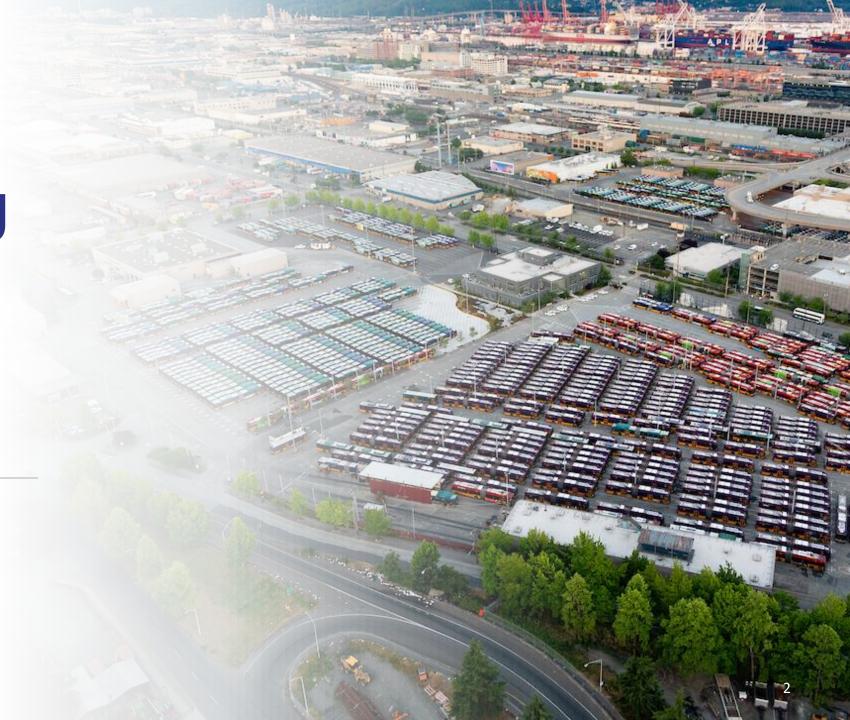
## Regional Transit Safety Task Force Metro's Commitments

Regional Transit Committee November 19, 2025



# Improving Regional Transit Safety



#### **Supporting Employees – Before Incidents**



Aligning and strengthening regional Code of Conduct standards and communications



Strategically coordinating regional deployments of security, law enforcement, and behavioral health services



Investing in infrastructure, expanded trainings, and additional safety communications



#### **Supporting Employees – During Incidents**



Strategically coordinating regional deployments of security, law enforcement, and behavioral health services



Reducing incident response times and deploying the appropriate resource



Improving employee care during incidents by strengthening response protocols



#### **Supporting Employees – After Incidents**



Improving employee care by expanding programs and resources to help staff's ongoing wellness needs, especially following incidents



Increasing ease of and access to incident reporting



#### **Supporting Riders**



Creating new ways for riders to report what's happening on our system



Improving how we provide closure to riders after they report issues



### **Closing and Questions**

