

Metro's Adopted Policies

Regional Transit Committee
June 17th, 2026

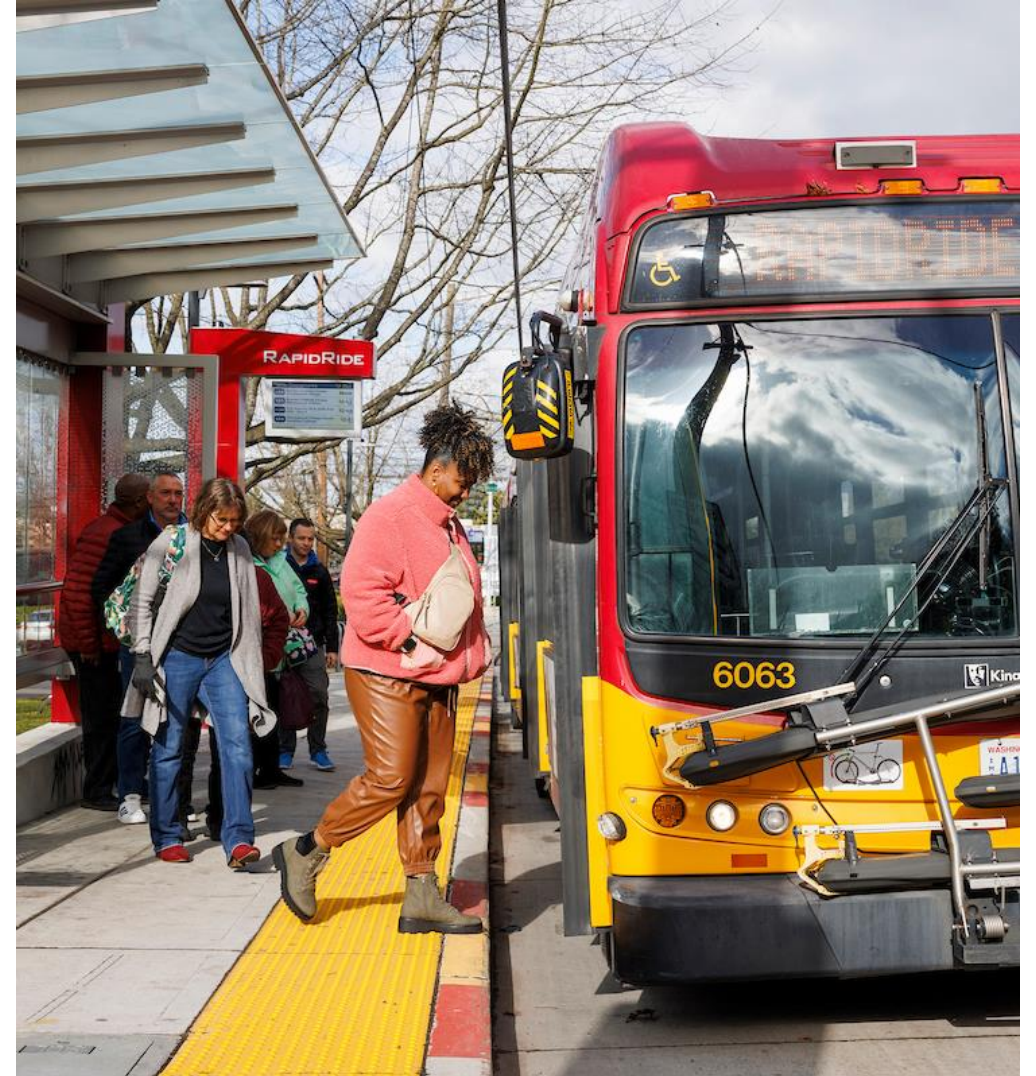


Purpose

- Provide an orientation to Metro's adopted policies

Agenda

- Background
- Strategic Plan
- Metro Connects
- Service Guidelines
- Look Ahead to the 2028 Policy Updates



