

COMMITTEE TO
END HOMELESSNESS
KING COUNTY

2013

ANNUAL REPORT

NOTE FROM NEW CEH DIRECTOR MARK PUTNAM



My neighbors are both homeless and housed. When my daughter and I walk to the park, we say hello to our neighbors in beautifully landscaped homes as well as to those who live on the street and in vans. Their

circumstances are so vastly different, it's striking. Yet, there are people in communities across King County working compassionately and creatively to provide opportunity for all our neighbors. It's what inspired me to join the Committee to End Homelessness (CEH) in King County late last year.

Our community has created more housing for the homeless than any Continuum of Care other than New York and Los Angeles. Since 2005, 36,000 people have been moved from homelessness to permanent housing. And yet there are still more than 3,000 people who go to sleep every night without a stable roof over their head.

We can change that. This report demonstrates that we now know so much more about what works to end homelessness, and we're using that knowledge to move more people from crisis to opportunity than ever before.

Working collectively, CEH is committed to making homelessness in King County **rare**, of **brief** duration, and a **one-time** occurrence.

Everyone has a part to play to make this vision a reality. Please join us.

A handwritten signature in black ink, appearing to read "Mark Putnam". The signature is fluid and cursive, with a large initial "M" and "P".

WHO WE ARE

Formed in 2005, CEH is a growing, strong, and compassionate coalition of stakeholders committed to making homelessness rare, brief, and one time in King County. CEH believes that *collectively* government, philanthropic organizations, faith-based groups, non-profits, and individual community advocates can make an immediate and lasting impact.

45th Street Clinic 4C Coalition A Regional Coalition for Housing (ARCH) Abused Deaf Women's Advocacy 24-Hour Crisis Line Alfred White Individual Aloha Inn Angeline's Antioch University Archdiocesan Housing Authority ARISE Shelter Asian Counseling & Referral Asset Building Coalition Atlantic Street Center Auburn Food Bank Auburn Youth Resources Bailey Boushay House Ballard Food Bank Bastyr University Beacon Development Group Bellevue First Congregational Church Bill & Melinda Gates Foundation Capital Hill Housing Improvement Program Capitol Hill Community of Washington Carolyn Downs Casey Family Programs Catholic Housing Services CCA Center for Human Services Central Area and Family Services Chief Seattle Children's Home Society Church of Mary Magdalene City of Auburn City of Duval City of Enumclaw City of Federal Way City of Issaquah City of Kenmore City of Kent City of Kirkland City of Lake Forest Park City of Mercer Island City of Redmond City of Renton City of Sammamish City of SeaTac City of Seattle City of Shoreline City of Tukwila City of Woodinville Clegg & Associates Columbia Legal Services Committee to End Homelessness in Psychiatric Clinic Compass Center - Congregations for the Homeless Information Line Department of and Health Services (DSHS) DESC Women's Network (DAWN) (DASH) Downtown Clinic of Public Service Center (DESC) Downtown CSO DSHS Belltown CSO DSHS Rehabilitation Dutch Shisler YWCA Eastside Domestic Violence Services Forum Edmonds Community Emergency Feeding Program Evergreen Treatment Services Family & Adult Service Center Family Kitchen Family Resource Center Family Services FareStart Federal Way Caregiving Network First Place School Friends of Youth Full Life Care Gethsemane Community Services Goodwill Goodwill Baptist Association Habitat for Humanity Eastside (King County) Habitat for Humanity Seattle / South King County Harborview Children's Response Center

