

Crisis Care Center Levy 2024 Annual Report

Regional Policy Committee – May 13th

Denille Bezemer - BHRD Interim Deputy Division Director

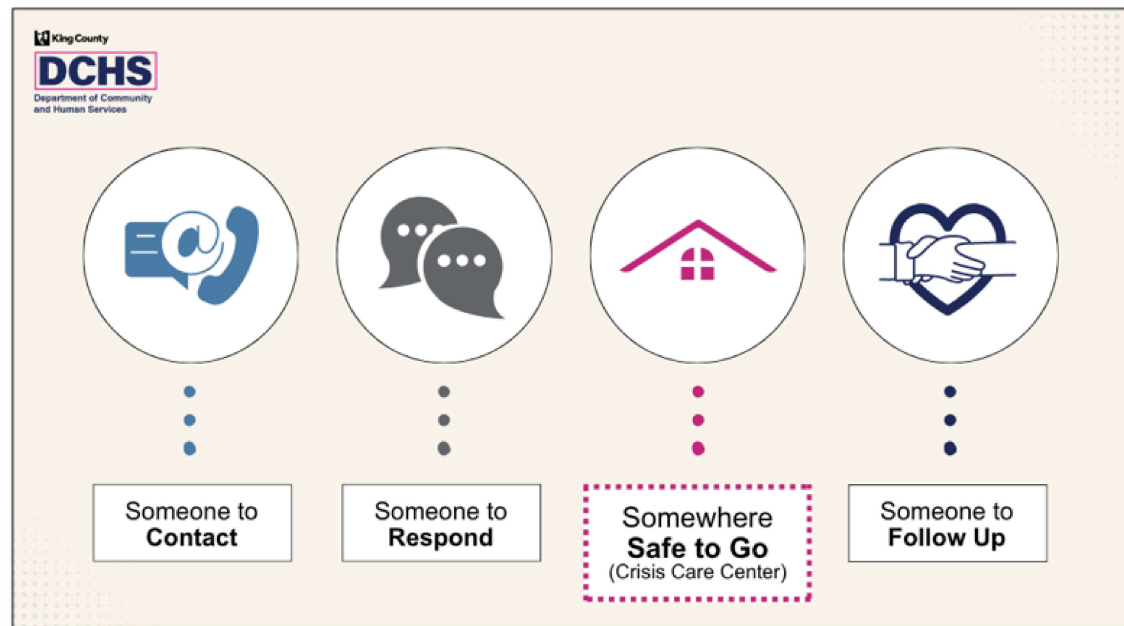
Kelly Tongg – Crisis Care Centers Business Operations Manager

 King County

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Crisis Care Centers initiative

In 2023, voters approved the Crisis Care Center levy.



Levy Purposes





Timeline

- 2023:
 - April: Levy approved
 - December: Implementation Plan transmitted
- 2024:
 - June: CCC Levy Implementation **Plan adopted** by Ordinance 19783
 - July: **Implementation Begins**
 - Early investments and procurements released
 - August: Connections Kirkland opens (pre-CCC Levy funding)



2024 Highlights

Early investments:

- \$11.5 million to six existing behavioral health facilities
- \$12 million to 37 community behavioral health providers
- \$491,000 to Seattle-King County Public Health for overdose prevention supplies
- \$1.5 million to launch 10 new MRRCTs, expanding mobile crisis services
- \$500,000 to capital facility development consultants for Behavioral Health Agencies



2024 Highlights

Released five procurements:

- RFP for Crisis Care Centers
- RFP for Mobile Crisis Teams Expansion
- Request for Applications (RFA) for Facility Capital Improvements
- RFP for Career Pathways
- Request for Quotation for Capital Consultants to Provide Technical Assistance



Community Impact

Engagement efforts reached a broad cross-section of King County communities, ensuring meaningful participation and input on crisis care and Levy implementation.

- 45 community partnership presentations
- 16 individual community conversations
- 6 presentations to agency providers on Culturally and Linguistically Appropriate Services (CLAS) for Post-Crisis Follow-Up (PCFU)
- Multilingual community survey (available in 9 languages) received 165+ responses.



2024 Financial Information



TOTAL SPEND: \$15 MILLION



TOTAL AWARDED: \$26 MILLION



HIRED 30 FULL-TIME EMPLOYEES



FUNDS ORIGINALLY PROJECTED TO BE SPENT IN 2024 THAT REMAINED AT YEAR-END WERE DUE TO LATER PLAN ADOPTION AND THE PHASED APPROACH TO PROCUREMENT

2025 Preview

More robust system with more services and capacity to help more people today.

- Crisis Care Centers award and contract: North
- Crisis Care Centers award: Central
- Expanded youth mobile response and stabilization services (MRSS)
- Awarded post-crisis follow-up providers
- Released RFP to build new residential treatment beds
- Implemented career pathways and workforce development projects
- Conducted more than 100 community engagements, including in multiple languages
- Building infrastructure for data reporting, including geography, insurance and transportation
- Supporting providers and jurisdictions through technical assistance and capacity building funding

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How to Get Help in a Crisis



Call or Text 9-8-8 Anytime

Crisis counselors are always available to listen, support and connect you to help, including sending crisis teams to respond in person.



Crisis Teams

Mental health professionals and peers travel throughout King County to help adults, families and children in moments of crisis. Call or text 9-8-8 to get their help.



Crisis Care Centers

Anyone can walk into the first Crisis Care Center in Kirkland today for urgent mental health or substance use care.

Free crisis services are available for everyone 24/7, regardless of insurance.
For more information visit: kingcounty.gov/crisis



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