Background

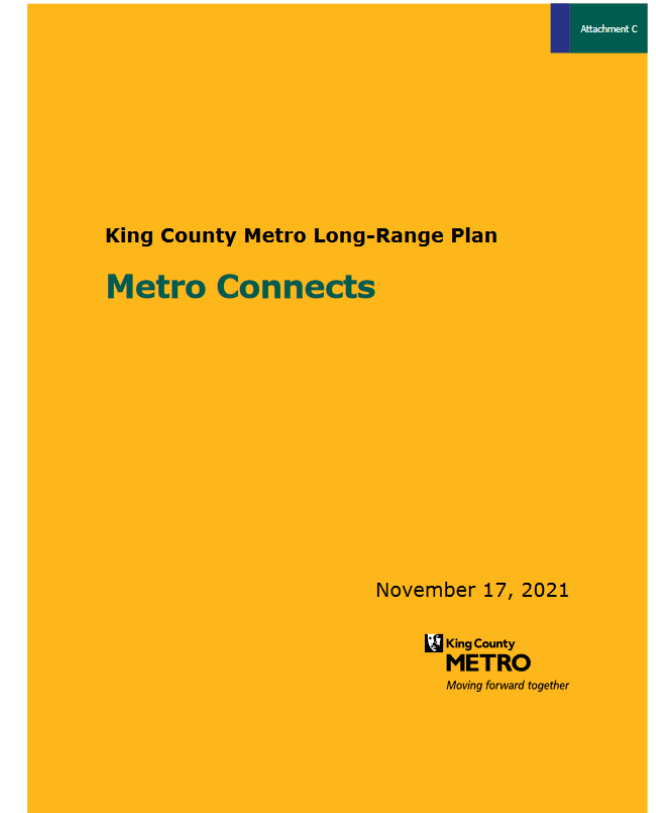
Metro's Adopted Policies



Articulates Metro's mission & vision, with goals, strategies, & performance measures



Directs evaluation, design, & changes to service with methodology for adding, reducing, or restructuring



Long range plan with two service networks guiding growth for service & capital

Background

	Strategic Plan	Service Guidelines	Metro Connects
Description	Mission, vision, values, goals, strategies & performance measures	Directs evaluation, design, & changes to service with methodology for adding, reducing, or restructuring	Long range plan with two service networks guiding growth for service & capital
Purpose	Guide resource allocation	Inform service changes and annual system evaluation report	Align with PSRC Vision 2050, the regional long-range growth strategy
Horizon	2021 – 2031	n/a	2021 – 2050
Created	2007	2011	2017
Last Update	2021		

Strategic Plan

Strategic Plan

- Created in 2007; Revised in 2021 with the Equity Cabinet, King County Council & RTC
- Communicates Metro's mission, vision, & values anchored to the Mobility Framework
- Includes goals with strategies, outcomes, & performance measures on a 10-year horizon
- 35 performance metrics with progress shared publicly via our Strategic Plan Dashboard
- Aligns to King County Comprehensive Plan & Strategic Climate Action Plan
- Annual progress reporting to RTC



Safety	Investments	Transit Oriented Communities	Sustainability	Service Quality	Stewardship
Engagement	Workforce	Access	Innovation	Metro Connects	Summary

This dashboard shows how Metro is progressing toward its Strategic Plan goals and associated key outcomes. ⓘ

