Computer Aided Dispatch (CAD) System Replacement Project
Schedule & Status as of June 12, 2006

Project Milestone	Dates Presented to Council on April 10, 2002	Actual or Projected Schedule	Remarks, Reasons for Delays
RFP released	25 April 02	23 May 02	
Pre-proposal conference	9 May 02	25 Jun 02	
Proposals due	9 July 02	6 Aug 02	
Complete proposal evaluations	11 Sept 02	8 Dec 02	Evaluation process took longer than estimated due to TEC members work schedules (24-hour operations; varying furlough days)
Site visits to 2 top scorers	4 Oct 02	25/27 Feb 03	Procurement unintentionally held process up for 30 days. Sites (Savannah, GA & Nashville, TN) couldn't accommodate us until these dates.
Conditional award by Procurement	11 Oct 02	10 Apr 03	Delay due to prior delays. Final proposal evaluation and scoring documentation delayed due to RCECC work.
Start contract negotiations	-	13 May 03	Delay due to prior delays & negotiators' schedules.
Complete contract negotiations	10 Jan 03	Dec 04	Delayed several months due to RCECC work & negotiators' schedules. Having only one DPA assigned to technology contracts was probably the single biggest factor. Also more "issues" had to be resolved than originally expected.
Complete system functional design (business practice review or BPR in the contractor's terminology)	14 Mar 03	25 Mar 05	Due to complexity of system and long list of enhancements, additional meetings were held in May and July to work out details of the enhancements and interfaces.
System essentially complete; available for training	9 Sep 03	14 Sep 06 (projected)	Training for system administrator & support staff to begin in Aug.; training for end-users to begin in Sep.
Target System live date	11 Nov 03	24 Oct 06 (projected)	Once contract was signed, preliminary schedule targeted Apr/May 2005 for live date. As contractor's technical staff reviewed complexity of required enhancements, it became clear they'd need more time; KCSO didn't want to go live during summer months due to staffing issues during busiest time of year. Contractor also implemented quality control system that is more formalized, involves more documentation, etc., for new system functions and enhancements. (Added some to timeline but should provide a more solid, stable product; fewer "bugs".)
Additional functionality, bug fixes, etc.		1 Mar 07 (projected)	KCSO agreed to let contractor complete some enhancements after go-live. We also didn't want to bring wireless functionality online at same time as main system (too much at once for staff).