

TrEE Metro General Manager's Briefing

Tuesday, August 15, 2023

Today's Topics

- Ridership Update
- Workforce Update
- Fall 2023 Service Change
- Current Community Engagement

Ridership

- Over 1M riders took transit during July events.
- 240,700 average daily bus boardings for July
- Year on year increase of over 30,000
- Weekday ridership 58% of pre-COVID
- Weekend ridership 85% of pre-COVID

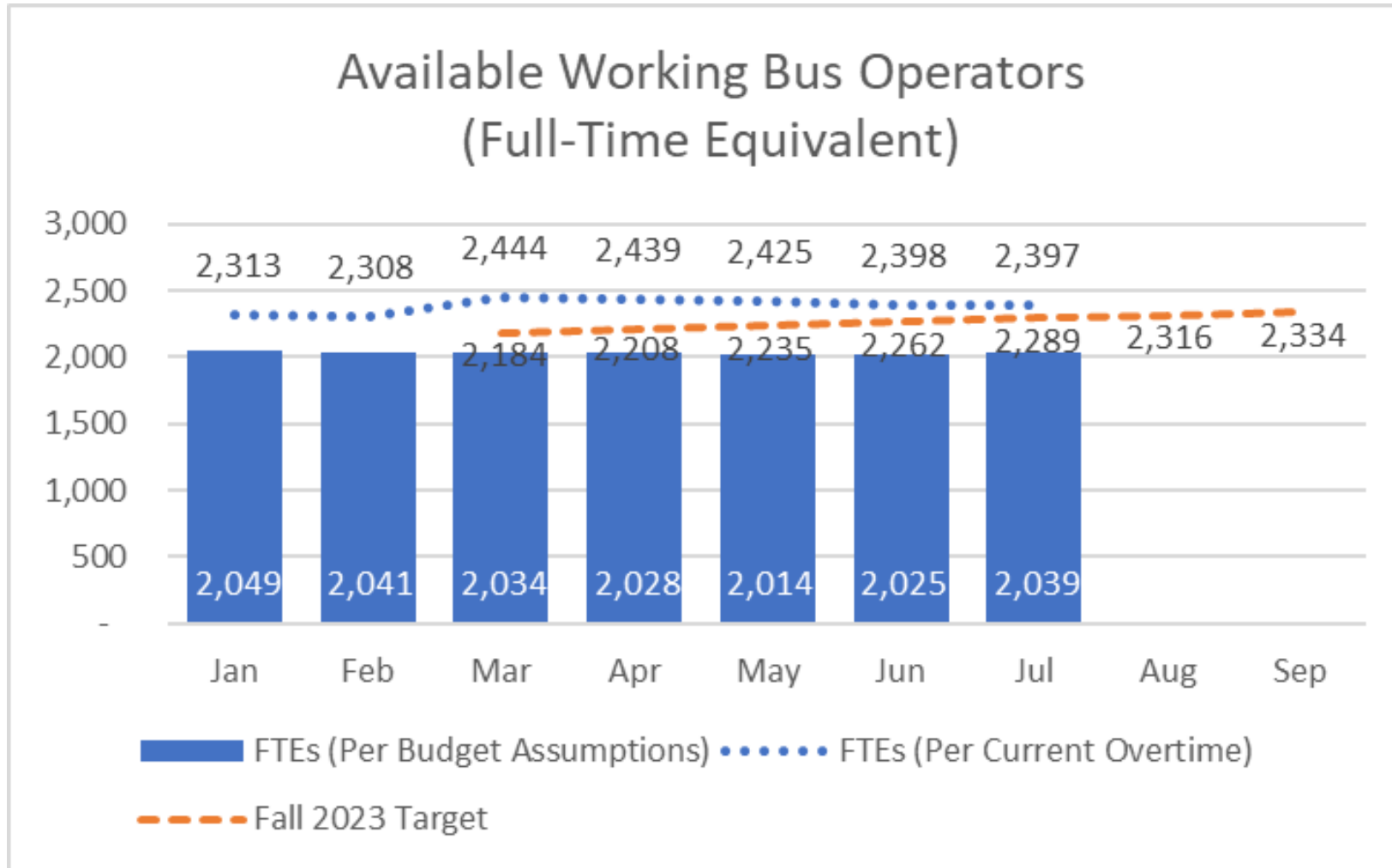


Workforce Progress Update

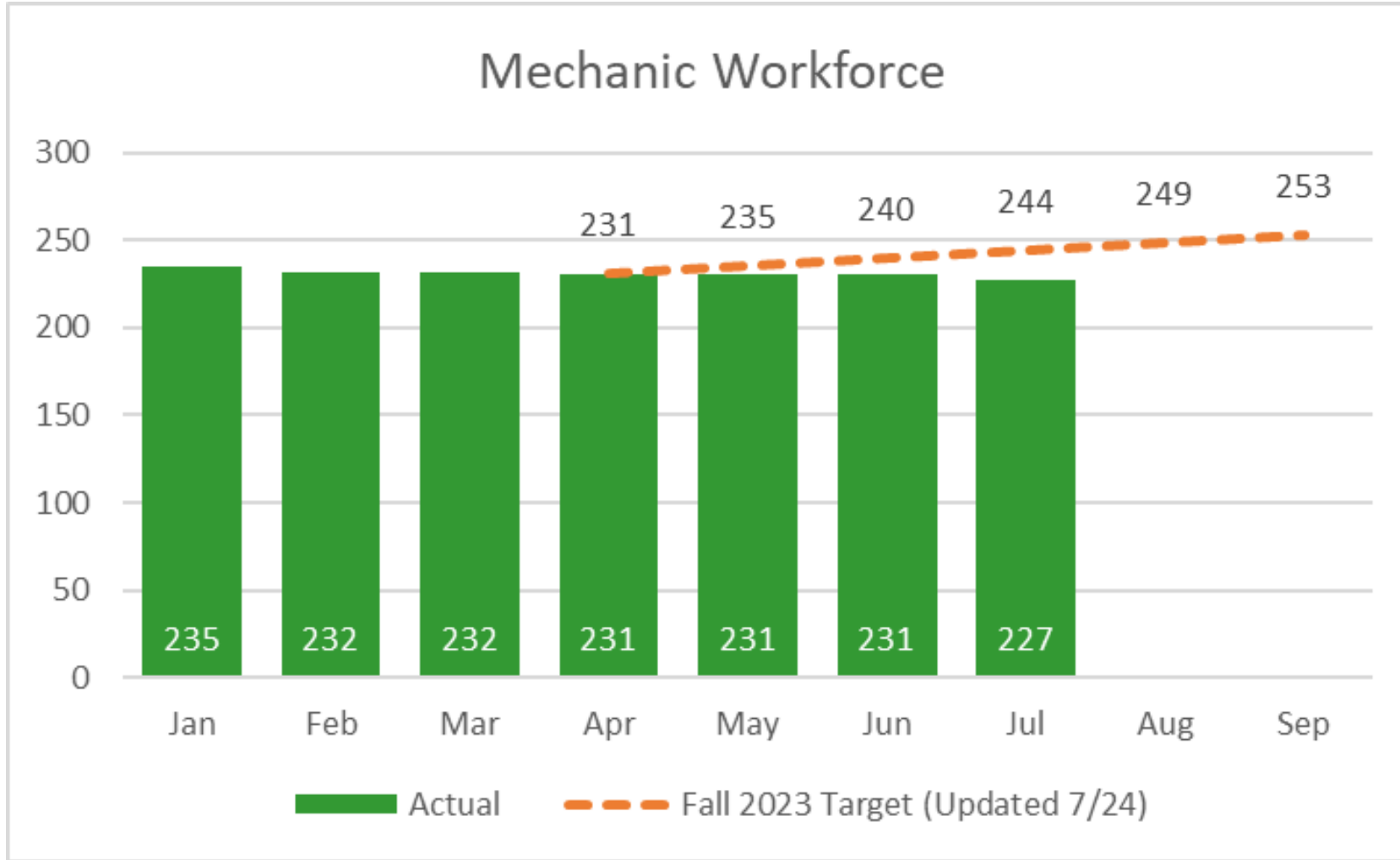
- ATU Members voting on CBA
- Positive signs, work to do
- Part Time Operator training & hiring capacity