Harborview Medical Center Harborview Outpatient Harborview Pioneer Square Clinic Health Care For Homeless Veterans (USVA) Highline School District HOME - Congregational Shelters Home Street Bank Homeless Veterans Reintegration Homeless Women's Veterans Program (USVA) HopeLink Hospitality House Housing Development Consortium Housing Resources Group Immanuel Lutheran Church Interfaith Task Force on Homelessness International District Housing Alliance Issaquah School District Jewish Family Service Kent Corrections Kent Ecumenical Network Kent Food Bank Kent School District Kent United Methodist Kent Youth & Family Services King County - County Council (members/staff) King County - DCHS - Community Services Division (CSD) King County - DCHS - Housing & Community Development (HCD) King County - DCHS King County - Executive's Office King County Adult & Juvenile Detention King County Coalition Against Domestic Violence King County Community Court/Day Reporting King County Department of Corrections King County Drug Court King County Housing Authority King County Housing Stability Program King County Jobs Initiative King County Labor Council - AFL/CIO King County Mental Health Court King County Prosecutors Office King County Sexual Assault Resource Center King County Sheriff's Office King County Superior Court King County Youth and Family Services Kirkland Interfaith Transitions in Housing Korean Women's Association Lake Washington School District Lake Washington Technical College Lazarus Day Center Legal Action Center Lens Crafters Gift of Sight Lifelong AIDS Alliance Lorig Associates Low Income Housing Institute Lyon Building Madison Clinic Mamma's Hands Maple Valley Food Bank and Emergency Services Meals Partnership Medical Respite Program Medina Foundation Mental Health Chaplaincy Mercy Housing Microsoft Corporation Millionaire Club Minority Executive Directors Coalition of King County Mockingbird Society Multi Service Center Multifaith Works Navos Needle Exchange Neighborhood House New Beginnings Christian Fellowship New Connections (discharge) New Horizons Nordstrom Inc. Northwest Family Center Northwest Justice Project Northwest Network Operation Nightwatch Operational Emergency Center Out of School Youth Parent-Child Assistance Program-P-CAP Peace for the Streets by Kids from the Streets People of Color Against AIDS Network- POCAN Philanthropy Northwest Pike Market Senior Center/Downtown Food Bank Pinkerton Brown Organizational Development Pioneer Human Services Pioneer Square Clinic

Plymouth Housing Group PRO Partnership Providence Health Care Health Services Division Public Homeless Network Public Health - Seattle and King County Puget Sound Neighborhood Health Case Mgmt. For Chronic Inebriates King County Refugee Women's Renton Housing Authority Rising Rosehedge Ryther Schools Out Seattle Central College Seattle Conservation Corps Seattle Counseling Services for Sexual Seattle Housing Authority Seattle Jobs Initiative Seattle Mental Health Seattle Municipal Drug Department Seattle Police Department Seattle Team for Youth Center Seattle YMCA Seattle Youth Garden Works Seattle/King County Coalition on Homelessness Seattle's Union Gospel Mission SHARE Sharehouse Shoreline Community College Sobering Support Center Solid Ground Sophia's Way Sound Mental Health South County Council of Human Services South Seattle College Spruce Street Street Youth Ministries Imagine Housing St. James St. Marks Cathedral St. Stephen's Housing Alliance St. Steven's Outreach State Representative Tina Orwall Suburban Cities Association Tabernacle Baptist Church Temple B'nai Torah The Salvation Army Therapeutic Health Services TRAC Associates Transitional Resources U.S. Congressman Jay Inslee (staff) U.S. Congressman Jim McDermott (staff) U.S. Senator Patty Murray (staff) United for Youth United Indians of All Tribes Foundation United Way of King County University District Youth School University Street Ministry Hygiene Center UW - School of UW - Evans School UW Northwest Valley Cities Counseling & Services Vashon Youth and Family Veterans Leadership Program WA State Department of Alcohol Department of Veteran Affairs WA State Housing Finance Commission Washington Information Network - Housing Alliance Washington State Washington State Community Vocational Services Way Back Inn Services WHEEL Women's Referral Council of Seattle - King Co. YMCA Youth Eastside Services Youth Volunteer Corps YouthCare YWCA Counties YWCA Working Zone

Youth Project THRIVE Prosperity System Public Health - Community Health - Health Care for the HIV/AIDS Program Public Health of Sound Educational Service District Clinics Raikes Foundation REACH-Real Change Recovery Centers of Alliance Regional Justice Center out of the Shadows (ROOTS) Washington Seattle Jobs Initiative Community Law Project Seattle Counseling Services Seattle Minorities Seattle Foundation Human Services Coalition Seattle Health Seattle Municipal Drug Department Seattle Police Seattle University Seattle Vets Center Seattle YMCA Seattle Youth Garden Works Seattle/King County Coalition on Homelessness Seattle's Union Gospel Mission SHARE Sharehouse Shoreline Community College Sobering Support Center Solid Ground Sophia's Way Sound Mental Health South County Council of Human Services South Seattle College Spruce Street Street Youth Ministries Imagine Housing St. James St. Marks Cathedral St. Stephen's Housing Alliance St. Steven's Outreach State Representative Tina Orwall Suburban Cities Association Tabernacle Baptist Church Temple B'nai Torah The Salvation Army Therapeutic Health Services TRAC Associates Transitional Resources U.S. Congressman Jay Inslee (staff) U.S. Congressman Jim McDermott (staff) U.S. Senator Patty Murray (staff) United for Youth United Indians of All Tribes Foundation United Way of King County University District Youth School University Street Ministry Hygiene Center UW - School of UW - Evans School UW Northwest Valley Cities Counseling & Services Vashon Youth and Family Veterans Leadership Program WA State Department of Alcohol Department of Veteran Affairs WA State Housing Finance Commission Washington Information Network - Housing Alliance Washington State Washington State Community Vocational Services Way Back Inn Services WHEEL Women's Referral Council of Seattle - King Co. YMCA Youth Eastside Services Youth Volunteer Corps YouthCare YWCA Counties YWCA Working Zone

