



**King County**

---

**Veterans, Seniors & Human Services Levy**

**GAO Briefing on King County Veterans Program  
(KCVP) & Services**

**June 14, 2022**

# King County Veterans Resources

## Veterans Assistance Fund (VAF)

- RCW 73.08
- All WA Counties
- About \$3M per year (indeterminate)

## Veterans, Seniors & Human Services Levy (VSHSL)

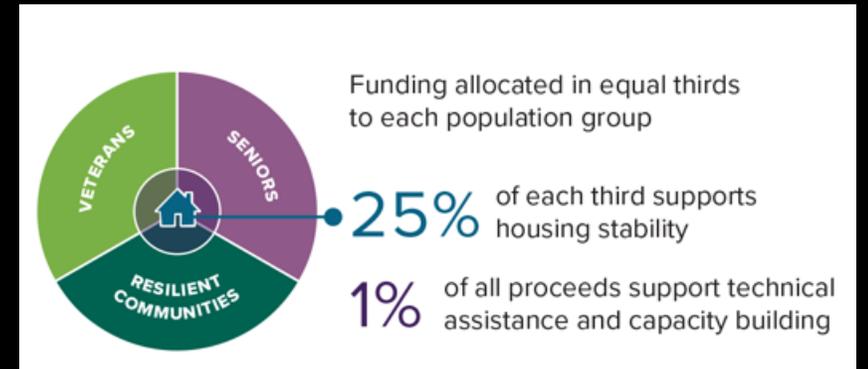
- RCW 84.55.050
- King County
- \$18M-\$20M per year (expires 2023)

# VSHSL

---

- **Guiding Principles**

- Connection
- Belonging
- What can only the VSHSL do?



