

Banking Services Survey

King County adapted to changes in its daily operations since inception of the COVID pandemic and alignment with the transformation in governmental banking is more of a necessity than a luxury now with online and digital services. Given this digital banking transformation, Treasury leadership created this survey to better understand the needs and interests of County agencies as they evolve into the digital world. Treasury will use the tallied information to build a better solicitation for the County's next banking services vendor.

Thank you for your time and for filling out this survey.

* Required

* This form will record your name, please fill your name.

1. What existing banking services is your agency using? **Please select all that apply** *

- Deposit express** - Scan checks at your office to deposit funds into your account
- Merchant services** - Accept e-check or card payments in-person or online such as Point & Pay
- Positive pay** - Fraud Protection to match amount and MICR # to warrant
- Online banking** - View accounts online
- Account validation** - Fraud protection to verify if an account belongs to a person or business before electronically sending funds
- Digital cards** - Include: prepaid cash value cards, payroll debit cards, prepaid debit cards (Venmo, Zelle, PayPal)
- Purchase cards (P-cards)** - Purchase supplies securely while earning rewards
- Travel card** - Purchase travel expenses securely while earning rewards
- Control disbursement** - Maximize your accounts payable strategy
- Branch access** - Location for cash needs

2. In the space below please describe your agency's potential interest in **any** of the products/services shown above and how it pertains to your lines of business. *

3. Please describe any banking services your agency uses **not listed** above.

4. Please describe any **additional** banking services you might be interested in.

5. How do you feel about the overall quality of your banking services:



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