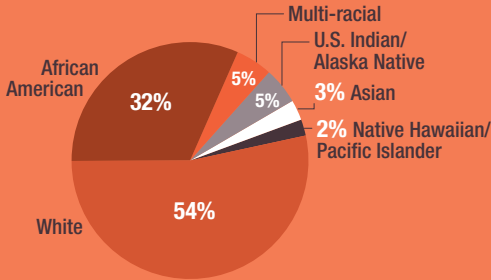


WHO'S HOMELESS IN KING COUNTY?

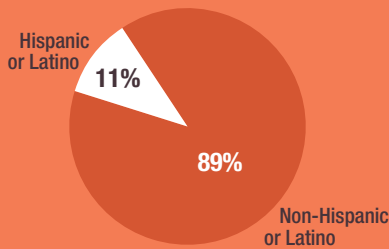
Families, youth, seniors, immigrants, single adults, veterans... homelessness can affect anyone in our community. Disparities exist, especially for people of color, and we strive to reduce those disparities by tailoring services to meet the needs of each of our homeless neighbors.

Racial distribution

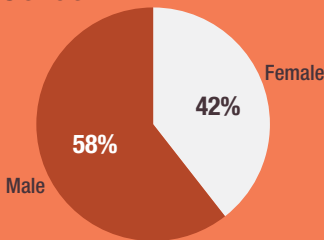
Race and ethnicity treated as separate categories, per HUD regulations



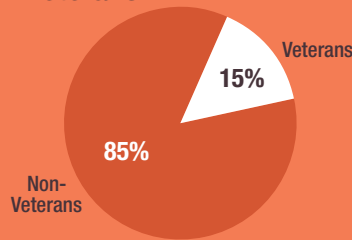
People who identify as Hispanic or Latino



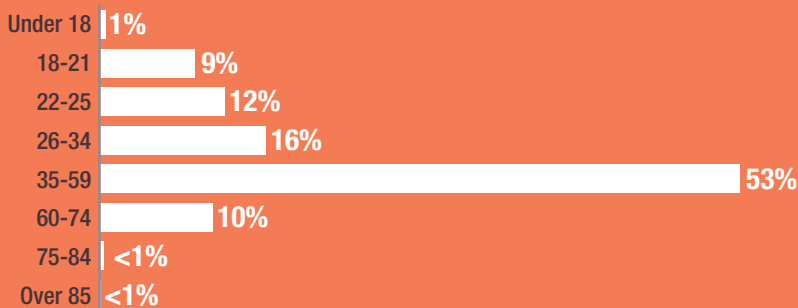
Gender



Veterans



Age distribution*



* Based on head of household age at time of entry

Homelessness disproportionately impacts people of color

Native Hawaiian/ Pacific Islanders



African Americans



Native Americans/ Alaska Natives



“As one who has been at the table of the Plan to End Homelessness, this is not a dream but an obligation. It’s about giving every man, woman and child the opportunity to have a roof over their head. It’s about building a better community for all.”