Housing  
Stability

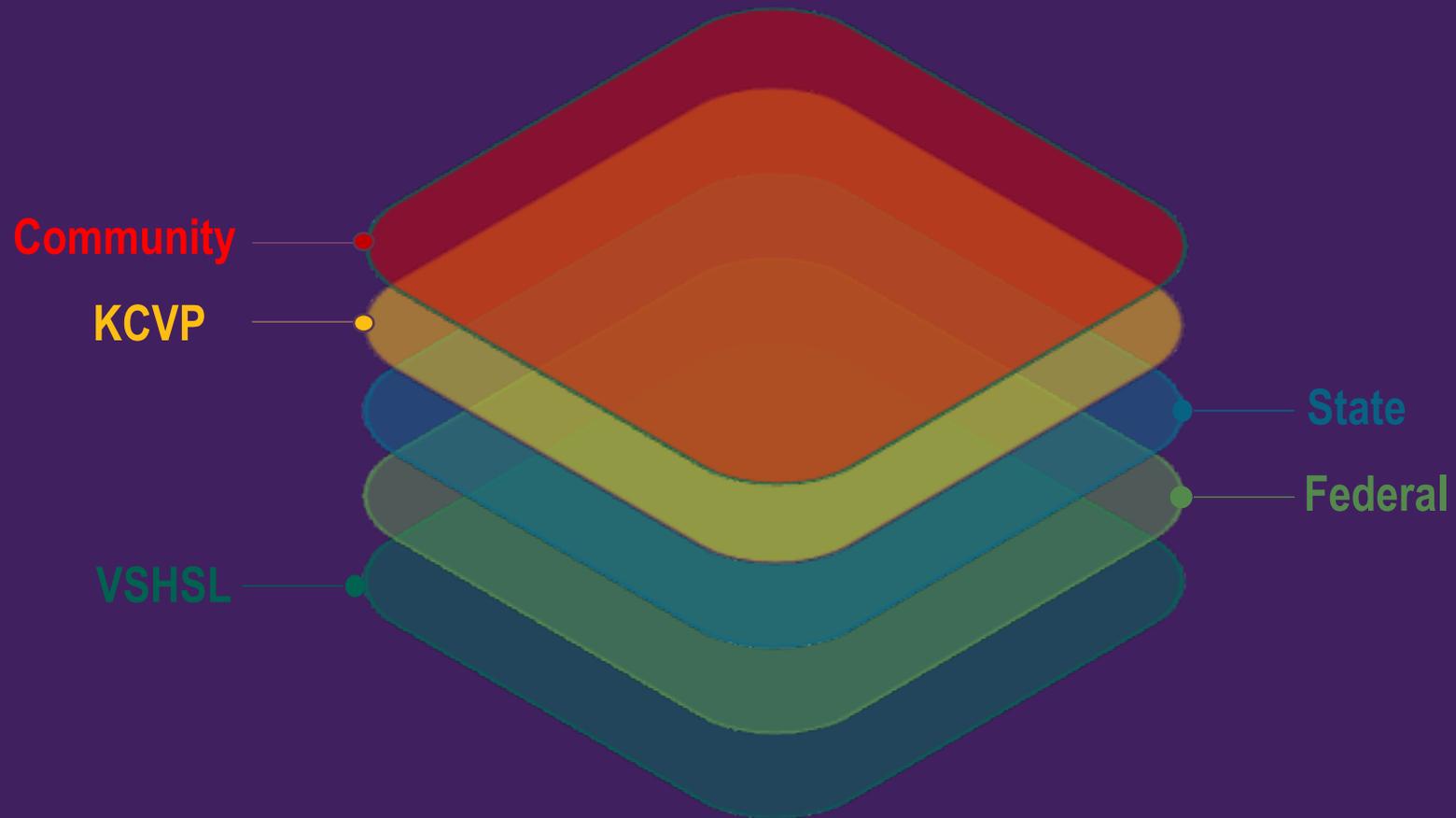
Financial  
Stability

Social  
Engagement

Healthy  
Living

System Access  
& Improvement

# Integration



# KCVP Services

KCVP offers case management services through a team of Social Service Professionals, who can link veterans, servicemembers, and their families to onsite and community-based services to address:

- Financial assistance
- Employment
- Housing stability (SSVF, VASH, low-income housing, shelter options)
- Applying for and obtaining government benefits (VA, SSI/SSDI, SNAP, etc.)
- Legal issues (eviction prevention, reasonable accommodations, civil legal matters)

*Walk-in services are available Monday-Friday at KCVP Tukwila or Northgate locations*

# VSHSL-Funded Veteran Services

Services for veterans, funded through the Veterans, Seniors, and Human Services Levy (VSHSL) span all five result areas, with many agencies also providing on-site services at KCVP locations

Financial Stability	Healthy Living	Social Engagement	Housing Stability	System Access & Improvement
<ul style="list-style-type: none"><li>• Employment navigation*</li><li>• KC Vets Fellowship</li><li>• Vet Corps</li><li>• Student Veteran Childcare Pilot</li><li>• Access to Government Benefits*</li></ul>	<ul style="list-style-type: none"><li>• Veterans PTSD, MST, and End of Life Counseling*</li><li>• Military Family Counseling</li></ul>	<ul style="list-style-type: none"><li>• Vets Engaged</li><li>• Caregiver Respite</li></ul>	<ul style="list-style-type: none"><li>• Navigation for Homeless Veterans</li><li>• Eviction Prevention*</li><li>• Foreclosure Prevention*</li></ul>	<ul style="list-style-type: none"><li>• Pathfinders (serving specific veteran populations)*</li><li>• Veteran Training &amp; Support Center</li></ul>

*Services with an asterisk (\*) provide on-site partnerships at KCVP through the Combined Arms model*

# Collaborative Case Management (CCM) Pilot

CCM is a first-in-the-nation program pairing HUD-VASH housing vouchers with case management through KCVP. This allows a broader group of lower-acuity homeless veterans access to permanent housing.

CCM is a partnership between the VA Puget Sound Healthcare System (VAPSHCS), the King County Housing Authority (KCHA) and KCVP.



# CCM Year One

In the first year of operation, CCM saw great success in housing homeless veterans in King County, working towards our goal of eliminating veteran homelessness in our area.

206 veterans referred

128 vouchers issued

64 veterans housed

75 days to get housing with voucher

99 veterans received housing navigation

Average income: \$1,574/month

# Adapting to COVID-19

## **During the pandemic, KCVP:**

- Continued to offer in-person services so no veteran was without the help they needed
- Supported the ASD food delivery service through packaging & community delivery
- Pivoted with partners to provide virtual access to key services (housing, legal aid, mental health counseling)
- Provided an additional \$600,000 in rental assistance

## **While VSHSL Veteran Partner Agencies:**

- Offered virtual services or hybrid services, when possible, to best serve veterans in the community and at KCVP locations
- Pivoted to provide rental/financial assistance through CARES Act funding, in addition to VSHSL dollars, to stabilize housing for veterans
- Increased the availability of mental health resources for veterans, servicemembers, and their families

# What's Next?

- Continue to meet with community this spring and summer
- **Stay connected**
  - Subscribe to our blog: [DCHSblog.com](http://DCHSblog.com)
  - Visit our website: [www.kingcounty.gov/VSHSL](http://www.kingcounty.gov/VSHSL)
  - Follow us on social media:  
  @KingCountyVetsProgram
  - Questions? [VSHSL@kingcounty.gov](mailto:VSHSL@kingcounty.gov)

