Proposed No. 2024-0110.1



KING COUNTY

1200 King County Courthouse 516 Third Avenue Seattle, WA 98104

Signature Report

Ordinance 19754

Sponsors Upthegrove

1 AN ORDINANCE approving and adopting the 2 Memorandum of Agreement negotiated by and between 3 King County and the Service Employees International 4 Union Local 925, representing Involuntary Commitment 5 Specialists employees working in the Crisis and 6 Commitment Services section in the department of 7 community and human services, and establishing the 8 effective date of the agreement. 9 BE IT ORDAINED BY THE COUNCIL OF KING COUNTY: 10 SECTION 1. The Memorandum of Agreement negotiated by and between King 11 County and the Service Employees International Union Local 925, representing 12 Involuntary Commitment Specialists employees working in the Crisis and Commitment 13 Services section in the department of community and human services, which is 14 Attachment A to this ordinance, is hereby approved and adopted by this reference made a 15 part hereof.

- SECTION 2. Terms and conditions of the agreement shall be effective from
- 17 March 19, 2024 through and including December 31, 2024.

Ordinance 19754 was introduced on 4/16/2024 and passed by the Metropolitan King County Council on 4/23/2024, by the following vote:

Yes: 8 - Balducci, Barón, Dembowski, Dunn, Mosqueda, Perry, Upthegrove and von Reichbauer

Excused: 1 - Zahilay

KING COUNTY COUNCIL KING COUNTY, WASHINGTON

DocuSigned by:

E76CE01F07B14EF...

Dave Upthegrove, Chair

ATTEST:

--- DocuSigned by:

Melani Hay

-8DE1BB375AD3422...

Melani Hay, Clerk of the Council

APPROVED this ____ day of $\frac{5}{1/2024}$.

Docubighed by.

-4FBCAB8196AE4C6...

Dow Constantine, County Executive

Attachments: A. Memorandum of Agreement By and Between King County and Service Employees International Union Local 925

ORDINANCE 19754

Memorandum of Agreement By and Between King County and

Service Employees International Union Local 925
Representing Involuntary Commitment Specialists in the Department of Community &
Human Services

Subject: Agreement on workforce augmentation and wage range adjustments for the Involuntary Commitment Specialist job classification (People Soft job code #311101)

<u>Background:</u> The purpose of this Memorandum of Agreement by and between the Service Employees International Union Local 925 ("Union") and King County ("County") is to supplement and stabilize the Designated Crisis Responder (DCR) workforce through temporary workforce augmentation and a pay range increase for the Involuntary Commitment Specialist job classification (PeopleSoft job code #311101)

- 1. Involuntary Commitment Specialists in the SEIU 925 bargaining unit (code A4) working in the Crisis and Commitment Services (CCS) section in the Department of Community and Human Services (DCHS) are DCRs for King County. In that capacity they respond to mental health and substance use crises in King County, making determinations regarding the commitment of individuals experiencing mental health or substance use crises.
- 2. CCS is experiencing historically high vacancy rates in the Involuntary Commitment Specialist job classification and as a result has been unable to meet Washington State Health Care Authority (HCA) contractually-mandated response times. Continued inability to meet the mandated response times will result in significant financial penalty, impacting the ability of CCS to provide services.
- **3.** King County approached the Union to discuss this ongoing concern. King County has proposed to temporarily augment the Involuntary Commitment Specialist workforce. Additionally, King County has proposed adjusting the Involuntary Commitment Specialist wage range from Range 60 to range 63.
- **4.** King County and the Union have reviewed Article 16 of the Coalition Labor Agreement (CLA), which states:

ARTICLE 16: CONTRACTING OUT

16.1. The County shall not contract out work which the members of the Union have historically performed unless it is required by law or is a business necessity due to an emergency situation or to augment the workforce on a short-term, temporary basis. Except for emergency situations, the County shall provide notice to the Union of its intent to contract out and, upon request, bargain the decision and/or effects of that decision. Except as provided herein, under no

circumstance shall the County agree to any long-term or permanent contracting out

of bargaining unit work. Nothing in this provision shall limit what the County has historically contracted out, and no jobs will be eliminated due to contracting out.

- 1. The Parties agree that CLA Article 16 allows for contracting out to augment the workforce in situations such as this.
- 2. The Parties enter into this Memorandum of Agreement to allow for the contracting out of the Involuntary Commitment Specialist work on a temporary basis in order to meet state required response times and to adjust the Involuntary Commitment Specialist wage range for workforce stabilization, including recruitment and retention.