– Dan Brettler, CEO Car Toys, Inc, co-chair CEH Governing Board

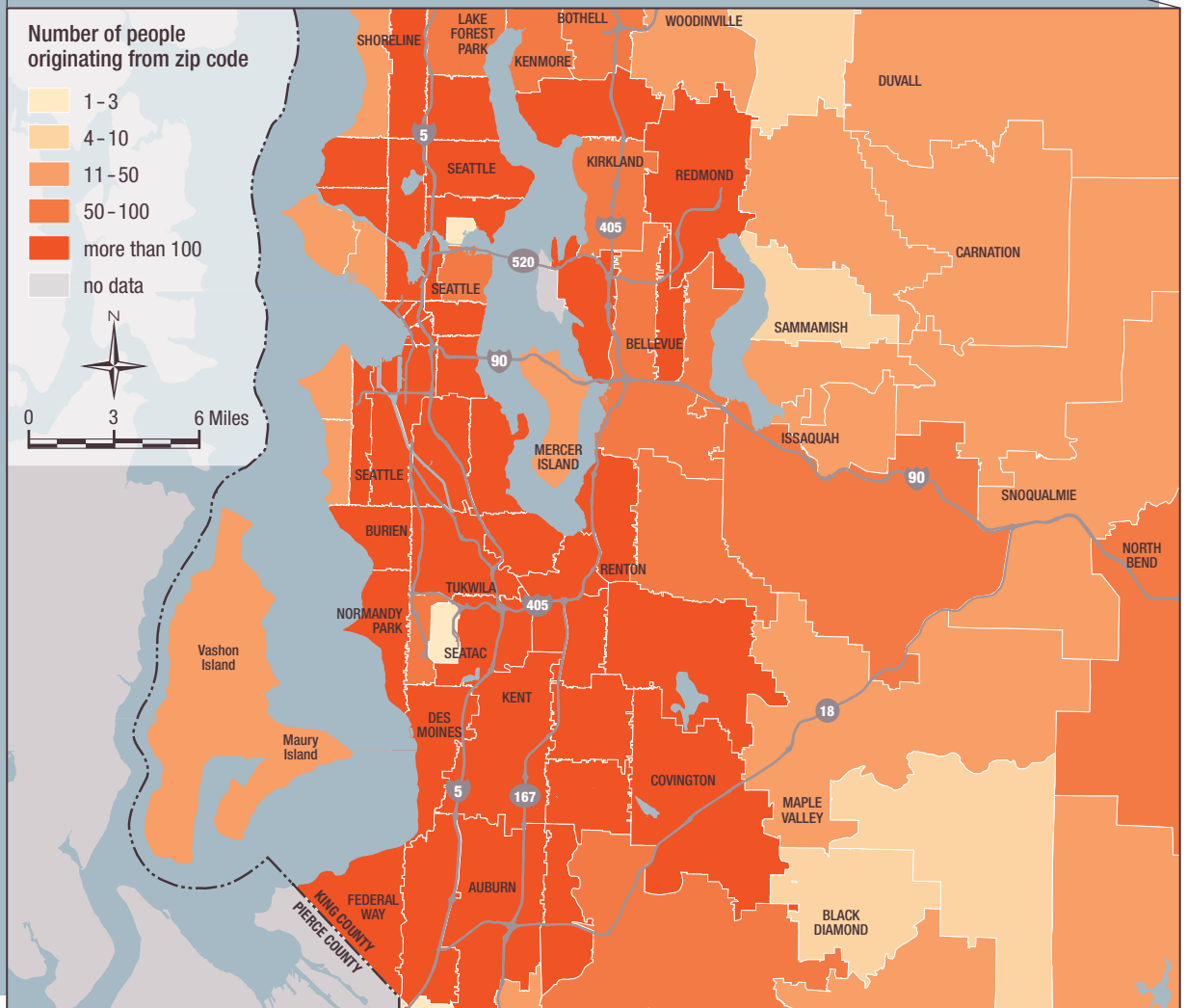
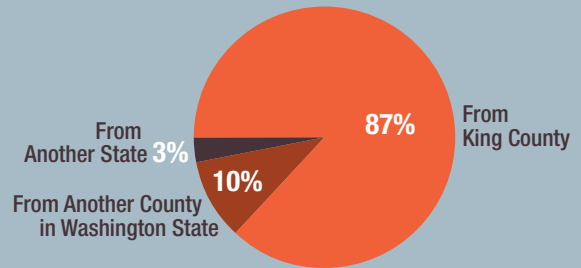
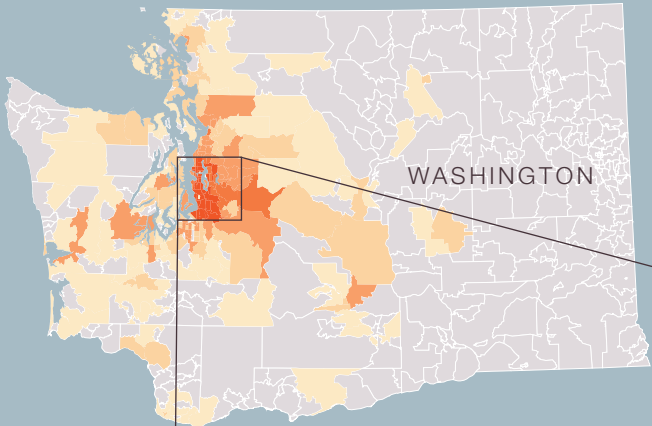


WHERE ARE OUR HOMELESS NEIGHBORS FROM?

