

**Proposed No.** 2010-0620.1

## **KING COUNTY**

1200 King County Courthouse 516 Third Avenue Seattle, WA 98104

## Signature Report

## **December 13, 2010**

## **Motion 13392**

Sponsors Lambert

1	A MOTION requesting the executive to identify and
2	develop a plan for implementing the five most important
3	services King County could offer the public through
4	electronic means.
5	WHEREAS, King County, most other local governments in Washington state and
6	the state of Washington are experiencing significant financial challenges, and
7	WHEREAS, King County has been exploring various ways to maintain services
8	to residents while reducing its expenditures to match revenues, and
9	WHEREAS, local residents are increasingly demonstrating a preference to obtain
10	services through the Internet or other electronic means, saving them time, expense and
11	reducing carbon emissions due to fewer vehicle trips, and
12	WHEREAS, over time, the cost to local governments of providing what are
13	becoming known as "e-government" services and more broadly as "digital government"
14	through the Internet and other electronic means is more cost efficient than delivering
15	services through traditional methods, and
16	WHEREAS, King County will continue to offer government services through
17	traditional methods for those who are unable to access the services electronically or who
18	prefer not to receive services electronically, and

19 WHEREAS, while King County has already begun to offer e-government services 20 it is now time to develop an implementation plan to expand the range of e-government 21 services offered moving the county to become a model digital government; 22 NOW, THEREFORE, BE IT MOVED by the Council of King County: 23 A. The executive is requested to identify and prioritize the five most important egovernment services that King County can offer the public in the near term. In 24 25 identifying and prioritizing the services that the executive would recommend as high-26 priority functions, the executive is requested to examine all branches of county 27 government. Cost and practicability of providing e-government services are reasonable criteria for prioritizing services as well as other criteria the executive may identify. 28 29 Initial e-government services should focus on county-to-citizen and county-to-business 30 services, with county-to-other governments and county-to-employee services to follow 31 later. 32 B. Once the five highest priority e-government services have been identified, the executive is requested to develop an implementation plan that identifies the benefits, 33 34 costs and milestones to deliver services. The plan should be submitted to the council by May 2, 2011, filed in the form of a paper original and an electronic copy with the clerk of 35 the council, who shall retain the original and provide an electronic copy to all 36 councilmembers. 37 38 C. Among the positive outcomes of this e-government initiative as embodied by 39 this motion should be better customer service for the public. King County should be able to provide services at a lower cost, e-government services should help King County 40

- 41 maintain service levels during difficult financial times and the use of paper should be
- 42 reduced throughout the government.

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Motion 13392 was introduced on 12/6/2010 and passed by the Metropolitan King County Council on 12/13/2010, by the following vote:

Yes: 9 - Mr. Phillips, Mr. von Reichbauer, Mr. Gossett, Ms. Hague, Ms. Patterson, Ms. Lambert, Mr. Ferguson, Mr. Dunn and Mr.

McDermott

No: 0

Excused: 0

KING COUNTY COUNCIL KING COUNTY, WASHINGTON

Robert W. Ferguson, Chair

ATTEST:

Anne Noris, Clerk of the Council

Attachments: None