 6. The risk manager shall advise all county departments and other county agencies regarding risk management and reduction of risk and exposure to loss, including programs and precautions for safety to reduce hazards to the public that may exist in county facilities and operations. The risk manager shall cooperate with the safety manager in areas in which, in the opinion of the risk manager, the safety of employees and of the public requires coordinated programs. The risk manager shall also be responsible for answering all insurance or funded self-insurance coverage questions. The risk manager shall be responsible for the evaluation of current and future county or departmental insurance coverage programs and have the authority to make recommendations where such an action is in the best interests of the county.
- 7. The risk manager shall have the power, subject to budget authorization, to contract for such outside assistance and perform such other acts as are necessary to carry out the risk manager's responsibilities in an expeditious manner.

8. The risk manager is responsible for establishing reserve requirements for all
claims and lawsuits and recommending financing plans and budget actions to assure that
adequate resources are available to meet risk management financing requirements.

- 9. The risk manager is responsible for risk identification, control and reduction, including authority to make recommendations to all county departments and agencies regarding the safety of the public using county facilities or services.
- C.1. The risk manager shall have the power to employ the services of claims specialists or other persons who are necessary to process claims in an equitable and expeditious manner.
- 2. The risk manager shall cooperate with the civil division in coordinating information pertinent to claims and lawsuits against the county.
 - 3. The risk manager shall dispose of claims as authorized in K.C.C. 2.21.070.E.
- 4. The risk manager shall maintain complete histories of all claims and claims litigation, insured or funded self-insurance, loss histories and investigations of claims. The risk manager shall be responsible to ensure that complete files are maintained of all claims asserted against the county and all incidents reported to the risk management division sufficient to document at least a five-year claims history.
- D.1. The risk manager shall provide quarterly reports to the council on claims that have been closed with an indemnity payment in the amount of one hundred thousand dollars or more. The report shall identify the claimant, include a description of the claim, identify the amount of the indemnity payment, identify if the payment was a result of a settlement, a judgment, or payment to an insurance company or other party and shall include any other information the risk manager feels would be helpful to the council in

understanding the nature of the claim. The reports are due thirty days after the end of each calendar quarter of the year.

2. The risk manager on or before March 31 each year shall report to the council ((the total number and amount of all claims filed against the county and the number and amounts of all claims paid by the county during the preceding calendar year. The risk manager shall also make an annual report to the committee and the council regarding insurance coverage, and the level of retained risk)) on the performance of the risk management program, including the cost of risk, claim filings, claim payments and insurance coverage. For enterprise risk management, the annual report shall identify priorities for the previous calendar year, agency actions, measurable results, and goals for the current year.

E. The reports required by this section shall take the form of one original letter with an attached table that provides the information required in this section, and an electronic version of the letter and table, submitted to the clerk of the council for distribution to all councilmembers.