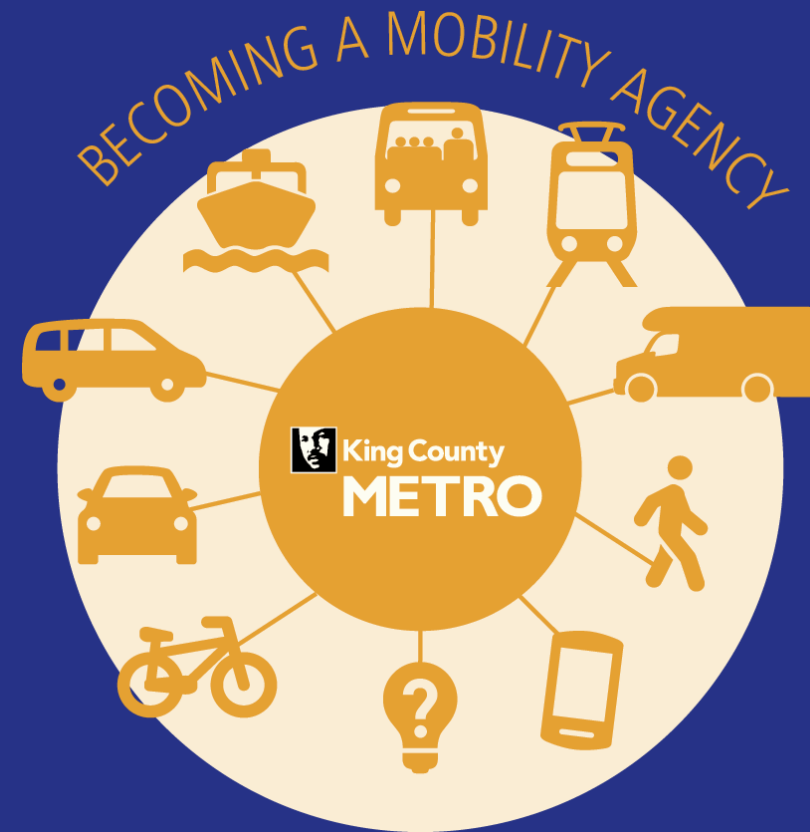


Regional Transit Safety Task Force Metro's Commitments

Committee of the Whole
October 6, 2025





Improving Regional Transit Safety

Supporting Employees – Before Incidents



Aligning and strengthening regional Code of Conduct standards and communications



Strategically coordinating regional deployments of security, law enforcement, and behavioral health services



Investing in infrastructure, expanded trainings, and additional safety communications

Supporting Employees – During Incidents



Strategically coordinating regional deployments of security, law enforcement, and behavioral health services



Reducing incident response times and deploying the appropriate resource



Improving employee care during incidents by strengthening response protocols

Supporting Employees – After Incidents



Improving employee care by expanding programs and resources to help staff's ongoing wellness needs, especially following incidents



Increasing ease of and access to incident reporting

Supporting Riders



Creating new ways for riders to report what's happening on our system



Improving how we provide closure to riders after they report issues

Closing and Questions