Investments		Engagement		Access	
Accessibility	↑	Co-creation Engagement	↑	Park and Rides	↑
Commute Times	→	Engagement Satisfaction	↑	Proximity to Transit	✓
Reduced Fare Usage	↑	Equitable Contracting	↑	Transit Access Methods	↑
Safety		Service Quality		Use of Mobility Services	↑
Assaults and Disturbances	↑	Customer Satisfaction	↑	Innovation	
Customer Safety Satisfaction	↑	ORCA Transfers	↑	1st/Last Mile Innovation Ridership	→
Metro's Emergency Preparedness	↑	Quality of Service Index	→	1st/Last Mile Innovation Service Area	↑
Preventable Collisions	↑	Ridership	↑	Equity in On-Demand Service	↑
Transit Oriented Communities		Stewardship		Workforce	
Affordable Housing Near Transit	↑	Cost	↑	Job Satisfaction	↑
Growth	↑	Metro Connects Funding Gap	ⓘ	Workforce Demographics	→
Housing Units	↑	State of Good Repair	→	Workforce Representativeness	→
Planned Growth	↑	Sustainability			
Public Subsidy	↑	Green & Equitable Infrastructure	✓		
		Metro Operational Emissions	↑		
		Vehicle Miles Traveled	ⓘ		
		Zero Emissions Fleet	↑		

Key: ✓ Target Met

↑ Improving

→ Maintaining

↓ At Risk

ⓘ Awaiting Further Analysis

Data for the current month may be incomplete



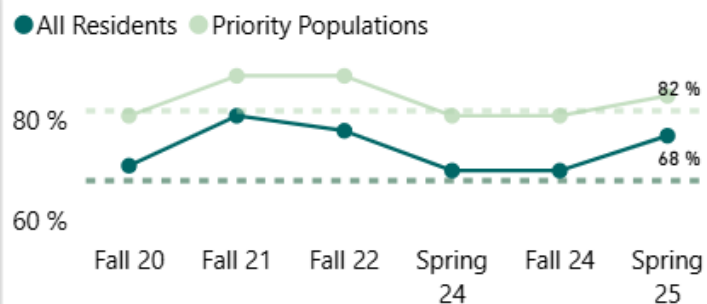
Access Goal: Improve access to mobility options.



Proximity to Transit

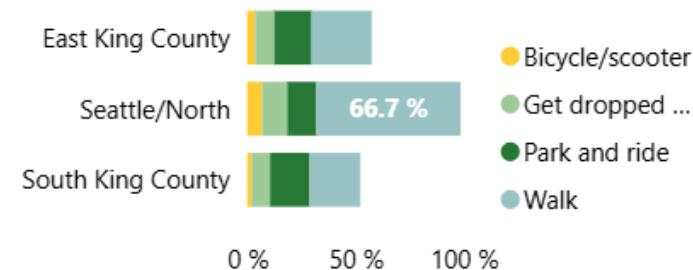
Access to Transit

Proportion of King County residents and Priority Populations that have convenient access to the transit network



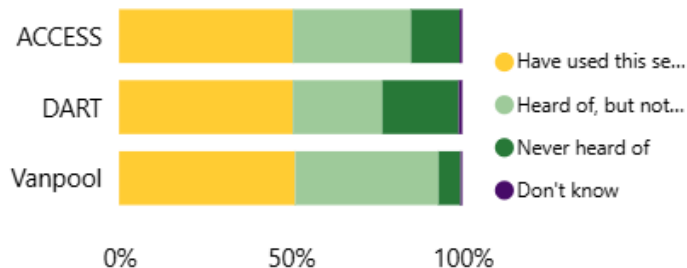
Transit Access Methods

How Metro bus riders access transit in King County



Use of Mobility Services

Resident use of non-fixed route bus mobility services.



