RASKC Update 2022

HELPING PEOPLE AND PETS





MISSION:

About RASKC

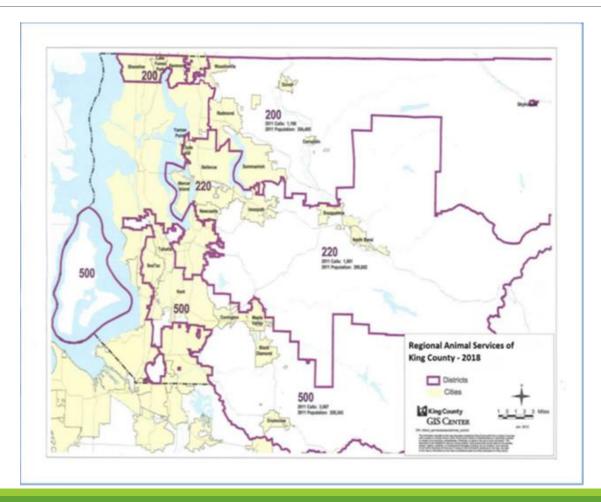
Provide King County with sustainable, cost-effective animal services which protect people and animals, while providing compassionate animal care.

About RASKC

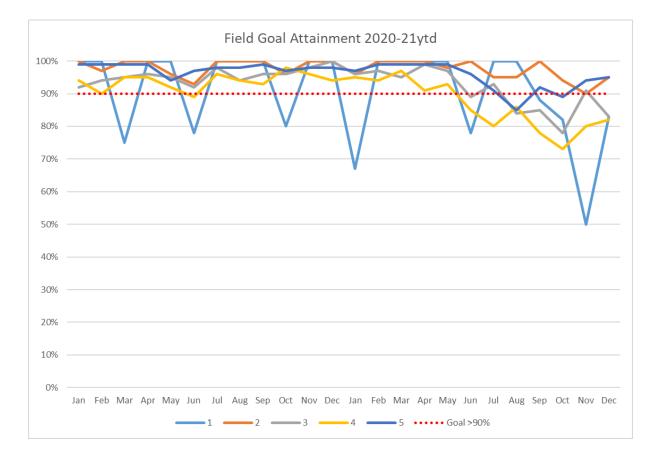


- Serving over 1 million residents in 24 contract cities and unincorporated King County
 - ILA extension condition met 2022-2027
- Field calls ~5000 requests for service
- Annual shelter live intake ~ 4,600 animals
- Pet licenses ~104,000 licenses

