



## **King County**

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August 15, 2025

The Honorable Girmay Zahilay  
Chair, King County Council  
Room 1200  
C O U R T H O U S E

Dear Councilmember Zahilay:

In accordance with Ordinance 19572, Ordinance 19783, and the Crisis Care Centers (CCC) Levy Implementation Plan 2024-2032, this letter summarizes the CCC Levy's 2024 online annual report, which is available here: <https://kingcounty.gov/en/dept/dchs/human-social-services/community-funded-initiatives/crisis-care-centers-levy/annual-report>. Accompanying this letter is a proposed Motion that would, if enacted, acknowledge receipt of the summary letter and completion of the online annual report requirement.

### **Reporting Requirements**

The online annual report and this letter summarize the activities of the CCC Levy Initiative through the end of 2024 and fulfills the Initiative's annual reporting requirements per Ordinance 19572. Specifically, it includes summaries of the accomplishments of the expenditure of CCC Levy sales tax proceeds in 2024, as well as financial information and geographic distribution data.

The online annual report includes an overview of accomplishments, highlighting major milestones, service delivery innovations, and progress toward improving behavioral health crisis care across King County. It also includes a comprehensive review of fiscal and performance management, explaining use of expenditure alongside measurable impacts stemming from Levy funding. The report further explains the expenditure of Levy proceeds by crisis response zone (CRZ), strategy, and Levy purpose by King County ZIP code. Additionally, it summarizes the geographic distribution of CCC Levy funding across King County. This information is presented in greater depth within the online report. A crosswalk of how the report addresses each reporting requirement is also included in the online report.

### **Overview of Accomplishments and Progress**

The CCC Initiative strives to provide a place for all people in crisis to receive timely, compassionate, and effective care so people can recover sooner, before their crises escalate. In the second half of 2024, King County's Department of Community and Human Services (DCHS) hired and onboarded 30 full-time employees, released five major procurements, and made 50 funding awards. DCHS invested \$15 million in 2024 across Levy strategies and committed an additional \$7.9 million in awards through 2024 procurements. As the CCC Levy Implementation Plan was adopted by King County Council in June 2024, spending for 2024 reflects the last six months of the year. DCHS prioritized allocating this funding within a short timeframe, hiring the internal staff necessary to manage each Levy program as soon as the CCC Implementation Plan was adopted. Once CCC Levy-related staff were hired, DCHS focused on initial program implementation and deploying early investments.

During 2024, the CCC Initiative's key accomplishments included these actions:

- Awarded funding for 50 contracts, including:
  - \$11.5 million to six existing behavioral health facilities for capital improvements;
  - \$12 million to 37 community behavioral health providers who applied to the Career Pathways Request for Proposals (RFP) to boost supports for their workers;
  - \$491,000 to Seattle-King County Public Health for overdose prevention supplies, including three new naloxone vending machines;
  - \$1.5 million to launch 10 new Mobile Rapid Response Crisis Teams (MRRCTs). These expanded mobile crisis services began in December 2024, and
  - \$500,000 to capital facility development consultants for Behavioral Health Agencies (BHAs) applying for Levy capital funding opportunities.
- Released five procurement solicitations related to multiple CCC Levy strategies, including:
  - RFP for Crisis Care Centers;
  - RFP for Mobile Crisis Teams Expansion;
  - Request for Applications (RFA) for Facility Capital Improvements;
  - RFP for Career Pathways, and
  - Request for Quotation for Capital Consultants to Provide Technical Assistance.
- Hired 30 full-time employees who now work to support one or multiple Levy strategies. In 2024, the County focused on building the internal staff capacity necessary to carry out the work described in the CCC Levy Implementation Plan, including releasing procurements and awarding Levy funds to eligible activities. Investing in building internal staff capacity in 2024 allowed the County to quickly make meaningful progress toward Levy goals, as described in this report.

The CCC Levy Implementation Plan prioritizes community engagement throughout the life of the Levy to inform implementation, to engage community around Crisis Care Center openings and new available services. In 2024, CCC Levy engagement included interactive sessions focused on Crisis Care Center education, awareness, destigmatization, and communities' experiences with crisis services. Specifically, the County conducted 45 community partnership presentations and 16 additional individual community conversations to promote shared

awareness of Levy activities. DCHS also hosted a series of community conversations across the county to reach communities in multiple languages with information about the crisis care centers and how to connect to crisis services. In addition, Levy staff conducted a community survey that was accessible to people in nine languages and received responses from over 165 community members. Insights gained through this engagement directly shaped the design of the CCC RFP released in 2024, ensuring community priorities were embedded into the model.