Park and Rides

Distribution of Park & Ride facilities within King County



Charts

Tables

Data for the current month may be incomplete

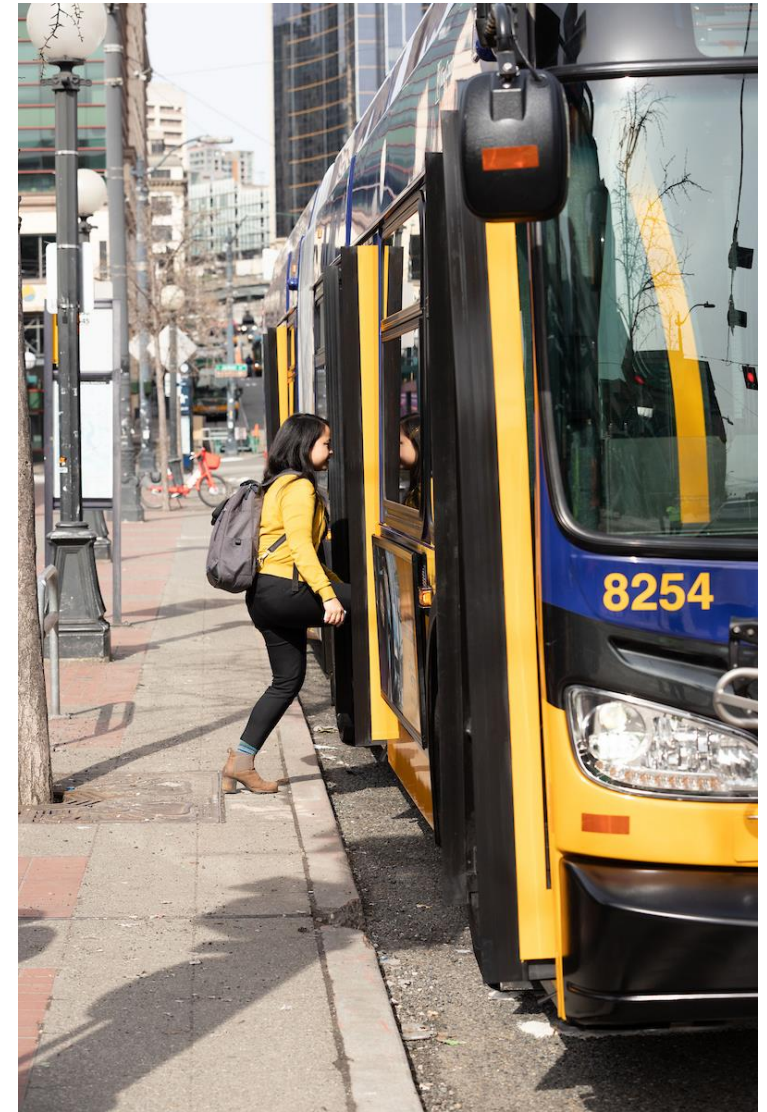
Strategic Plan Alignment to Benchmark Progress Toward Metro Connects

Strategic Plan Goal Area	Performance Measure
Service Quality	Ridership
	ORCA Transfers
	Customer Satisfaction
Access	Proximity to Frequent Transit
Sustainability	Transportation Emissions
	Vehicle Miles Travelled
Safety	Transit Worker Assaults
	Passenger Disturbances
	Customer Satisfaction w/Safety
Stewardship	2050 Funding Gap
	Service Hours

Metro Connects

Metro Connects

- Created in 2017; Revised in 2021 with Equity Cabinet, RTC, & KCC
- Outlines Metro's vision for bringing more improved mobility services to King County over the next 30 years
- Current plan is broken into four sections:
 - (1) Service Network
 - (2) Service Quality Investments
 - (3) Fleet, Infrastructure, and Workforce,
 - (4) Attaining the Vision
- Depicts growth in two largely unfunded networks based on points in time