Having met and concluded negotiations the parties agree to the following terms:

Agreement:

- 1. Range Increase: Effective the first full pay period after this Agreement has been signed into law by the King County Executive, or as soon as administratively possible thereafter, the pay range for the Involuntary Commitment Specialist Job Classification (PeopleSoft job code 311101) shall be increased from range 60 to range 63 on the King County Square Table¹.
- 2. Upon execution of this Agreement, the County may augment the workforce by contracting out DCR work currently being performed by Involuntary Commitment Specialists or otherwise designating other individuals and/or classifications as DCRs until such time as the HCA contractually mandated response times come into compliance and remain in compliance on a sustained basis of at least four consecutive months, at which time the parties will reassess the ongoing need for workforce augmentation and, if mutually agreed, will discontinue the workforce augmentation. Additionally, unless the parties mutually agree, the County shall not contract out DCR work to meet the HCA mandated response times beyond 18 months of the ratification date of this agreement by both parties.
- 3. The County will develop a plan to end the contracting arrangement in a manner that does not have a detrimental impact on its ability to consistently meet the HCA-mandated response times, and which will bring the contracted work in-house, where it will be performed by current or additional union-represented staff.
- 4. No King County SEIU 925 DCR bargaining unit jobs will be eliminated as a result of the supplemental work that contractors will perform.
- 5. The parties will meet regularly in the LMC beginning in March of 2024 to discuss the provisions of this Agreement regarding scope and duration of programs referenced

¹ The reassignment of pay ranges for executive branch classifications provides incumbent employees shall be placed at the same step in the new pay range as the employee was in the previous pay range.

herein, recruitment, and all other areas of compliance of the agreement.

- 6. Should the County propose to extend the use of the contracted work, it will notify the Union during the monthly LMC meetings no later than 60 days before the expiration of appropriate provisions of this Agreement and will be prepared to answer any questions or concerns raised by the Union.
- 7. This Agreement does not establish a precedent in any way. The Parties have entered into this agreement due to the emergency situation posed by Crisis and Commitment Services' inability to meet HCA contractually mandated response times. The County and the Union agree that nothing in this provision shall be considered historical contracting out of work.
- 8. Upon execution of this Agreement the County may add BA level paraprofessional staff to DCR teams. These paraprofessional staff may include staff in the Social Service Specialist and/or Social Service Professional job classifications. The parties have discussed, and the County will draft, for Union review, a job description with duties appropriate to the position which will include duties currently being performed by DCRs. Such duties may include:
 - a. Conduct investigation calls.
 - b. Complete declarations from witnesses.
 - c. Request pertinent records.
 - d. Complete shift report
 - e. Note emergent and urgent outreaches.
 - f. Review hospital cases.
 - g. Review outreach cases.
 - h. Checking IPfax inbox.
 - i. Checking yellow folder.
 - j. Take calls from the log and open cases as indicated.
 - k. Review open cases and receive updates as needed
 - 1. Reconcile utility to screener rack to account for all cases.
 - m. Read and prioritize phone calls.
 - n. Assist DCR teams in the field as needed.
 - o. Open/Investigate Court Orders (D&D's)
 - p. Other duties as assigned.
- 9. Amendments to Article 14 of Appendix 030
 - a. Section 1: "...New career service employees (Involuntary Commitment Specialist, Job Class Code # 3111100, and PeopleSoft Job Code # 311101) shall be hired at Step 1 of Range 63 of the King County Squared Table pay range, or a higher step on the same range, at the discretion of management ..."
 - b. Section 2 The salary schedule in this section shall be amended to note that temporary employee pay shall be at the established percentage of range 63 (up from the current range 60).

King County Executive Office

For SEIU 925:	
DocuSigned by:	
Rion Peoples 89979F5E6F744B0	3/19/2024
Rion Peoples	Date
Union Representative	
For King County:	
DocuSigned by:	
James Crowe	3/19/2024
CC4A46B1BFB9463	Data
James Crowe	Date
Labor Negotiator	
Office of Labor Relations	

Certificate Of Completion

Envelope Id: E0A60AA0CCF64CA99E50AC1EA75415D7

Subject: Complete with DocuSign: Ordinance 19754.docx, Ordinance 19754 Attachment A.pdf

Source Envelope:

Document Pages: 2 Supplemental Document Pages: 5

Certificate Pages: 5 AutoNav: Enabled

Envelopeld Stamping: Enabled

Time Zone: (UTC-08:00) Pacific Time (US & Canada)

Status: Completed

Envelope Originator:

Cherie Camp

401 5TH AVE

SEATTLE, WA 98104

Cherie.Camp@kingcounty.gov IP Address: 198.49.222.20

Record Tracking

Status: Original

4/23/2024 8:45:34 PM

Security Appliance Status: Connected

Storage Appliance Status: Connected

Holder: Cherie Camp

Cherie.Camp@kingcounty.gov

Pool: FedRamp

Signatures: 3

Initials: 0

Pool: King County-Council

Location: DocuSign

Location: DocuSign

Signer Events

Dave Upthegrove

dave.upthegrove@kingcounty.gov

Security Level: Email, Account Authentication

(None)

Signature

) and Une E76CE01F07B14EF

Signature Adoption: Uploaded Signature Image

Using IP Address: 67.185.138.82

Timestamp

Sent: 4/23/2024 8:57:21 PM Viewed: 4/24/2024 8:45:13 AM Signed: 4/24/2024 8:45:26 AM

Electronic Record and Signature Disclosure:

Accepted: 4/24/2024 8:45:13 AM

ID: ccc95f87-a814-42ce-b370-0ad69ecadf9e

Melani Hay

melani.hay@kingcounty.gov

Clerk of the Council

King County Council

Security Level: Email, Account Authentication

(None)

Melani Hay

8DE1BB375AD3422

Signature Adoption: Pre-selected Style Using IP Address: 50.34.208.13

Accepted: 9/30/2022 11:27:12 AM ID: 639a6b47-a4ff-458a-8ae8-c9251b7d1a1f

Electronic Record and Signature Disclosure:

Dow Constantine

Dow.Constantine@kingcounty.gov

King County Executive

Security Level: Email, Account Authentication

(None)

Dow Contati

Signature Adoption: Uploaded Signature Image

Using IP Address: 75.172.8.180

Sent: 4/24/2024 3:32:51 PM Viewed: 5/1/2024 9:32:27 AM Signed: 5/1/2024 9:33:16 AM

Sent: 4/24/2024 8:45:27 AM

Viewed: 4/24/2024 3:32:44 PM

Signed: 4/24/2024 3:32:49 PM

Electronic Record and Signature Disclosure:

Accepted: 5/1/2024 9:32:27 AM

ID: 73267f9c-a697-4dbc-948f-c2c52ece5147

In Person Signer Events **Signature Timestamp Editor Delivery Events Status Timestamp Agent Delivery Events Status Timestamp**

Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
	_	
Carbon Copy Events	Status	Timestamp
Carbon Copy Events Ames Kessler akessler@kingcounty.gov King County	COPIED	Timestamp Sent: 4/24/2024 3:32:51 PM Viewed: 4/24/2024 3:38:05 PM

(None)

Electronic Record and Signature Disclosure:
 Not Offered via DocuSign

Security Level: Email, Account Authentication

Witness Events	Signature	Timestamp	
Notary Events	Signature	Timestamp	
Envelope Summary Events	Status	Timestamps	
Envelope Sent	Hashed/Encrypted	4/23/2024 8:57:21 PM	
Certified Delivered	Security Checked	5/1/2024 9:32:27 AM	
Signing Complete	Security Checked	5/1/2024 9:33:16 AM	
Completed	Security Checked	5/1/2024 9:33:16 AM	
Payment Events	Status	Timestamps	
Electronic Record and Signature Disclosure			

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, King County-Department of 02 (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact King County-Department of 02:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: cipriano.dacanay@kingcounty.gov

To advise King County-Department of 02 of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at cipriano.dacanay@kingcounty.gov and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

If you created a DocuSign account, you may update it with your new email address through your account preferences.

To request paper copies from King County-Department of 02

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to cipriano.dacanay@kingcounty.gov and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with King County-Department of 02

To inform us that you no longer wish to receive future notices and disclosures in electronic format you may:

i. decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;

ii. send us an email to cipriano.dacanay@kingcounty.gov and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process.

Required hardware and software

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: https://support.docusign.com/guides/signer-guide-signing-system-requirements.

Acknowledging your access and consent to receive and sign documents electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please confirm that you have read this ERSD, and (i) that you are able to print on paper or electronically save this ERSD for your future reference and access; or (ii) that you are able to email this ERSD to an email address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format as described herein, then select the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

By selecting the check-box next to 'I agree to use electronic records and signatures', you confirm that:

- You can access and read this Electronic Record and Signature Disclosure; and
- You can print on paper this Electronic Record and Signature Disclosure, or save or send this Electronic Record and Disclosure to a location where you can print it, for future reference and access; and
- Until or unless you notify King County-Department of 02 as described above, you consent to receive exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you by King County-Department of 02 during the course of your relationship with King County-Department of 02.