From Federal Way to Shoreline, Maple Valley to Ballard, King County's homeless population comes from every corner of the County. The people being served in our homelessness system truly are our neighbors – 97 percent come from within Washington State, and 87 percent from King County.

To end homelessness, a regional approach is essential.

These maps show the last known zip code of individuals experiencing homelessness before they entered our homelessness system.



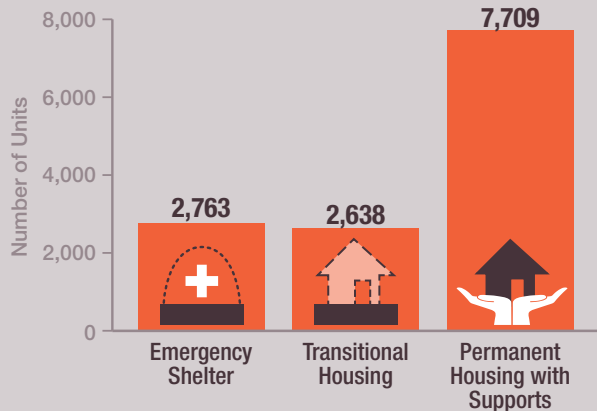
HOW HAS OUR COMMUNITY RESPONDED TO THIS CRISIS?

Through collective action since 2005, CEH dramatically increased the available resources for those experiencing homelessness in King County. We now have the third highest homeless housing stock in the country. This includes 5,686 units of permanent housing with supports funded since 2004, for a total of 7,709 units of permanent housing with supports countywide.

King County's Continuum of Care (CoC) housing stock ranks third in the nation. Our system includes emergency shelter, transitional housing, Rapid Re-Housing, and permanent housing with supports.

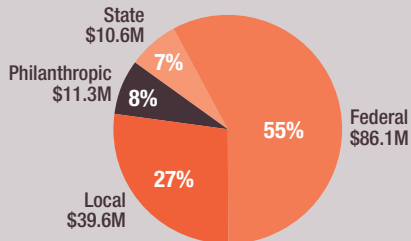
1. New York CoC
2. Los Angeles CoC
3. **King County CoC**
4. District of Columbia CoC
5. Chicago CoC
6. Boston CoC
7. Philadelphia CoC
8. Phoenix / Mesa / Maricopa County CoC
9. San Francisco CoC
10. Miami / Dade County CoC

Crisis Response and Permanent Housing

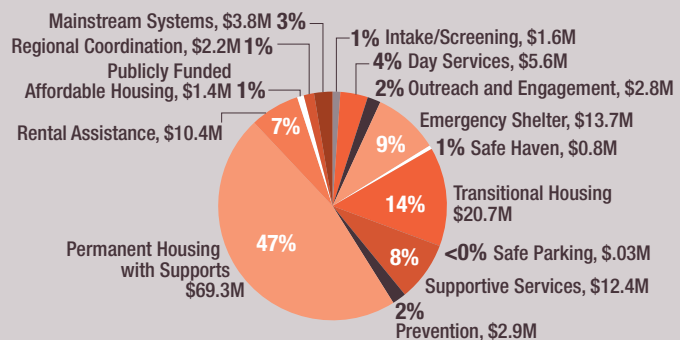


Through an innovative, nationally recognized approach, CEH prioritizes and aligns federal, state, local, and philanthropic resources. In 2013, approximately \$42 million was invested in crisis response strategies to stabilize people currently experiencing homelessness in King County. Another \$95.5 million went to sustain formerly homeless individuals in permanent housing, assuring they don't return to the streets after exiting homelessness.