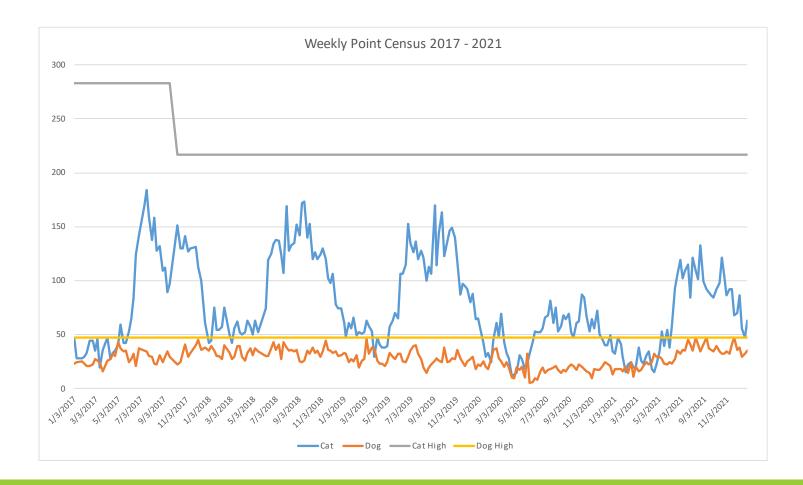
Field Districts



Field Call Timeliness



Shelter



Shelter



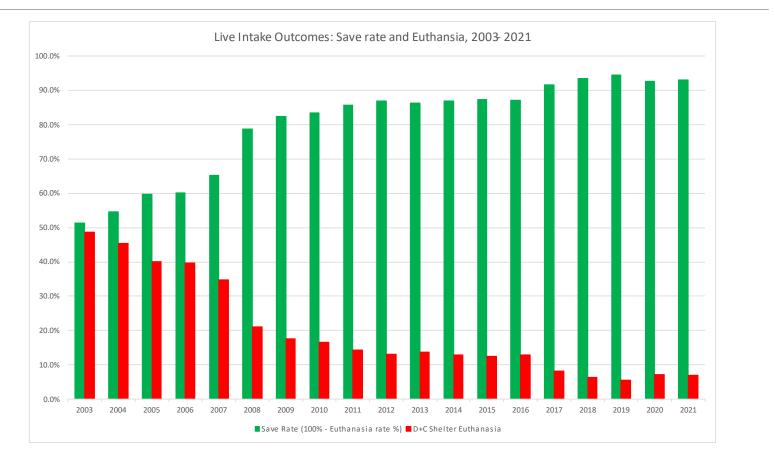




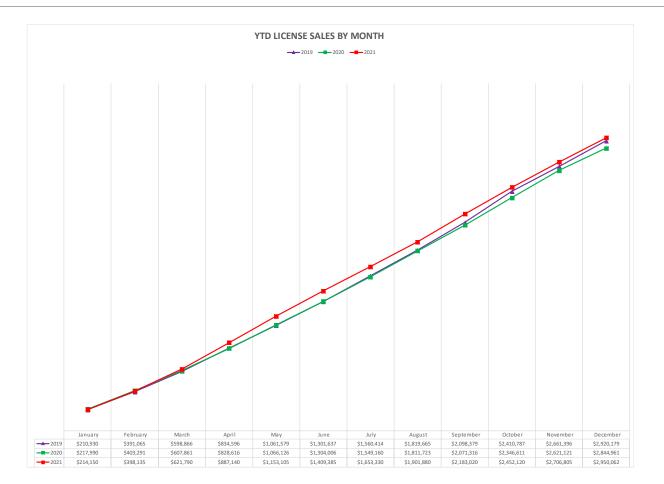
Shelter



Shelter Save Rate



Pet Licensing



Challenges

Open admission



- Staffing for 365 x 24 operations
 - 10 Animal Care Technicians + 2 shelter administrators
 - 8 Animal Control Officers + 2 sergeants
 - 2 veterinarians + 3 vet techs
 - Call center staff, volunteer coordinator, pet licensing, management
 - COVID impact
 - Illness/quarantine
 - Burnout and compassion fatigue residents/pets in need
 - Vaccine resistance
 - Hiring slow in marketplace currently

How do we continue to make progress in the Age of COVID?

Reaching the Community

YES! Empowering Employees Partnerships

Opportunities

- Intake mitigation
 - Appointments
 - Adoption
 - Surrender
- Pet retention efforts
 - Food bank at shelter and at shelter partners
 - Angel fund assistance (veterinary, behavioral)
 - Possible low-income pet owner veterinary care
 - NGO partner staffing dependent
- Staffing
 - Participating in the Jobs and Housing Initiative
 - Four TLT team members learning animal care and handling
 - Staff debriefing sessions with DHR counselor to help manage burnout and compassion fatigue





Partnerships

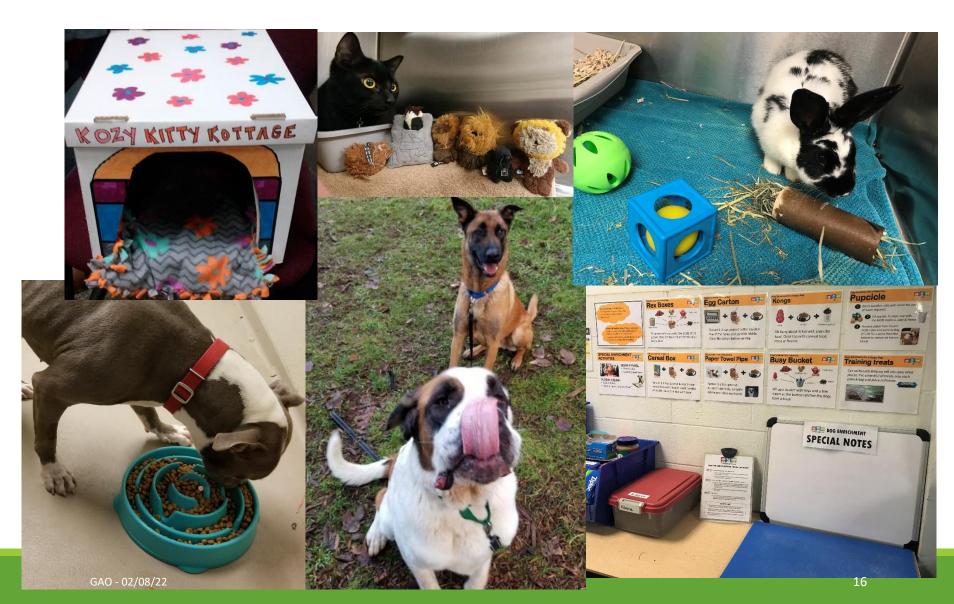


Employee-driven changes

- Golden Oldies hospice program
- Angel Fund: raises money for sick and injured animals



Employee and Volunteer driven changes



Volunteers

• 4,683 hours donated at the shelter (2021)

- PreCovid >20,000K
- Limited scheduled shifts in 2021

• Over 1100 animals fostered in 2021 (105,530 hours)



GAO - 02/08/22

Adoption Partners

- 2,732 adoptions in 2021
- Pre-COVID about 1/3 of RASKC adoptions done offsite at 10 offsite adoption locations
- Newest adoption partners, WC&K and NEKO, focus on senior or medically needy cats
- Seattle Meowtropolitan "Family Days"



Community Cats

• S/N almost 1100 cats/year for TNR partners (2021)



- Live-release for all healthy feral cats
- Started by a volunteer in 2012
- 248 cats went to barn homes in 2021



Community outreach

