



King County

Shannon Braddock
King County Executive

401 Fifth Avenue, Suite 800
Seattle, WA 98104

206-296-9600 Fax 206-296-0194

TTY Relay: 711

www.kingcounty.gov

October 30, 2025

The Honorable Girmay Zahilay
Chair, King County Council
Room 1200
C O U R T H O U S E

Dear Councilmember Zahilay:

As required by Ordinance 17143, Ordinance 17597, and Ordinance 19367, this letter transmits the King County Metro Transit 2025 System Evaluation and a proposed Motion that would, if approved, accept the System Evaluation.

The System Evaluation helps Metro plan and manage the transit system. It also gives the public an opportunity to review how Metro evaluates proposals to expand, reduce, or revise service. The 2025 System Evaluation is based on fall 2024 service change data (September 2024 – March 2025) and identifies system-wide needs for investment in three priorities: crowding, reliability, and service growth. It calls for zero hours to relieve crowding, 23,950 hours to improve reliability, and 1,385,000 hours to support service growth. These investments would be phased over time to help Metro reach the long-range service targets envisioned in the Metro Connects interim network. To achieve the full 2050 vision in Metro Connects, Metro would need to add approximately 3.4 million service hours into the transit system.

This report is based on Metro's Service Guidelines, which were updated in late 2021. It includes a detailed analysis of Metro's fixed-route system and a progress report on RapidRide service. The 2025 System Evaluation also includes information about Metro Flex services, responding to the Motion 13736 requirement for an annual progress report on the King County Metro Transit Five-Year Implementation Plan for Alternatives to Traditional Transit Service Delivery. The 2025 System Evaluation reports on the status of existing Metro Flex services and planned future Metro Flex services. The report also evaluates King County Water Taxi services, in compliance with Ordinance 18413. New to the 2025 System Evaluation is information on unplanned trip cancellations, in response to the Motion 16781 requirement.

The Honorable Girmay Zahilay

October 30, 2025

Page 2

The 2025 System Evaluation helps Metro prioritize and address investment needs where public transportation needs are greatest. Furthermore, the report also helps Metro advance mobility across the county while maintaining efficient and accountable government.

Thank you for your consideration of this motion.

If your staff have any questions, please contact Christina O'Claire, Mobility Division Director for King County Metro Transit, at 206-477-5801 or christina.oclaire@kingcounty.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Shannon Braddock".

for

Shannon Braddock

King County Executive

Enclosure

cc: King County Councilmembers

ATTN: Stephanie Cirkovich, Chief of Staff, King County Council

Melani Hay, Clerk of the Council

Karan Gill, Deputy Executive, Chief of Staff, Office of the Executive

Dwight Dively, Director, Office of Performance, Strategy, and Budget

Stephanie Pure, Council Relations Director, Office of the Executive

Michelle Allison, General Manager, Metro Transit Department (MTD)

Christina O'Claire, Director, Mobility Division, MTD