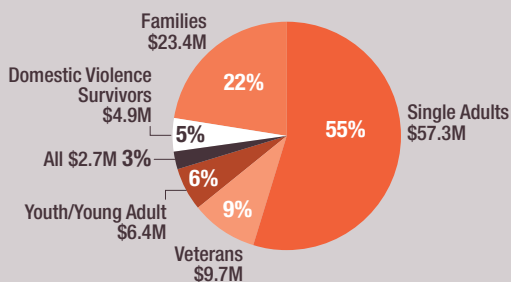
Funding by source



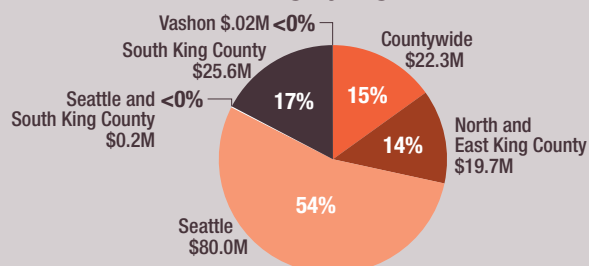
Funding by strategy



Funding by population

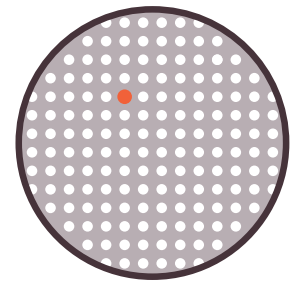


Annual funding by region

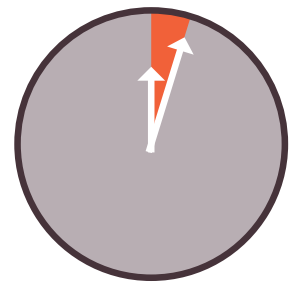


OUR STRATEGIC APPROACH AND RESULTS

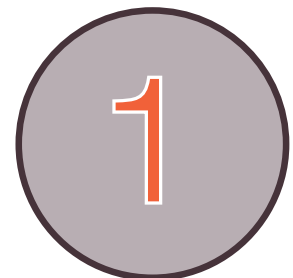
RARE, BRIEF, ONE-TIME



rare



brief



one-time

Under the new leadership of Director Mark Putnam, a strong staff team, and a growing number of organizations and individuals committed to our vision, we will not quit until the experience of homelessness is a **rare** event in King County, and for anyone who does become homeless, it is a **brief** and **one-time** occurrence.

We've learned a great deal about what ends homelessness for youth, families, veterans, and chronically homeless adults in King County. We know how to get there, and our determination is strong. Success will take our heads, and our hearts.



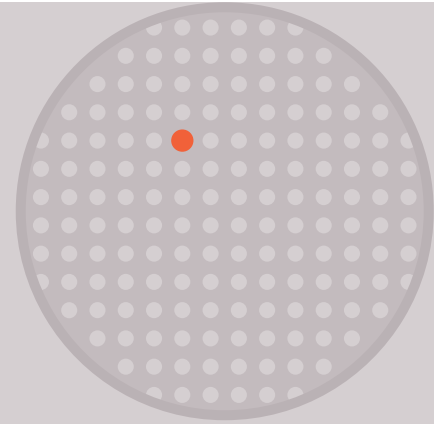
"Those who are homeless want to get back on their feet and contribute to society, but that's difficult to do without safe, reliable housing. To help them make that transition, we will work together as a region – government, business, faith-based organizations and advocates – to develop long-term solutions for men, women and children who are caught in a cycle of homelessness."

**– King County Executive Dow Constantine,
co-chair CEH Governing Board**

MAKING HOMELESSNESS **RARE** IN KING COUNTY

By any measure, homelessness is much too common in our community. Annually, 9,652 households experience homelessness in King County and were served by our shelters and transitional housing programs. Of these, half were homeless for the first time.

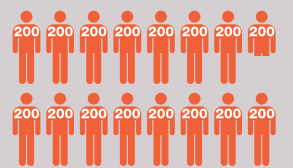
On a single night, in January, more than 3,123 individuals were living outside and another 6,171 individuals were in shelters or transitional housing, per the One Night Count conducted by the Seattle/King County Coalition for the Homeless.