## **Fiscal and Performance Measurement**

### *Financial Expenditures*

The CCC Levy Implementation Plan, approved in June 2024, projected \$85.9 million in spending in 2024, while actual spending totaled \$15 million. The online annual report includes a detailed table of actual levy expenditures in 2024. Funds originally projected for 2024 that remained at year-end are expected to be expended in 2025 as more services start.

In 2024, DCHS prioritized issuing procurements, with a particular focus on the Crisis Care Centers RFP, the Levy's most significant procurement and primary purpose. Given the size and complexity of the funding opportunities, DCHS intentionally staggered procurement timelines to avoid overwhelming providers, which in turn resulted in lower expenditures in 2024 than initially forecast. This approach responds directly to provider feedback, which highlighted the challenges of applying for multiple large procurements at once with limited staff capacity. Spacing out funding opportunities enables providers to better allocate their resources and submit stronger proposals for these essential service expansions.

Given the strong foundation built in 2024, DCHS anticipates expenditures to increase significantly across Levy purposes and strategy areas as programs are implemented and more procurements are completed.

### *Performance Measurement*

With 2024 CCC Levy investments centered on initiating CCC activities, performance measurement efforts involved building the evaluation and performance measurement framework outlined in the CCC Levy Implementation Plan. In 2024, DCHS began partnering with providers to establish data collection and performance measures for launched programs, such as mobile rapid response crisis team (MRRCT). This report does not include performance data for MRRCT because the program launched during the final two weeks of 2024 and was still ramping up at the end of the year. Performance data for a fully implemented MRRCT program is expected to be featured in annual reports beginning in 2025. DCHS also started to plan measures for programs that would be contracted in 2025, including Crisis Care Centers. Notably, community input that helped shape the Implementation Plan also informed early Crisis Care Centers performance plans by identifying measures of success that are important to the community.

As contract implementation advances in 2025, DCHS continues to work with providers and community partners to determine, expand, implement, and report performance measurement and evaluation data. Future reports are expected to highlight performance takeaways throughout the Levy's programs.

## **Geographic Distribution**

### *Distribution of Expenditures by ZIP Code*

2024 CCC Levy investments supported the entire county, with programmatic investments beginning to target specific facilities and service areas. For example, investments in MRRCT were available to the entire county in 2024, and funding for overdose prevention programs supported naloxone vending machines and easy access of Narcan supplies in the north, south, and central CRZs. For several additional programs, such as but not limited to residential treatment facilities, DCHS awarded CCC Levy funds to projects in various locations around the county, but these funds were not yet spent at year end. More information on the distribution of expenditures, including data for each ZIP code or CRZ by purpose, strategy, and CCC Levy program or activity, is available through the online annual report.

### *Distribution of Individuals Served*

Because CCC Levy funded programs were just starting up, programs in operation served a relatively small number of people. To avoid individually identifying service participants, data is suppressed to protect privacy when numbers of individuals in a single geographic unit are low. Therefore, the geographic distribution of individuals served is unavailable for 2024. Future reports are expected to include a map and summary of the geographic distribution of people receiving Levy-funded services by the ZIP code and CRZ of their residential address, as well as the location where they received services, when available.

## **Looking Ahead**

The CCC Levy is already transforming how people understand crisis care and providing new pathways to specialized services for those experiencing mental health and substance use crises. In its first year of implementation, the CCC Levy built a strong foundation for transforming King County's behavioral health crisis response system by launching key procurements, awarding critical funding, building internal staffing capacity, and engaging an array of community partners. As programs transition from planning to implementation, the County is positioned to significantly expand services in 2025. This is expected to include awarding Crisis Care Center operators, launching post-crisis follow-up services, expanding workforce supports, and investing in more residential treatment facilities.

If your staff have any questions about this report, please contact Kelly Rider, Director, Department of Community and Human Services, at 206-263-5780.

Sincerely,



for

Shannon Braddock  
King County Executive

The Honorable Girmay Zahilay

August 15, 2025

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Enclosure

cc: King County Councilmembers

ATTN: Stephanie Cirkovich, Chief of Staff, King County Council

Melani Hay, Clerk of the Council

Karan Gill, Deputy Executive, Chief of Staff, Office of the Executive

Stephanie Pure, Council Relations Director, Office of the Executive

Kelly Rider, Director, Department of Community and Human Services