



## King County

**Dow Constantine**

King County Executive

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October 29, 2024

The Honorable Dave Upthegrove  
Chair, King County Council  
Room 1200  
C O U R T H O U S E

Dear Councilmember Upthegrove:

As required by Ordinances 17143, 17597, and 19367, this letter transmits the King County Metro Transit 2024 System Evaluation (System Evaluation). The System Evaluation also includes details about Metro Flex services, responding to Motion 13736's requirement for an annual progress report on the King County Metro Transit Five-Year Implementation Plan for Alternatives to Traditional Transit Service Delivery. The report also evaluates King County Water Taxi services, in compliance with Ordinance 18413.

The System Evaluation helps Metro plan and manage the transit system. It allows for the public to see the basis of proposals to expand, reduce, or revise transit service. The System Evaluation is based on Fall 2023 service change data (September 2023 – March 2024). It analyzes potential systemwide need for investment across three priorities: crowding, reliability, and service growth. It calls for zero hours to relieve crowding, 26,850 hours to improve reliability, and 1,733,000 hours to support service growth and restore suspended service along major transit routes.

The enclosed report is based on Metro's Service Guidelines, which were updated in 2021. It includes a detailed analysis of Metro's fixed route system and a RapidRide Progress Report. The 2024 System Evaluation reports on the status of existing Metro Flex services and potential locations for new pilot programs and services. The 2024 System Evaluation also includes a section highlighting major system changes and impacts to service across the system.

The System Evaluation helps Metro prioritize and address these investment needs where public transportation needs are greatest. It also helps Metro advance mobility across the county while maintaining efficient and accountable government.

The Honorable Claudia Balducci

October 29, 2024

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Thank you for your consideration of this report and proposed Motion. If your staff have any questions, please contact Christina O'Claire, Mobility Division Director for King County Metro Transit, at 206-477-5801 or [christina.oclaire@kingcounty.gov](mailto:christina.oclaire@kingcounty.gov).

Sincerely,



for

Dow Constantine  
King County Executive

Enclosure

cc: King County Councilmembers  
ATTN: Stephanie Cirkovich, Chief of Staff, King County Council  
Melani Pedroza, Clerk of the Council  
Karan Gill, Chief of Staff, Office of the Executive  
Penny Lipsou, Council Relations Director, Office of the Executive  
Michelle Allison, General Manager, Metro Transit Department (MTD)  
Christina O'Claire, Director, Mobility Division, MTD