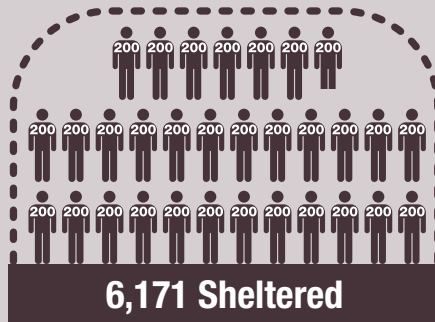
rare

On a given night (January 24, 2014)

 = 200 people

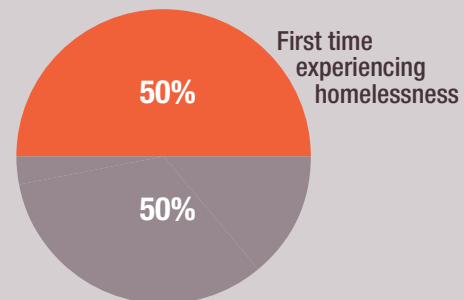


3,123 Unsheltered



6,171 Sheltered

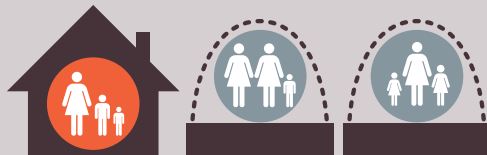
In a given year (2013)



Approach: Divert people from entering shelters

Offering short-term assistance such as conflict resolution with landlords, shared housing options, and financial assistance can divert entry into shelters. Diversion provides options that keep people in their communities—rather than in shelters or on the streets—and reduces long waitlists for housing.

With Diversion

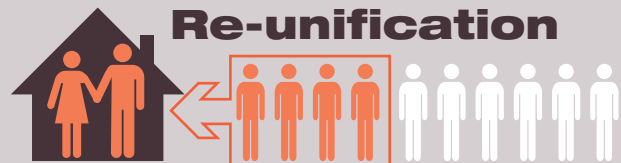


1 in 3 families will be able to avoid a shelter stay entirely each year through Family Housing Connection

Approach: Prevent youth and young adults from becoming homeless

Youth and young adults often return home to parents or relatives quickly. New and ongoing programs are providing in-home support to families and youths to prevent homelessness. Reuniting homeless youth and young adults with caring adults—and supporting safe, stable relationships—strengthens our communities.

Re-unification

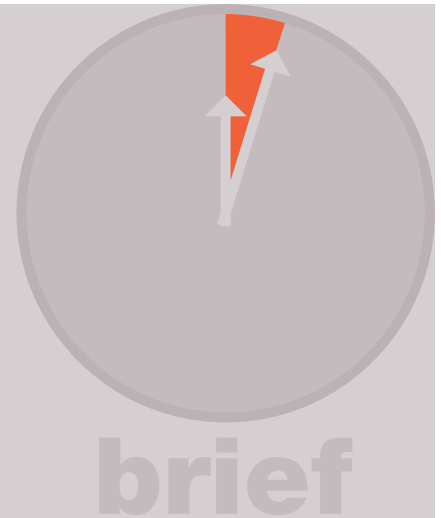


4 in 10 homeless youth/young adults reported having stayed with their parents or other relatives at some point during the previous 3 months

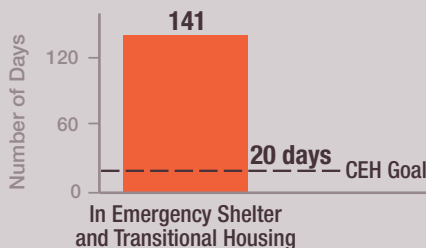
2014 Count Us In data

MAKING HOMELESSNESS BRIEF IN KING COUNTY

Shortening the length of time families and individuals are homeless reduces trauma and also creates capacity in our crisis response system for others in need. In 2013, households spent an average of 141 days in our crisis response system, far above CEH's goal of 20 days. For this reason, we are adapting our services to prioritize connecting people with housing as rapidly as possible.



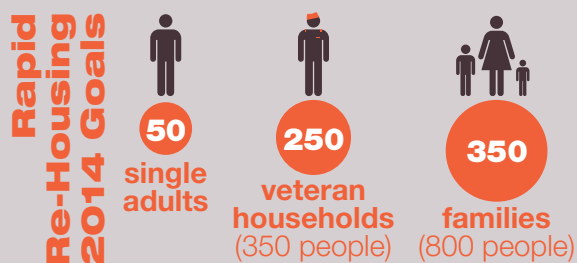
2013 Average Length of Stay



Approach: Rapidly Re-House those who become homeless

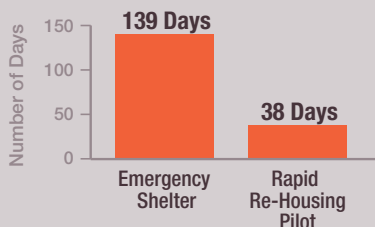
Rapid Re-Housing (RRH) moves people from homelessness to housing quickly by providing housing search, move-in costs, employment training, and short term rental assistance.

