

TrEE Metro General Manager's Briefing

Tuesday, June 20, 2023

Workforce Progress Spotlight

- Service and Workforce Initiative launched
- Continue to increase recruitment capacity, improve processes
- New virtual reality bus operator training system



Key Metrics and Targets

Ridership May 2023 – 244,000 (22% increase YoY, hitting 260,000 in June) Weekend ridership: 81% of pre-Covid	
Percent of Trips Delivered Target: 99.7% May 2023 Actual: 95.6% (4.1% off target)	Available Fleet (PM Peak) Target: 967 vehicles (Full Service) 6/12/2023 Actual: 887 (80 off target)
Working Bus Operators (FTEs) May Month End Target (5/31): 2,208 Fall 2023 Target: 2,334 May 31, 2023 Actual: 2,148 (down 13 MoM, 60 off month end target)	Mechanic Workforce May Month End Target (5/31): 236 Fall 2023 Target: 242 May 31, 2023 Actual: 231 (no MoM change, 5 off target)

Workforce Status Update

- Weekly service level adjustments and June shakeup
- Sound Transit Link launch timeline uncertainty
- Continuous Improvement projects



King County Metro is hiring electricians, engineers and mechanics

We offer:

- Competitive wages
- Paid training
- Pension plans
- Full paid medical benefits for you and your family

METRO TRADES

It's time to love your job

King County **METRO**
Moving forward together

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Sustainability Update

The King County Climate Preparedness Program confirmed that Metro's Climate Change Asset Vulnerability Study, completed in late 2022, has successfully met the King County Strategic Climate Action Plan goal *Prep 2.2.12*: conduct a climate change vulnerability assessment for Metro and identify actions that can be taken to address those impacts.

June is Pride Month

- Pride month is both a joyful celebration and a call to action
- Metro has made a commitment to confront behaviors that promote fear or intolerance and to embrace equity
- Metro proudly flies the Pride Progress flag at every Metro worksite and will also be at the Seattle Pride Parade

