

King County Mobile Crisis Investments

King County Council
Health, Housing, and Human Services Committee
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 King County

DCHS

Department of Community
and Human Services

The Crisis Care Centers Levy is strengthening the region's response to behavioral health crises



Early investments are already underway!



Behavioral Health Workforce

\$16.8 million



Overdose Prevention

\$500,000



Mobile Rapid Response Crisis Team

\$3.5 million



Facilities Improvement

\$15 million

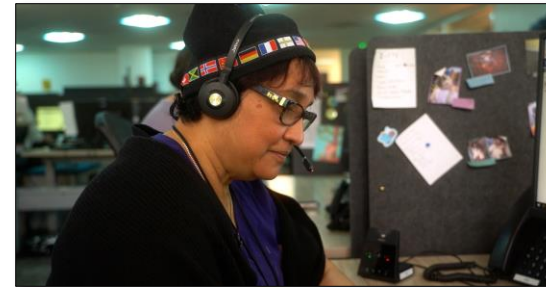
Mobile Crisis Teams are:

- ✓ Experienced professionals who will de-escalate, stabilize, and resolve the crisis in the field and then connect people to supportive services.
- ✓ Trained mental health workers and peer specialists with lived experience of mental health or substance use challenges.
- ✓ Routed across the region to help people in crisis wherever they are.



Anyone can now call 988 to access a mobile behavioral health team response

- Mobile Crisis Teams for Adults Have Added 10 New Teams Countywide
- 27 teams cover 24 hours a day, 7 days a week countywide
- Now fully staffed with 60 FTEs



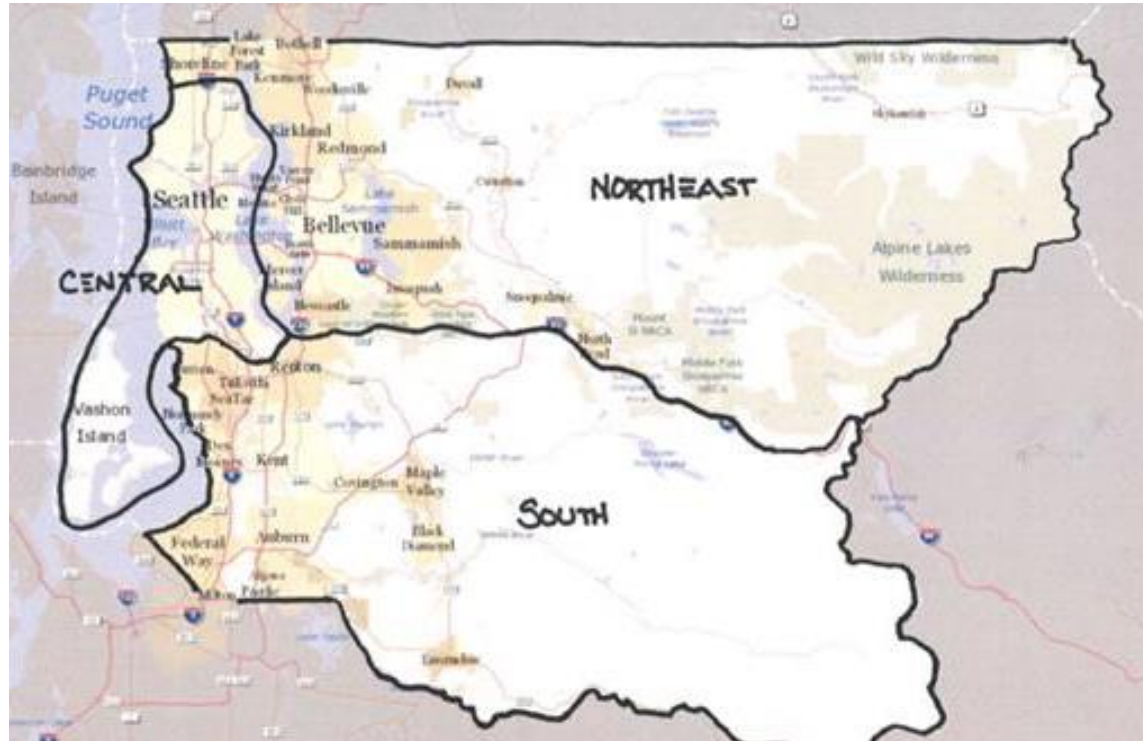
Coming Soon! YMCA will be adding 3 teams serving youth to our Children's Crisis Outreach Response System (CCORS), for a total of 5 teams.

Crisis Teams operate in 3 areas of the County

New contracts with
DESC (Central/Seattle),
Sound (Northeast/South) and
Crisis Connections (Dispatch)

Each area has:

- 2 teams for overnight
- 3 teams for day shift
- 4 teams for swing



Crisis Teams are providing a variety of responses to match a variety of behavioral health needs

- Linking individuals to Connections Kirkland (future CCC site)
- Receiving referrals from police, first responders
- Serving in-language through interpreters and technology
- Providing basic needs to support stabilization – blankets, food, socks, water and a place to warm up.
- **Common calls:** Acute mental health crises, such as severe anxiety, suicidal ideation, psychosis, or substance use-related emergencies, and people experiencing homelessness

Behavioral Health Outreach Teams also continue to meet people where they are

72,521 contacts in 2024

- **King County Metro SaFE Outreach Team**
 - Burien Transit Center and bus routes C, D, E, and 7
 - Refer to STAR Center
- **City Hall Neighborhood Outreach**
 - Crisis response around City Hall Park and the KC Court house
 - Refer to STAR Center
- **Sound Transit Outreach Team**
 - Chinatown-International District, Pioneer Square, Symphony, and Westlake stations
 - Refer to STAR Center



Department of Community
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