Current 2050 Network

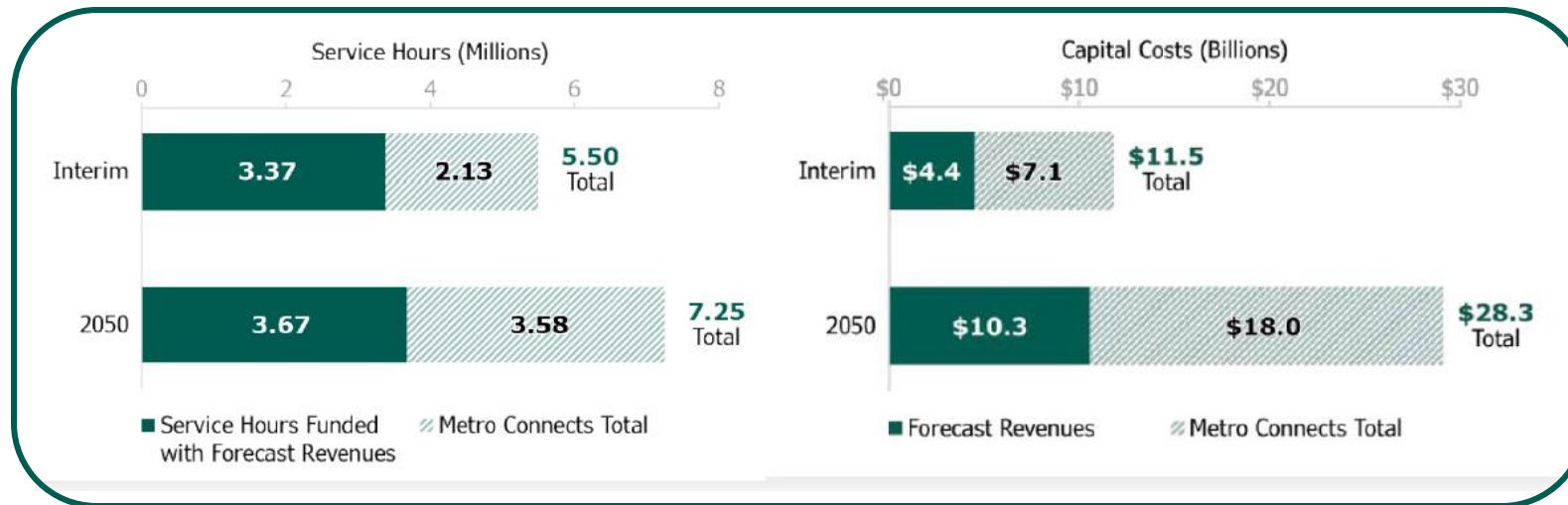
- **Unfunded vision** of Metro's service network in 2050
 - No constraints
 - Full build-out
- Depicts community mobility needs based on growth projections from 2021 policy updates
- Nearly half of the service and over half of the capital needs are **unfunded**



Metro Connects – planning approach

The 2021 Metro Connects update was intentionally unconstrained

- Analysis – anticipating growth in the county, where are new transit needs emerging?
- Approach – what level of service will various communities in King County need by 2050?



Funding Gap (2021 Metro Connects update)

- 49% of service & 63% of capital cost projections through 2050 not funded
- Assumption: Additional funding needed to fill gap (grants, partnerships, etc.)

Service Guidelines

Service Guidelines

- Created in 2011; Revised in 2016 with Task Force; Revised in 2021 with Equity Cabinet, RTC, & KCC
- Ensures Metro decision-making and recommendations are objective, transparent, and aligned with King County's overall goals for public transportation and deliver the best regional transit system possible
- Guides evaluation, design, & modification to service, building on the equity-centered mobility framework