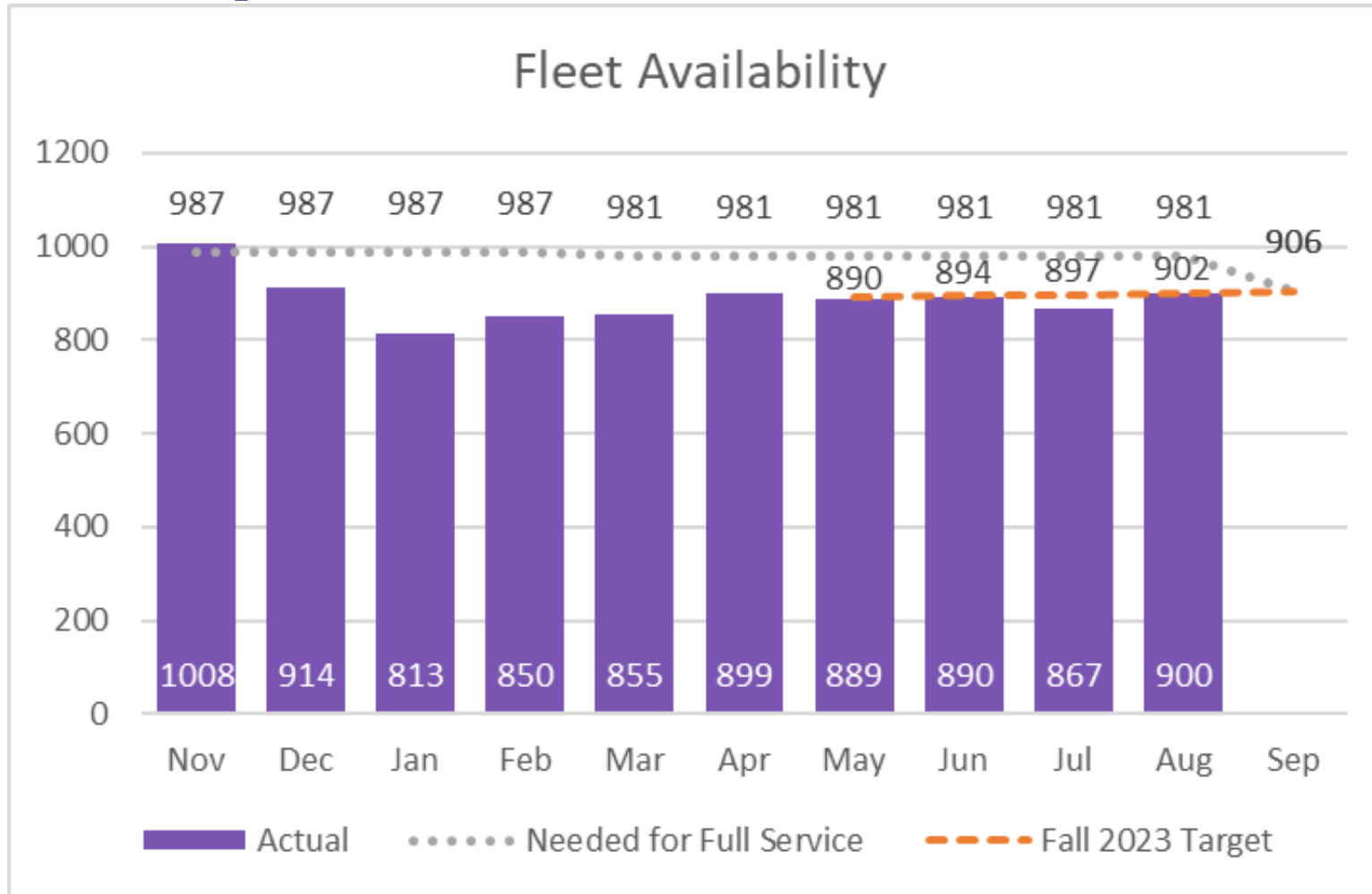
Operator Workforce



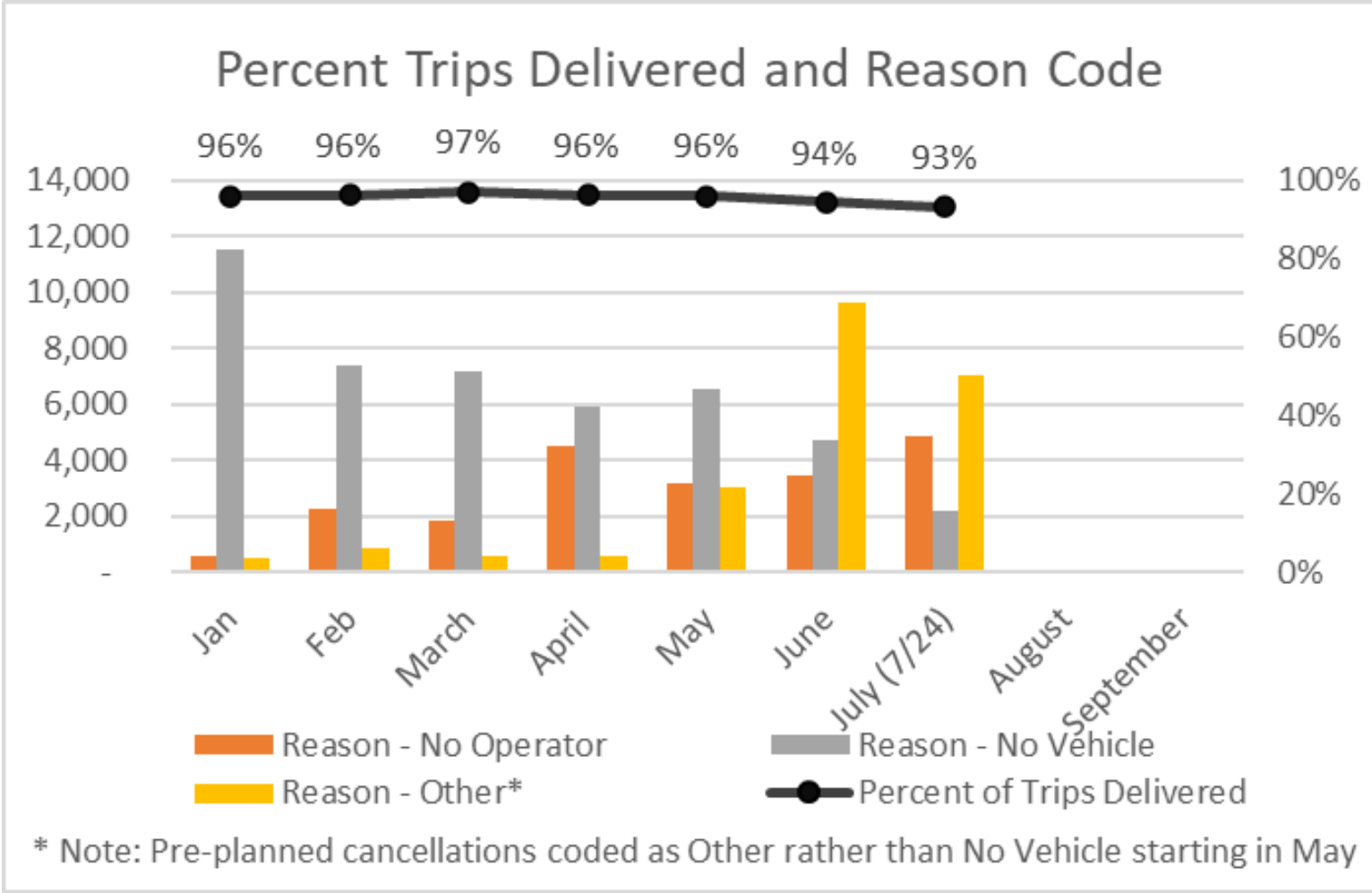
Mechanic Workforce



Fleet Availability



Trip Delivery



Fall 2023 Service Change

- Metro will suspend 20 peak-only commuter routes and reduce service on 12 routes
- Customer experience and reliability will improve
- Risks remain:
 - Fleet availability & buffer
 - Operator availability & overtime

Current Community Engagement

- Lynnwood Link Connections Phase 3 (of 3) Ends Aug. 27
- Madison Street Area Bus Service Change Phase 2 (of 2) Ends Aug. 31
 - Both planned for Council transmittal February 2024
- Improvement study on Routes 36 and 5



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Madison Street Area Bus Service Change Project

Questions?