In King County, we are aggressively expanding this approach:



The Rapid Re-Housing for families pilot began in December 2013 and is already showing significant gains.

Average length of stays for families



Approach: Move Long-Term Shelter Stayers into permanent housing

Another strategy prioritizes those that had been “stuck” in shelter the longest for permanent housing placement. Mostly men with a median age of 56, “Long-Term Shelter Stayers” used a majority of our emergency system’s capacity while only making up about a quarter of the total shelter population. This strategy opens up capacity in our shelters for others. In 2013, 85 people who were staying 180 days or more in shelter the year before moved to permanent housing. This freed up at least 15,300 “bed nights” for new shelter users.

Long-Term Shelter Stayers make up

26% of local shelter users



but consume

74% of all shelter bed nights



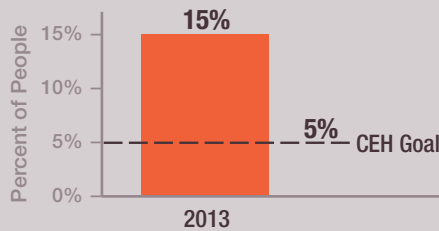
MAKING HOMELESSNESS A **ONE-TIME** OCCURENCE IN KING COUNTY

In 2013, 50% of people who became homeless were homeless for the first time. Our goal is to ensure that homelessness is a one-time occurrence, and those we support to move to permanent housing do not become homeless again and return to our crisis response system. Currently 85 percent do not return within 2 years, while 15 percent return to homelessness. This is above CEH's goal of 5 percent returns to homelessness.



one-time

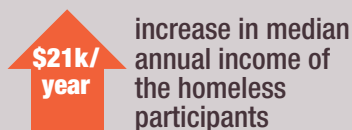
Returns to Homelessness



Approach: Employment training

Through employment programs, people who are or have been homeless can access career counselling and job-training programs that increase their individual skill set and enhance their ability to find gainful employment.

The Aerospace Manufacturing Project (AMP) was developed in 2012 as a pilot project to train veterans for jobs in King County's aerospace and manufacturing industries



Approach: Landlord Liaison Project

The Landlord Liaison Project (LLP) is a partnership among landlords, property managers, participating human services agencies, and homeless people with barriers to accessing permanent housing. Participating landlords agree to apply alternative screening criteria to applicants in exchange for access to a 24-hour call-in line and risk reduction funds. Tenants receive case management for one year to ensure stability.



LLP has partnerships with 201 landlords across King County



CEH Governing Board

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Executive, King County

Co-Chair: Dan Brettler
CEO, CAR TOYS Inc.

Ed Murray

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Nicole Macri

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Mike Heinisch

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Housing Development Consortium

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Seattle Public Schools

Paul Lambros

Plymouth Housing Group

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Catherine Lester

Seattle Human Services Dept.

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United Way of King County

Jeff Lilley

Union Gospel Mission

Andrew Lofton

Seattle Housing Authority

Stephen Norman

King County Housing Authority

Mark Okazaki

Neighborhood House

Michael Ramos

Church Council Greater Seattle

Nancy Sherman

Consumer Advocate

Alice Shobe

Building Changes

Kathleen Southwick

Crisis Clinic

Arthur Sullivan

ARCH

Ken Taylor

Valley Cities

Jim Theofelis

Mockingbird Society

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Public Health-Seattle & King County

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Michele Valdez

CEH Annual Report

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Page 3, family portraits – courtesy of Dan Lamont and Seattle University's Project on Family Homelessness.

This report is available in alternate formats. Please call 206-263-9058 or TTY: 711.

Printed on recycled paper.   1202M

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JOIN US

Our progress is only possible with the commitment and compassion of the whole community. Local governments, philanthropic organizations, congregations, businesses, and nonprofits have stepped up to build housing, seed innovative approaches, sustain shelter capacity, host encampments and car campers, and so much more.

It takes an entire community to make homelessness **rare, brief**, and **one-time**.

We need... community driven change



landlords to rent to people who have been homeless



local governments and neighbors to embrace a regional approach and locate programs in their community



employers to hire people we train and pay enough to offset childcare



individuals to donate to nonprofits, volunteer and show compassion to your homeless neighbors



state and federal partners to increase funding for housing, services and employment programs

Join us in making homelessness **rare, brief** and **one-time** in King County.

Learn more by visiting www.cehkc.org