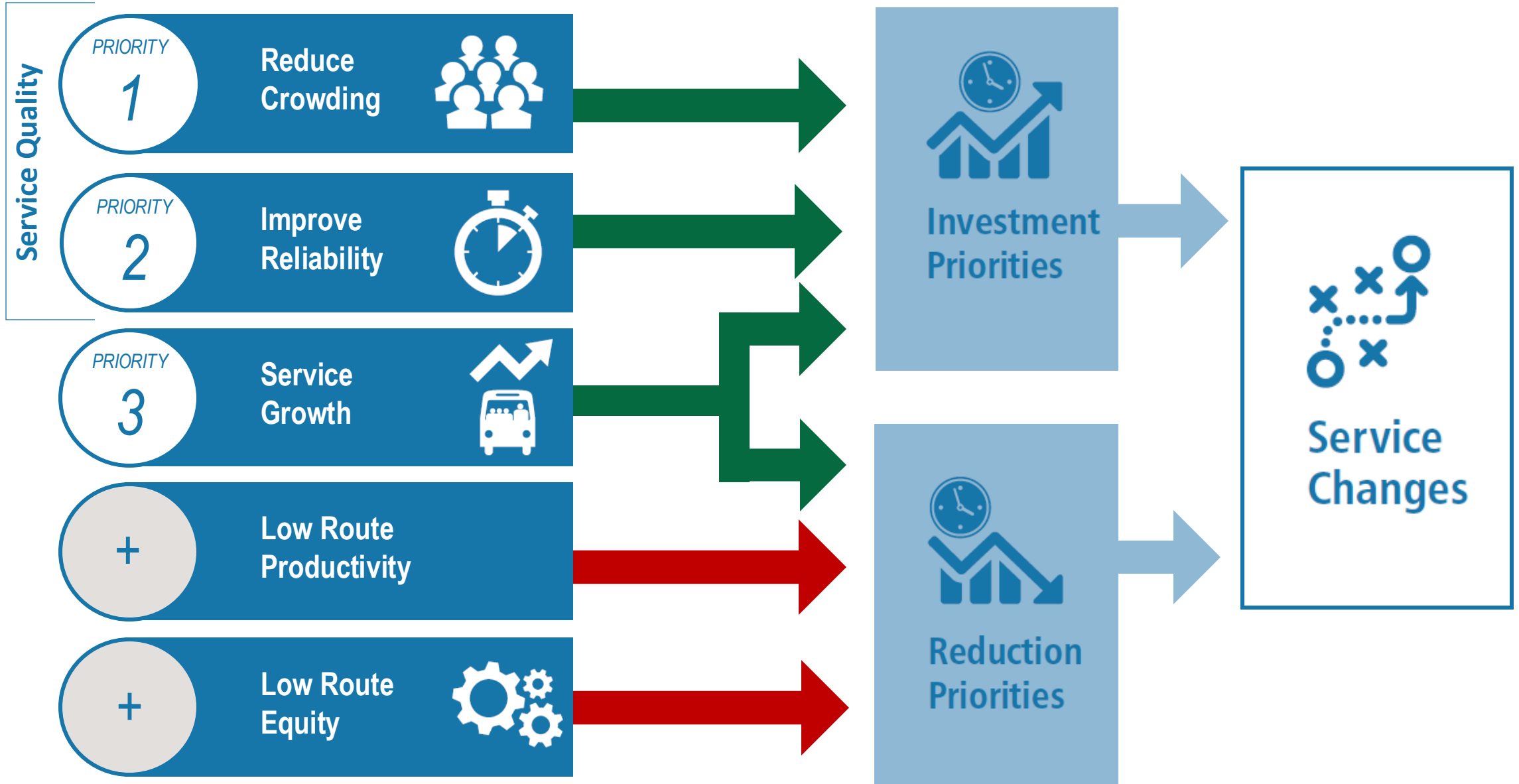


Service Guidelines: What's inside?

- **Includes detailed guidance and methodology for Metro transit options, covering:**
 - Evaluation criteria
 - Investment priorities & reduction priorities
 - Service change/restructure guidance
 - Service design guidance
- **Other elements include:**
 - Role and how we conduct community engagement when making decisions about service changes that could have significant impacts on communities
 - How Metro work with partners to support Metro's systemwide goals



Investment and Reduction Priorities



PRIORITY
3

Service Growth



Service Growth Prioritization Process

Service Hour Gap Analysis:

Current Route



What is the gap?

Metro Connects Target



Service Hour Investment Prioritization:

1. Social Equity – priority populations near a particular route
2. Land Use – access to jobs, education, housing, and park and rides
3. Geographic Value – connections between activity centers

A Look Ahead to 2028 Policy Updates

A Look Ahead to 2028 Policy Updates



Thank you!